

Price review for 10/01/2019.

Business users

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1. PUBLIC PROPERTY SERVICES NETWORKS AND CLOUD SERVICES

13

1.1. Public fixed line voice telephone service

1.1.1. Establishment of a subscriber relationship

1.1.1.1. Analogue telephone connection (POTS) connection fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

First connection, with a contract of indefinite duration

one-time

20,00

23,40

The second port, with a contract of indefinite duration

one-time

20,00

23,40

Third and each subsequent port, with a contract of indefinite duration

one-time

15,00

17,55

Connection, with contract for 12 months

one-time

1.00

1.17

Connection, with a 24-month contract

one-time

1.00

1.17

Special activities (religious communities, humanitarian organizations, etc.), contract for

indefinitely

one-time

20,00

23,40

Temporary connection (maximum 6 months)

one-time

90,00

105,30

Temporary (up to 10 days) connection

one-time

50,00

58,50

Connection of the home telephone exchange, by water

one-time

150,00

175,50

1.1.1.2. ISDN BRA Telephone Connection Fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

ISDN BRA new port, indefinite contract

one-time

125,00

146,25

ISDN BRA new connection, 12 month contract

one-time

70,00

81,90

ISDN BRA new connection, 24 month contract

one-time

1.00

1.17

Temporary connection of ISDN BRA for up to 10 days

one-time

70,00

81,90

Transition from temporary status to permanent, for the duration of temporary status

one-time
 55,00
 64,35
 Replacing analog with ISDN BRA port, indefinite contract
 one-time
 70,00
 81,90
 Replacement of analog with ISDN BRA connector, contract for 12/24 months
 one-time
 1,00
 1,17
 Replacement 2 analog with ISDN BRA port
 one-time
 50,00
 58,50
 Connection 2-9 (inclusive) ISDN BRA connectors
 one-time
 70,00
 81,90
 Connection 10. and every subsequent ISDN BRA port
 one-time
 1,00
 1,17
1.1.1.3. ISDN PRA connection fee
Measuring unit
Price without VAT in KM
Price with VAT in KM
 ISDN PRA port (30 channels), indefinite contract
 one-time
 2,900.00
 3,393.00
 ISDN PRA port (20 channels), indefinite contract
 one-time
 2,150.00
 2,515.50
 ISDN PRA port (10 channels), indefinite contract
 one-time
 1,750.00
 2,047.50
 Connection of the second and subsequent ISDN PRA ports (30 channels)
 one-time
 1,450.00
 1,696.50
 Connection of the second and each subsequent ISDN PRA ports (20 channels)
 one-time
 1,075.00
 1,257.75
 Connection of the second and each subsequent ISDN PRA ports (10 channels)
 one-time
 875.00
 1,023.75

14
 Channel increase (5 channels to 30 channels in increments)
 one-time
 500.00
 585.00
 ISDN PRA Business Connector (30 channels), indefinite contract
 one-time
 2,499.00
 2,923.83
 ISDN PRA Business port (20 channels), indefinite contract
 one-time
 1,999.00
 2,338.83
 ISDN PRA Business Connector (10 channels), indefinite contract
 one-time
 1,499.00
 1,753.83
 Increase the number of ISDN PRA Business channels (in 5 channel increments, up to a total of 30 channels), indefinite contract
 one-time
 399.00
 466.83
 ISDN PRA Business Connector (30 channels), 12 month contract
 one-time
 1,750.00
 2,047.50
 ISDN PRA Business connection (20 channels), 12 month contract
 one-time
 1,400.00
 1,638.00
 ISDN PRA Business Connector (10 channels), 12 month contract

one-time
 1,050.00
 1,228.50
 Increase the number of ISDN PRA Business channels (in 5 channel increments, up to a total of 30 channels), 12 month contract
 one-time
 280.00
 327.60
 ISDN PRA Business Connector (30 channels), 24-month contract
 one-time
 750.00
 877.50
 ISDN PRA Business Connector (20 channels), 24-month contract
 one-time
 600.00
 702.00
 ISDN PRA Business Connector (10 channels), 24-month contract
 one-time
 450.00
 526.50
 Increase the number of ISDN PRA Business channels (in 5 channel increments, up to a total of 30 channels), 24-month contract
 one-time
 120.00
 140.40
 ISDN PRA Business pro connector (30 channels), indefinite contract
 one-time
 1,799.00
 2,104.83
 ISDN PRA Business pro port (20 channels), indefinite contract
 one-time
 1,399.00
 1,636.83
 ISDN PRA Business pro connector (10 channels), indefinite contract
 one-time
 1,099.00
 1,285.83
 Channel Increase for ISDN PRA Business pro (in 5 channel increments, up to 30 channels in total), indefinite contract
 one-time
 299.00
 349.83
 ISDN PRA Business pro connector (30 channels), 12 month contract
 one-time
 1,260.00
 1,474.20
 ISDN PRA Business pro port (20 channels), 12 month contract
 one-time
 980.00
 1,146.60
 ISDN PRA Business pro port (10 channels), 12 month contract
 one-time
 770.00
 900.90
 Channel Increase for ISDN PRA Business pro (in 5 channel increments, up to 30 channels in total), 12 month contract
 one-time
 210.00
 245.70
 ISDN PRA Business pro connector (30 channels), 24-month contract
 one-time
 540.00
 631.80
 ISDN PRA Business pro port (20 channels), 24-month contract
 one-time
 420.00
 491.40
 ISDN PRA Business pro port (10 channels), 24-month contract
 one-time
 330.00
 386.10
 Channel Increase for ISDN PRA Business pro (in 5 channel increments, up to 30 channels in total), 24-month contract
 one-time
 90.00
 105.30

1.1.2. Monthly subscription

1.1.2.1. Monthly subscription for the Basic tariff model

Remark:

The monthly subscription fee for the Basic tariff model includes a free 100 minutes within your own fixed network.

Measuring unit**Price without VAT in KM****Price with VAT in KM**

Subscription to Analog Telephone Connector

per month

16,36

19,14

Subscription for duplicate category, per connection

per month

4,40

5,15

Subscription to special activities (religious communities, humanitarian organizations, etc.)

per month

14,90

17,43

Temporary phone connection subscription up to 6 months

per month

50,00

58,50

1.1.2.1.2. PBX Monthly Subscription**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Subscriber Line Connection (PBX) subscription, per line or 64 kbit / s channel

per month

16,36

19,14

Subscription for a home subscriber station, per line or 64 kbit / s

per month

16,36

19,14

Extra subscription for home subscriber switchboard with transient dial by or

64 kbit / s channel

per month

5,00

5,85

Extra subscription fee for home subscriber switchboard with up to 10 lease term

side connections

per month

10,00

11,70

Additional subscription fee for home subscriber switchboard with pass dial for lease up to

100 socket outlets

per month

50,00

58,50

Additional subscription fee for home subscriber switchboard with pass dial for lease up to

1000 sidings

per month

500,00

585,00

Subscription for a home subscriber station, per line or 64 kbit / s up to 10 days

Daily

10,00

11,70

1.1.2.1.3. Monthly subscription for ISDN BRA telephone port**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Standard Package (2B + D)

per month

20,00

23,40

Comfort package (2B + D)

per month

25,00

29,25

Temporary connection up to 10 days

Daily

10,00

11,70

Remark:

The ISDN BRA standard package includes: 2 digital lines of 64 kbit / s, 2 phone numbers included in the subscription, 6 additional phone numbers at extra charge and possibility to connect ISDN phone.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP),

Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR),

call hold (HOLD) and call hold (CW).

ISDN BRA comfort package includes: 2 digital lines of 64 kbit / s, 3 phone numbers included in the subscription, 5 additional phone numbers for an extra charge,

possibility to connect ISDN and analog phones.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP),

Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR),

call hold (HOLD), call waiting (CW), call cost notification (AOC), conference call (3PTY), subaddress (SUB) and signaling between

users (UUS).

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1.1.2.1.4. Monthly subscription to ISDN PRA port**Measuring unit****Price without VAT in KM****Price with VAT in KM**

ISDN PRA (30 channels), standard package

per month

400.00

468.00

ISDN PRA (20 channels), standard package

per month

300.00

351.00

ISDN PRA (10 channels), standard package

per month

200.00

234.00

ISDN PRA (30 channels), comfort package

per month

500.00

585.00

ISDN PRA (20 channels), comfort package

per month

400.00

468.00

ISDN PRA (10 channels), comfort package

per month

300.00

351.00

Increase the number of channels within the ISDN PRA (5 channels increments)

per month

50.00

58,50

Remark:

The ISDN PRA standard package includes: 30 digital lines of 64 kbit / s pass dialing (DDI) up to 10 numbers.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Hold (HOLD), and Call Waiting (CW).

The ISDN PRA comfort package includes: 30 digital lines of 64 kbit / s dial up (DDI) up to 10 numbers.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Forwarding: Unconditional (CFU), Call Forwarding busy call (CFB), call forwarding (CFNR), call hold (HOLD), call waiting (CW), price notification

Call Signing (AOC) and Signaling Between Users (UUS).

1.1.2.2. Monthly subscription for the Super 50 plus tariff model**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Analog Telephone Connector

per month

22,00

25,74

ISDN BRA telephone jack, standard package

per month

27,00

31,59

ISDN BRA telephone jack, comfort package

per month

32,00

37,44

Remark:

The Super 50 plus tariff model includes:

- 50 minutes for calls to all public fixed networks in Europe (calls to Europe include calls to Croatia, Serbia and Montenegro)
- free weekend calls (Saturday and Sunday) within the public fixed network of HT Mostar, free of charge for making calls
- 3 FnF numbers within the public fixed network of HT Mostar for calls 0 KM / min with call establishment charge (not available for ISDN connection);
- Additional services: number display, conference call, call forwarding.

The ISDN BRA standard package includes: 2 digital lines of 64 kbit / s, 2 phone numbers included in the subscription, 6 additional phone numbers at extra charge and possibility to connect ISDN phone.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP),

Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR),

call hold (HOLD) and call hold (CW).

ISDN BRA comfort package includes: 2 digital lines of 64 kbit / s, 3 phone numbers included in the subscription, 5 additional phone numbers for an extra charge, possibility to connect ISDN and analog phones.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP),

Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR),

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call hold (HOLD), call waiting (CW), call cost notification (AOC), conference call (3PTY), subaddress (SUB) and signaling between users (UUS).

1.1.2.2.1. Additional options for the Super 50 plus tariff model**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Fee for using 60 free minutes for calls to all landlines in

BiH

per month

3.00

3.51

1.1.2.3. Monthly subscription for Business tariff model

1.1.2.3.1. Monthly subscription for analogue and ISDN BRA ports

Measuring unit

Price without VAT in KM

Price with VAT in KM

Analog Telephone Connector

per month

49,00

57,33

ISDN BRA telephone jack, standard package

per month

55,00

64,35

ISDN BRA telephone jack, comfort package

per month

60,00

70,20

Remark:

The Business tariff model includes:

- 100 minutes for calls to fixed lines in the world (calls to Croatia include calls to Croatia, Serbia and Montenegro)
- 100 minutes for calls to public fixed networks in BiH
- 3 FnF numbers within HTR Mostar's public fixed line network for calls 0 KM / min with call establishment fee (not available for ISDN connection)
- Additional services: number display, conference call, call forwarding

The ISDN BRA standard package includes: 2 digital lines of 64 kbit / s, 2 phone numbers included in the subscription, 6 additional phone numbers at extra charge and

possibility to connect ISDN phone.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP),

Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR),

call hold (HOLD) and call hold (CW).

ISDN BRA comfort package includes: 2 digital lines of 64 kbit / s, 3 phone numbers included in the subscription, 5 additional phone numbers for an extra charge,

possibility to connect ISDN and analog phones.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP),

Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR),

call hold (HOLD), call waiting (CW), call cost notification (AOC), conference call (3PTY), subaddress (SUB) and signaling between

users (UUS).

Monthly subscription to ISDN PRA port

Measuring unit

Price without VAT in KM

Price with VAT in KM

ISDN PRA (30 channels), standard package

per month

999.00

1,168.83

ISDN PRA (20 channels), standard package

per month

699.00

817.83

ISDN PRA (10 channels), standard package

per month

399.00

466.83

ISDN PRA (30 channels), comfort package

per month

1,099.00

1,285.83

ISDN PRA (20 channels), comfort package

per month

769.00

899.73

18

ISDN PRA (10 channels), comfort package

per month

439.00

513.63

Increase the number of channels within the ISDN PRA (5 channels increments)

per month

245.00

286.65

Remark:

The tariff model Business for ISDN PRA connector includes:

- for ISDN PRA port (30 channels)
- 3000 minutes for worldwide fixed line calls
- 3000 minutes for calls to landline networks in BiH
- for ISDN PRA port (20 channels)
- 2000 minutes for worldwide fixed line calls
- 2000 minutes for calls to landline networks in BiH
- for ISDN PRA port (10 channels)

- 1000 minutes for worldwide fixed line calls
 - 1000 minutes for calls to landline networks in BiH
 - additional free minutes per channel
 - 100 minutes for worldwide landline calls
 - 100 minutes for calls to landline networks in BiH
 - Additional services: number display, conference call, call forwarding
- The ISDN PRA standard package includes: 30 digital lines of 64 kbit / s pass dialing (DDI) up to 10 numbers.
 Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Hold (HOLD), and Call Waiting (CW).
 The ISDN PRA comfort package includes: 30 digital lines of 64 kbit / s dial up (DDI) up to 10 numbers.
 Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Forwarding: Unconditional (CFU), Call Forwarding busy call (CFB), call forwarding (CFNR), call hold (HOLD), call waiting (CW), price notification
 Call Signing (AOC) and Signaling Between Users (UUS).

1.1.2.4. Monthly subscription for Business pro tariff model
1.1.2.4.1. Monthly subscription for analogue and ISDN BRA ports

Measuring unit
Price without VAT in KM
Price with VAT in KM

Analog Telephone Connector
 per month
 79.00
 92.43
 ISDN BRA telephone jack, standard package
 per month
 85.00
 99.45
 ISDN BRA telephone jack, comfort package
 per month
 90.00
 105.30

Remark:

- The Business pro tariff model includes:
- 200 minutes for calls to public fixed networks in the world (calls to Croatia include calls to Croatia, Serbia and Montenegro)
 - 200 minutes for calls to public fixed networks in BiH

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- 5 FnF numbers within HTR Mostar's public fixed line network for calls 0 KM / min with call origination charge (not available with ISDN connection)
 - Additional services: number display, conference call, call forwarding.
- The ISDN BRA standard package includes: 2 digital lines of 64 kbit / s, 2 phone numbers included in the subscription, 6 additional phone numbers at extra charge and possibility to connect ISDN phone.
 Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP), Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR), call hold (HOLD) and call hold (CW).
 ISDN BRA comfort package includes: 2 digital lines of 64 kbit / s, 3 phone numbers included in the subscription, 5 additional phone numbers for an extra charge, possibility to connect ISDN and analog phones.
 Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP), Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR), call hold (HOLD), call waiting (CW), call cost notification (AOC), conference call (3PTY), subaddress (SUB) and signaling between users (UUS).

1.1.2.4.2. Monthly subscription to ISDN PRA port

Measuring unit
Price without VAT in KM
Price with VAT in KM

ISDN PRA (30 channels), standard package
 per month
 1,599.00
 1,870.83
 ISDN PRA (20 channels), standard package
 per month
 1,099.00
 1,285.83
 ISDN PRA (10 channels), standard package
 per month
 599.00
 700.83
 ISDN PRA (30 channels), comfort package
 per month
 1,759.00
 2,058.03
 ISDN PRA (20 channels), comfort package
 per month
 1,209.00
 1,414.53
 ISDN PRA (10 channels), comfort package
 per month
 659.00
 771.03

Increase the number of channels within the ISDN PRA (5 channels increments)
 per month
 395.00
 462.15

Remark:

- The Business pro tariff model includes:

- for ISDN PRA port (30 channels)
- 6000 minutes for worldwide fixed line calls
- 6000 minutes for calls to landline networks in BiH
- for ISDN PRA port (20 channels)
- 4000 minutes for calls to landline networks worldwide
- 4000 minutes for calls to landline networks in BiH
- for ISDN PRA port (10 channels)
- 2000 minutes for worldwide fixed line calls
- 2000 minutes for calls to landline networks in BiH
- additional free minutes per channel
- 200 minutes for calls to landline networks worldwide
- 200 minutes for calls to landline networks in BiH

20

- Additional services: number display, conference call, call forwarding

The ISDN PRA standard package includes: 30 digital lines of 64 kbit / s pass dialing (DDI) up to 10 numbers.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Hold (HOLD), and Call Waiting (CW).

The ISDN PRA comfort package includes: 30 digital lines of 64 kbit / s dial up (DDI) up to 10 numbers.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Forwarding: Unconditional (CFU), Call Forwarding busy call (CFB), call forwarding (CFNR), call hold (HOLD), call waiting (CW), price notification

Call Signing (AOC) and Signaling Between Users (UUS).

1.1.3. Price list calls

1.1.3.1. Price list calls for Basic tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

According to all landline networks in BiH

minute

0,048

0,056

According to HT ERONET's mobile network

minute

0,170

.199

According to other mobile networks in BiH

minute

0,215

0,252

Calls to Croatia (landline)

minute

0,300

0,351

Calls to Serbia and Montenegro (Landline)

minute

0,405

0,474

Calls to Croatia (mobile networks)

minute

0,550

.644

Calls to Serbia and Montenegro (mobile networks)

minute

0,550

.644

Calls to European countries (other European countries)

minute

0,690

.807

Calls to non-European countries (world)

minute

0,894

1,046

satellites

minute

9,990

11,688

Remark:

The unit of account is one second.

1.1.3.2. Price list calls for Super 50 plus tariff model

Unit of measure Price excluding VAT in KM

Price with VAT in KM

According to all landline networks in BiH

minute

0,048

0,056

According to HT ERONET's mobile network

minute

0,170

.199

According to other mobile networks in BiH

minute

0,215

0,252

Calls to Croatia (landline)
minute
0,300
0,351
Calls to Serbia and Montenegro (Landline)
minute
0,400
0,474
Calls to Croatia (mobile networks)
minute
0,550
.644
Calls to Serbia and Montenegro (mobile networks)
minute
0,550
.644
Calls to European countries (other European countries)
minute
0,690
.807
Calls to non-European countries (world)
minute
0.894
1,046
satellites
minute
9,990
11,688
FnF number within fixed network HT Mostar
call
0,050
0,059

21

Remark:

The unit of account is one second.

1.1.3.3. Price list calls for Business tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

According to all landline networks in BiH

minute

0,048

0,056

According to HT ERONET's mobile network

minute

0,170

.199

According to other mobile networks in BiH

minute

0,215

0,252

Calls to Croatia (landline)

minute

0,300

0,351

Calls to Serbia and Montenegro (Landline)

minute

0,400

0,474

Calls to Croatia (mobile networks)

minute

0,550

.644

Calls to Serbia and Montenegro (mobile networks)

minute

0,550

.644

Macedonia (fix / mob)

minute

0,590

0,690

Slovenia (fix / mob)

minute

0,590

0,690

Calls to European countries (other European countries) (fix / mob)

minute

0,590 / 0,690

.690 / .807

Calls to non-European countries (world)

minute

0.894

1,046
satellites
minute
9,990
11,688
FnF number within fixed network HT Mostar
call
0,050
0,059

Remark:

The unit of account is one second.

1.1.3.4. Price list calls for Business pro tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

According to all landline networks in BiH

minute

0,048

0,056

According to HT ERONET's mobile network

minute

0,170

.199

According to other mobile networks in BiH

minute

0,215

0,252

Calls to Croatia (landline)

minute

0,300

0,351

Calls to Serbia and Montenegro (Landline)

minute

0,400

0,474

Calls to Croatia (mobile networks)

minute

0,550

.644

Calls to Serbia and Montenegro (mobile networks)

minute

0,550

.644

Macedonia (fix / mob)

minute

0,590

0,690

Slovenia (fix / mob)

minute

0,590

0,690

Calls to European countries (other European countries) (fix / mob)

minute

0,590 / 0,690

.690 / .807

Calls to non-European countries (world) (fix / mob)

minute

0,790 / 0,894

0,924 / 1,046

satellites

minute

9,990

11,688

FnF number within fixed network HT Mostar

call

0,050

0,059

Remark:

The unit of account is one second.

22

1.1.4. Price list for tariff models not available for new customers

1.1.4.1. Monthly subscription for the Super 50 tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

Analog Telephone Connector

per month

11,00

12,87

ISDN BRA telephone jack, standard package

per month

20,00

23,40

ISDN BRA telephone jack, comfort package
per month

25,00

29,25

Remark:

The tariff model is not available for new users.

The Super 50 tariff model includes:

- 50 minutes for calls to public fixed networks in Croatia, Serbia and Montenegro
- Additional services: number display, conference call, call forwarding

The ISDN BRA standard package includes: 2 digital lines of 64 kbit / s, 2 phone numbers included in the subscription, 6 additional phone numbers at extra charge and possibility to connect ISDN phone.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP), Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR), call hold (HOLD) and call hold (CW).

ISDN BRA comfort package includes: 2 digital lines of 64 kbit / s, 3 phone numbers included in the subscription, 5 additional phone numbers for an extra charge, possibility to connect ISDN and analog phones.

Additional Services: Malicious Call Registry (MCID), Caller ID Display (CLIP), Call Line Identification (COLP), Terminal Portability (TP), Call Forwarding: Unconditional (CFU), Call Forwarding (CFB), Call Forwarding (CFNR), call hold (HOLD), call waiting (CW), call cost notification (AOC), conference call (3PTY), subaddress (SUB) and signaling between users (UUS).

1.1.4.1.1. Additional options for the Super 50 tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

Fee for using 60 free minutes for calls to all landlines in BiH

per month

3.00

3.51

Fee for 1FnF number within fixed line HT Mostar

per month

3.00

3.51

FnF number within fixed network HT Mostar

call

0,050

0,059

Remark:

The FnF service is not offered with the tariff model realized on the ISDN BRA port

1.1.4.1.2. Price list calls for Super 50 tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

According to all landline networks in BiH

minute

0,048

0,056

According to HT ERONET's mobile network

minute

0,170

.199

According to other mobile networks in BiH

minute

0,215

0,252

Calls to Croatia (landline)

minute

0,300

0,351

23

Calls to Serbia and Montenegro (Landline)

minute

0,400

0,474

Calls to Croatia (mobile networks)

minute

0,550

.644

Calls to Serbia and Montenegro (mobile networks)

minute

0,550

.644

Slovenia (fix / mob)

minute

0,690

.807

By European countries (other European countries)

minute

0,690

.807

By non-European countries (world)

minute

0.894

1,046

satellites

minute

9,990

11,688

Remark:

The unit of account is one second.

1.1.5. Price list for additional telephone services

1.1.5.1. Analog telephone extension services

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call waiting

per month

0.00

0.00

Forwarding incoming calls (unconditional, in case of busy, in case of non-response)

per month

0.00

0.00

Repeat calls to busy subscriber

per month

0.00

0.00

Repeat last dialed number

per month

0.00

0.00

Caller ID number display

per month

2.50

2.93

Call without dialing

per month

2.50

2.93

Short dial

per month

2.50

2.93

Conference call and callback

per month

2.50

2.93

Do not disturb

per month

2.50

2.93

Do not show the caller number

per month

2.50

2.93

Awakening - automatic, activation - 1401

call

0,110

0,129

Awakening - automatic, check - 1402

call

0,050

0,059

Awakening - automatic, reset - 1403

call

0,050

0,059

1.1.5.2. ISDN BRA additional services upon request

Measuring unit

Price without VAT in KM

Price with VAT in KM

Enable Additional Multiple Subscriber Number (MSN)

one-time

15,00

17,55

Call Cost Notification, Standard Package (AOC)

per month

5.00

5.85

Conference Call, Standard Package (3PTY)

per month

5.00

5.85

Subaddress, Standard Package (SUB)

per month

5.00

5.85
User Signaling, Standard Package (UUS)
per month
5.00
5.85
Calling Line Line Restriction, Standard Package (COLR)
per month
5.00
5.85
Caller Line Restriction, Comfort Package (COLR)
per month
5.00
5.85
Caller ID Dispatch, Standard Package (CLIR)
per month
5.00
5.85
Caller ID Barring, Comfort Package (CLIR)
per month
5.00
5.85

24
Speed dial up to 10 numbers, standard packet (DDI)
per month
10,00
11,70
Speed dial up to 10 numbers, comfort package (DDI)
per month
10,00
11,70
Dial up to 100 numbers, standard packet (DDI)
per month
50,00
58,50
Speed dial up to 100 numbers, comfort package (DDI)
per month
50,00
58,50
Closed user group, Standard Package (CUG)
per month
15,00
17,55
Closed User Group-Comfort Package (CUG)
per month
15,00
17,55
Modification of ISDN BRA package (standard in comfort and vice versa)
one-time
25,00
29,25
1.1.5.3. ISDN PRA additional services upon request
Measuring unit
Price without VAT in KM
Price with VAT in KM
Calling Line Number Display (COLP)
per month
50,00
58,50
Call Forwarding: Unconditional, Standard Package (CFU)
per month
20,00
23,40
Call Forwarding Occupancy, Standard Package (CFB)
per month
20,00
23,40
Non-Answer Call Forwarding, Standard Package (CFNR)
per month
20,00
23,40
Call Cost Notification, Standard Package (AOC)
per month
20,00
23,40
Conference Call (3PTY)
per month
50,00
58,50
Subaddressing (SUB)
per month
50,00
58,50

User Signaling, Standard Package (UUS)
per month
20,00
23,40
Caller ID Disallowance (CLIR)
per month
50,00
58,50
Restricted Calling Line Display (COLR)
per month
50,00
58,50
Transient Dialing (DDI) - Up to 100 numbers
per month
50,00
58,50
Transient Dialing (DDI) - up to 1000 numbers
per month
500,00
585,00
Closed User Group (CUG)
per month
150,00
175,50
Modification of ISDN PRA package (standard in comfort and vice versa)
one-time
50,00
58,50

1.1.5.4. Additional services for all types of connectors

Measuring unit

Price without VAT in KM

Price with VAT in KM

Fee for detailed printing of phone calls, by number

per month

0,00

0,00

Fee for detailed telephone call printing, e-mailing, by number

one-time

0,00

0,00

Detailed printing of phone calls, once

one-time

0,00

0,00

Web account

one-time

0,00

0,00

PIN notification (Re-generate and send notification)

one-time

2,00

2,34

Barring of outgoing international calls

per month

0,00

0,00

Ban on calls to mobile networks in BiH

per month

10,00

11,7

Barring calls to value-added services

per month

0,00

0,00

Barring of all outgoing calls

per month

25,00

29,25

Barring of all outgoing calls managed by the user, monthly

per month

15,00

17,55

Change password once

one-time

5,00

5,85

Semi-automatic awakening

call

0,220

0,257

Semi-automatic wake-up - monthly execution

per month

5,50

6,44

25
Semi-automatic wake-up - one-off
one-time
0.55
0.64
SMS service, activation
one-time
0.00
0.00
SMS service - sending a message within HT ERONET's fixed network
message
0,040
0,047
SMS service - sending a message to HT ERONET's mobile network
message
0,070
0,082
Voicemail, service activation
per month
0.00
0.00
Voicemail, send voicemail
minute
according to the price list of the tariff model for calls within the county and
HT ERONET inter-county fixed networks
Voicemail, listening to messages
call
0.00
0.00
Number changed message, first month
per month
0.00
0.00
Message about the changed number, the second and every following month
per month
5.00
5.85
Secret number - Prohibition of information and directory
per year
0.00
0.00
Temporary disconnection of telephone line, up to 3 months
one-time
0.00
0.00
Monthly subscription for the tariff package of the temporarily disconnected telephone line
per month
0.00
0.00

1.1.6. Price list of services with special tariff

Measuring unit
Price without VAT in KM
Price with VAT in KM

Police - 122
call
0,000
0,000
Firefighters - 123
call
0,000
0,000
Emergency Medical Services - 124
call
0,000
0,000
Alert and Alert Center - 121
call
0,000
0,000
Error Reporting HT ERONET - 1278
call
0,000
0,000
HT ERONET-1480 interference suppression
call
0,000
0,000
Free phone (0800 xx xxx)
call
0,000
0,000
Telephone information on HT ERONET numbers - 1188
call
0,300
0,351

Call Completion (automatic call through information service 1188)

call

0,200

0,234

HT ERONET International Telephone Information - 1266

call

0,440

0,515

Telephone information - Telekom Srpske - 1185

call

0,300

0,351

Telephone information - Telekom Srpske - 1186

call

0,300

0,351

Telephone information - BH Telecom - 1182

call

0,300

0,351

HT ERONET Information Service Controller - 1488

call

0,220

0,257

Exact time - 125

call

0,280

0,328

Handing over telegram by phone - 1202

call

0,110

0,129

Answering Machine - 1205

call

0,050

0,059

Road Assistance: 1288, 1282, 1285

call

0,050

0,059

BiH Search and Rescue Service - 1262

call

0,050

0,059

Remark:

In addition to the "Phone telegram handover" service, the user will also be charged for the cost of sending telegram service "Phone telegram handover - HP Mostar" by calculation and price list of HP Mostar.

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1.1.6.1. Information services

Measuring unit

Price without VAT in KM

Price with VAT in KM

090 81x xxx - the first tariff group

minute

0,320

0,374

090 82x xxx - other tariff group

minute

0,400

.468

090 83x xxx - Third tariff group

minute

0,530

0,620

090 84x xxx - fourth tariff group

minute

1,050

1,229

090 85x xxx - Fifth tariff group

minute

1,580

1,849

090 86x xxx - Sixth tariff group

minute

3,160

3,697

090 87x xxx - Seventh tariff group

call

0,500

0,585

090 88x xxx - Eighth tariff group

call
1,000
1,170
090 89x xxx - Ninth tariff group
call
2,000
2,340

1.1.6.2. Entertainment and / or humanitarian services - other than non - content content children and young people

Measuring unit
Price without VAT in KM
Price with VAT in KM
092 81x xxx - the first tariff group
minute
0,320
0.374
092 82x xxx - other tariff group
minute
0,400
.468
092 83x xxx - Third tariff group
minute
0,530
0.620
092 84x xxx - fourth tariff group
minute
1,050
1,229
092 85x xxx - Fifth tariff group
minute
1,580
1,849
092 86x xxx - Sixth tariff group
minute
3,160
3.697
092 87x xxx - Seventh tariff group
call
0,500
0,585
092 88x xxx - Eighth tariff group
call
1,000
1,170
092 89x xxx - Ninth tariff group
call
2,000
2,340
1.1.6.3. Entertainment content services - other content
Measuring unit
Price without VAT in KM
Price with VAT in KM
094 81x xxx - the first tariff group
minute
0,320
0.374
094 82x xxx - Second tariff group
minute
0,400
.468
094 83x xxx - Third tariff group
minute
0,530
0.620
094 84x xxx - Fourth tariff group
minute
1,050
1,229
094 85x xxx - Fifth tariff group
minute
1,580
1,849
094 86x xxx - Sixth tariff group
minute
3,160
3.697
094 87x xxx - Seventh tariff group
call
0,500
0,585
094 88x xxx - Eighth tariff group
call
1,000
1,170
094 89x xxx - Ninth tariff group
call
2,000

2,340

1.1.6.4. Telephone voting services

Measuring unit

Price without VAT in KM

Price with VAT in KM

096 81x xxx HT Mostar

call

0,400

.468

096 82x xxx HT Mostar

call

0,500

0,585

27

096 83x xxx HT Mostar

call

0,800

0,936

096 84x xxx HT Mostar

call

1,000

1,170

096 85x xxx HT Mostar

call

1,500

1,755

096 86x xxx HT Mostar

call

2,000

2,340

096 23x xxx BH Telecom

call

0,500

0,585

096 24x xxx BH Telecom

call

0,800

0,936

096 25x xxx BH Telecom

call

1,200

1,404

096 26x xxx BH Telecom

call

1,600

1,872

096 51x xxx Telekom Srpske

call

0,400

.468

096 52x xxx Telekom Srpske

call

0,600

0,702

096 53x xxx Telekom Srpske

call

1,000

1,170

096 55x xxx Telekom Srpske

call

1,500

1,755

096 32x xxx Telemach

call

0,420

.491

096 33x xxx Telemach

call

0,850

0,995

1.1.7. Unique access number

1.1.7.1. Service Connection Fee Unique Access Number

1.1.7.1.1. Service Connection Fee Unique Access Number

Measuring unit

Price without VAT in KM

Price with VAT in KM

Connection fee

one-time

50,00

58,50

Remark:

- a) The prerequisite for using the service is the leased appropriate number with the Communications Regulatory Agency
- b) The destination for calls to service numbering The unique access number may be:

- a. Fixed telephone line HT Mostar,
- b. HT Mostar mobile telephone connection,
- c. HT Mostar (IVR) Vending Machine.

1.1.7.2. Monthly fee for using the service A unique access number

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee for using the service A unique access number

Per month

10,00

11,70

1.1.7.3. Monthly fee for using the service A unique access number

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee for using the service A unique access number

Per month

10,00

11,70

1.1.7.4. Call rates for the Unique Access Number service

Measuring unit

Price without VAT in KM

Price with VAT in KM

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Price of calls from fixed and mobile network HT Mostar for User (caller)

minute

Price calls to

fixed networks in BiH

for the tariff used

Price calls to

fixed networks in BiH

for the tariff used

Price for calls from fixed and mobile network HT Mostar for the Unique Subscriber service

accession number

minute

Free

Free

Price calls from other fixed and mobile networks of other carriers for the User

(Caller)

minute

Price calls to

Price list of the parent

operator

Price calls to

Price list of the parent

operator

The cost of calls from other fixed and mobile networks of other carriers for the Service Subscriber

Unique access number

minute

0,060

0,070

1.1.8. Changes in the subscriber relationship, at the request of the subscriber

Measuring unit

Price without VAT in KM

Price with VAT in KM

Replacement of HT terminal equipment or NT with subscriber due to device error or force majeure one-time

0.00

0.00

Reconnecting Temporarily Disconnected Subscriber Terminal Equipment or NT to

subscriber request or due to late payment of bills, by number or MSN

one-time

20,00

23,40

Replacing the ISDN port for an analog (POTS) port

one-time

35,00

40,95

Replacing the ISDN port for an analog (POTS) port if ADSL is also connected

service

one-time

5,00

5,85

Change the call number at the request of the subscriber, by number or MSN

one-time

25,00

29,25

Assign desired numbering (if possible)

one-time

20,00

23,40

Relocation of telephone line

one-time

1.00

1.17
Transferring a Subscriber Relationship with a Change of Name in the Subscriber Title, in the first hereditary order

one-time

0.00

0.00

Transfer subscription with name change in subscriber title in others cases

one-time

0.00

0.00

Additional entry in the directory at the request of the subscriber, by number or MSN

one-time

15,00

17.55

Change of subscriber information (without transfer of subscription), by subscriber relationship

one-time

0.00

0.00

Change of billing address by subscription

one-time

2.50

2.93

Replacement of 2Mbit / s (30 channels, analog) access with ISDN PRA port

one-time

1,750.00

2,047.50

Replacing Analog Connectors with ISDN PRA Connector

one-time

the price of the ISDN PRA connector minus the cost of the analog connections up to a maximum of 50% of the ISDN PRA connection price

Replacing the ISDN BRA port with the ISDN PRA port

one-time

ISDN PRA connection price minus ISDN BRA price

connections up to a maximum of 50% of the ISDN PRA connection price

1.1.9. Net Phone

Remark:

The Net Phone service provides home office functionality on the IP Centrex platform and is intended for business users. The service is offered in many ways (service model):

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● Net Phone allows the user to connect a selected number (at least 5) of Net Phone accounts / phones. The service can be used by users of one of the following access services: Private network - Permanent access, Voice network - Permanent access, and Large user (Permanent Internet access).

● Net Phone Start allows connection of up to 4 user accounts / phones. Net Phone Plus that allows connection of 5 to 8 user accounts / phones. Net Phone Start and Net Phone Plus can be used by users of one of the following access services: Private network - Remote ADSL access and ADSL / VDSL access Friendly

● Net Phone PBX that allows users to connect their home (PBX) PBX via IP. The service can be used by users of one of the access services: Private Network - Permanent Access, Voice Network - Permanent Access, and Large User (Permanent Internet Access).

● Net Phone Business Trunking that allows you to rent a number of voice channels to connect the user's home control over IP.

If the site uses a Net Phone service, the telephone connection (POTS / ISDN) can be canceled until then when connected to ADSL / VDSL Internet access. Users I can also use the Net Phone service over the Internet with the restriction on Internet access realized through HT Mostar.

The replacement of a POTS or ISDN telephone port for a telephone port realized by the Net Phone service is free of charge.

1.1.9.1. Connection fee

1.1.9.1.1. Net Phone and Net Phone PBX connection fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

5-9 user accounts, per user account

one-time

10,00

11,70

10-19 user accounts, per user account

one-time

9,00

10,53

20-49 user accounts, per user account

one-time

8,00

9,36

50 and more user accounts, per user account

one-time

7,00

8,19

5 and more user accounts, per user account, 24 month contract

one-time

1,00

1,17

1.1.9.1.2. Net Phone Business Trunking Charge

Measuring unit

Price without VAT in KM

Price with VAT in KM

Net Phone Business Trunking (2 channels)

one-time

70.00
81,90
Net Phone Business Trunking (2 channels), 24 month contract
one-time
1.00
1.17
Activation of an additional Net Phone Business Trunking channel, per channel
one-time
10,00
11,70
1.1.9.1.3. Net Phone Start and Net Phone Plus connection fee
Measuring unit
Price without VAT in KM
Price with VAT in KM
Net Phone Start
one-time
50.00
58,50
Net Phone Start, 24 months contract
one-time
1.00
1.17
Net Phone Plus
one-time
50.00
58,50
Net Phone Plus, 24 months contract
one-time
1.00
1.17
1.1.9.2. Monthly subscription
1.1.9.2.1. Net Phone Monthly Subscription (Standard Package Included)
Measuring unit
Price without VAT in KM
Price with VAT in KM
5-9 user accounts, per user account
per month
10,00
11,70
10-19 user accounts, per user account
per month
9.00
10.53

30
20-49 user accounts, per user account
per month
8.00
9.36
50 and more user accounts, per user account
per month
7.00
8.19

Remark:

With a 24-month contract, a discount of 30% of the monthly subscription fee for the Net Phone service model applies.

1.1.9.2.2. Monthly subscription for Net Phone Start and Net Phone Plus (service pack included) Standard)

Measuring unit
Price without VAT in KM

Price with VAT in KM

Net Phone Start

per month

20,00

23,40

Net Phone Plus

per month

37,00

43,29

1.1.9.2.3. Net Phone PBX Monthly Subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

5-9 user accounts, per user account

per month

7.00

8.19

10-19 user accounts, per user account

per month

6.50

7.61

20-49 user accounts, per user account

per month

6.00

7.02

50 and more user accounts, per user account
per month
5.50
6.44

1.1.9.2.4. Net Phone Business Trunking Monthly Subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

Net Phone Business Trunking (2 channels)

per month

31,00

36,27

1.1.9.2.4.1. Monthly subscription for additional channels

Measuring unit

Price without VAT in KM

Price with VAT in KM

up to 10 additional channels, per channel

per month

15,50

18,14

11 to 30 additional channels, per channel

per month

13,00

15,21

for 31 or more additional channels, per channel

per month

10,50

12,29

1.1.9.2.4.2. Monthly subscription to use phone numbers

Measuring unit

Price without VAT in KM

Price with VAT in KM

up to 10 phone numbers, per block of numbers

per month

10,00

11,70

up to 50 phone numbers, per block of numbers

per month

25,00

29,25

up to 100 phone numbers, per block of numbers

per month

50,00

58,50

up to 1000 phone numbers, per block of numbers

per month

500,00

585,00

1.1.9.3. Price list calls

1.1.9.3.1. Call rates for Net Phone, Net Phone Start, Net Phone Plus, Net Phone PBX and

Net Phone Business Trunking

Measuring unit

Price without VAT in KM

Price with VAT in KM

between locations of the same business on a Net Phone Network (VPN)

minute

0,000

0,000

VPN 063

minute

0,000

0,000

to all landline networks in BiH

minute

0,044

0,051

according to HT ERONET's mobile network

minute

0,140

0,164

31

to other mobile networks in BiH

minute

0,185

.216

towards Croatia (fix / mob)

minute

0,300 / 0,550

0,351 / 0,644

towards Serbia and Montenegro (fix / mob)

minute

0,300 / 0,550

0,351 / 0,644

towards Slovenia and Macedonia (fix / mob)

minute

0,300 / 0,400

0.351 / 0.468

towards Europe (fix / mob)

minute

0,550 / 0,690

.644 / .807

to the world (fix / mob)

minute

0,690 / 0,890

0.807 / 1.041

satellites

minute

7,990

9,348

Remark:

VPN 063 is an option by which a user of a Net Phone service dials a certain number of mobile users (numbers) from the HT ERONET network which he can call at a price of 0

HP / min.

A user with up to 20 user accounts can select up to 1 number from the HT ERONET network.

A user with 21 to 50 user accounts can select up to 3 numbers from the HT ERONET network.

A user with 51 or more accounts can select up to 5 numbers from the HT ERONET network.

The requirement for VPN 063 is that the Subscription Agreement is based on the same legal entity for both Net Phone and mobile services.

1.1.9.4. Additional services

Remark:

Additional voice telephone services on Net Phone PBX and Net Phone Business Trunking ports are used by the user through their own home exchange.

For services not listed in the price list of additional Net Phone services, for which there is no technical restriction, the prices defined

price list of voice telephone service (price list of additional services for all types of connections, price list of services with special tariff and price list of changes in subscription

relation).

1.1.9.4.1. Reserve stock numbers for Net Phone, Net Phone PBX and Net Phone Business

trunking

Measuring unit

Price without VAT in KM

Price with VAT in KM

Fee for booking a stock number, by phone number

per month

0.15

0.18

Remark:

For Net Phone Business Trunking, numbers are reserved in blocks of 10 phone numbers.

1.1.9.4.2. Additional services for Net Phone, Net Phone Start and Net Phone Plus

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly Premium Package Fee, per account

per month

5.00

5.85

Voicemail activation, per account

one-time

2.00

2.34

Monthly fee for Voicemail package, per user account

per month

2.00

2.34

Transfer the Voicemail service from an existing phone number to another phone number within the same

Net Phone Services

one-time

1.00

1.17

Activate Auto Broker service

one-time

10,00

11,70

Monthly fee for Auto Broker service

per month

10,00

11,70

32

Remark:

For each user account, the user can choose Standard, Standard + Voicemail or Premium.

The Standard services package includes the following services: Caller ID and name display, Short dialing (home number, extension), Caller ID display barring, Caller ID display

caller by call, Call waiting, Conference up to 3 participants, Call forwarding: in case of busy, non-availability, unavailability, and unconditional,

Calling the last dialed number, Call back, Call transfer, Call waiting music for a group, Speed dialing (8 or 100 numbers), Do not disturb,

In-group call retrieval, Search for me, Outgoing call barring, Voice portal, Call list, Phonebook (contacts list), and Personal portal.

The Standard + Voicemail package includes all Standard and Voicemail services and Voicemail and voicemail indicator.

The Premium suite of services includes all the services of the Standard and services packages: Direct call pickup, Connected lines, Call handling, Various

rings, Function keys, Selective rejection of calls, Selective divert of calls, Selective answer of calls, Ringing at the same time, Calling

in succession, Authorization Codes, Call Parking, Conference up to n Attendees - via Portal, Superintendent and Superintendent, Pre-announcement, Music

standby time, Voicemail and Voicemail indicator.

The Search for Me service lets you divert a call to a group of users in a row and includes one account (phone number) through which the service benefits and for which a monthly subscription is paid.

Voicemail allows you to leave a voicemail message if no call is made. It is included in the Premium service package as an additional service it can be taken by Standard package users. Voicemails are saved in the voicemail system or forwarded to an email address at the user's choice.

Voicemail stored in voicemail system is played on 0800 82 811. Leaving voicemail is charged according to the price of the call, and listening to a voice message is free of charge.

The Voice Portal service is available on 0800 82 811, and there is no charge for using the service.

Customers also have a Fax to Email service that allows them to receive faxes to an email address. The prerequisite for using Fax to Email is voicemail service. When Voicemail is active in a user account assigned to Fax to Email, no voicemail service is provided.

pays a monthly fee. Both Fax to Email and Voicemail apply the same settings and services share the same space on the system. Fax to

Email means one account (telephone number) through which the service is used and for which a monthly subscription is paid.

The Automatic Forwarder service lets you broadcast a welcome voice message and divert incoming calls to defined phone numbers by selecting voice menu option. The Automatic Broker service means one account (telephone number) through which the service is used and for which it is paid monthly subscription.

1.1.9.5. Terminal equipment

Remark:

HT Mostar defines the required terminal equipment depending on the type of phones used and how the service is implemented. Offer depends on currently available equipment

warehouse and equipment list is available on the official website of HT Mostar.

Rental of terminal equipment is calculated in proportion to the number of days it is used.

1.1.9.5.1. Rental of CPE equipment

Measuring unit

Price without VAT in KM

Price with VAT in KM

Analog adapter with 2 analog interfaces

per month

4.00

4.68

Analog adapter with 4 analog interfaces

per month

9.00

10.53

33

Analog adapter with 8 analog interfaces

per month

15.00

17.55

Analog adapter with 16 analog interfaces

per month

29,00

33,93

Analog adapter with 24 analog interfaces

per month

49,00

57,33

Switch with 8 interfaces

per month

15,00

17,55

Switch with 24 interfaces

per month

25,00

29,25

Integrated Access Device - IAD

per month

5.00

5.85

ISDN adapter with 2 ISDN BRI interfaces

per month

28,00

32,76

8-channel router

per month

65.00

76.05

Router with 16 voice channels

per month

92.00

107.64

32-channel router

per month

118.00

138.06

2xISDN BRI interface

per month

21,00

24,57

1xE1 interface

per month

28,00

32,76

1.1.9.5.2. Rental of CPE equipment with a contractual obligation of 24 months

Measuring unit**Price without VAT in KM****Price with VAT in KM**

Analog adapter with 2 analog interfaces

per month

1.00

1.17

Analog adapter with 4 analog interfaces

per month

1.00

1.17

Analog adapter with 8 analog interfaces

per month

1.00

1.17

Analog adapter with 16 analog interfaces

per month

1.00

1.17

Analog adapter with 24 analog interfaces

per month

1.00

1.17

Switch with 8 interfaces

per month

1.00

1.17

Switch with 24 interfaces

per month

1.00

1.17

Integrated Access Device - IAD

per month

1.00

1.17

ISDN adapter with 2 ISDN BRI interfaces

per month

1.00

1.17

8-channel router

per month

32,50

38,03

Router with 16 voice channels

per month

46,00

53,82

32-channel router

per month

59,00

69,03

2xISDN BRI interface

per month

1.00

1.17

1xE1 interface

per month

1.00

1.17

1.1.9.5.3. Rent an IP Phone**Measuring unit****Price without VAT in KM****Price with VAT in KM**

IP Phone Type 1

per month

5.00

5.85

IP Phone Type 2

per month

5.00

5.85

IP Phone Type 3

per month

5.00

5.85

1.1.9.5.4. Rental of IP Phones for Net Phone, Net Phone Start and Net Phone Plus with Contracting commitment for 24 months**Measuring unit****Price without VAT in KM****Price with VAT in KM**

IP Phone Type 1

per month

1.00

1.17

IP Phone Type 2

per month

1.00

1.17
IP Phone Type 3
per month
1.00
1.17

34

Remark:

IP Phones to Lease by 10/14/2018. In addition to the services in which the user uses his own home control, they retain the agreed rental price of 1.17 KM (incl. VAT) until the expiration of 24 months contractual obligation.

1.1.9.5.5. Equipment configuration

Measuring unit

Price without VAT in KM

Price with VAT in KM

Configuration of CPE network equipment at user's request

a watch

50.00

58,50

Remark:

Basic configuration of CPE equipment - CPE equipment that the user has rented is configured and maintained by HT Mostar free of charge, according to the terms of service from the contract.

1.1.9.5.6. Penalties for destroyed, damaged or alienated CPE equipment

Measuring unit

Price without VAT in KM

Price with VAT in KM

IP Phone Type 1

one-time

210.00

245.70

IP Phone Type 2

one-time

240.00

280.80

IP Phone Type 3

one-time

210.00

245.70

Analog adapter with 2 analog interfaces

one-time

140.00

163.80

Analog adapter with 4 analog interfaces

one-time

350.00

409.50

Analog adapter with 8 analog interfaces

one-time

400.00

468.00

Analog adapter with 16 analog interfaces

one-time

1,100.00

1,287.00

Analog adapter with 24 analog interfaces

one-time

1,300.00

1,521.00

Switch with 8 interfaces

one-time

700.00

819.00

Switch with 24 interfaces

one-time

1,300.00

1,521.00

Integrated Access Device - IAD

one-time

140.00

163.80

ISDN adapter with 2 ISDN BRI interfaces

one-time

950,00

1,111.50

8-channel router

one-time

2.600,00

3,042.00

Router with 16 voice channels

one-time

3.900,00

4,563.00

32-channel router

one-time
 4,600.00
 5,382.00
 2xISDN BRI interface
 one-time
 900.00
 1,053.00
 1xE1 interface
 one-time
 1,200.00
 1,404.00
1.1.9.6. Voice network - permanent access
1.1.9.6.1. Connection fee
Measuring unit
Price without VAT in KM
Price with VAT in KM
 Voice network connection fee - permanent access
 one-time
 50.00
 58,50
1.1.9.6.2. Monthly subscription for access
Measuring unit
Price without VAT in KM
Price with VAT in KM
 4 channels
 per month
 55,00
 64,35

35
 8 channels
 per month
 105.00
 122.85
 16 channels
 per month
 205.00
 239.85
 32 channels
 per month
 405.00
 473.85
 64 channels
 per month
 805.00
 941.85

Remark:

Voice Network - Permanent Access is a permanent network access service for voice and fax traffic and is intended to connect Net Phone users and Net Phone PBX services.

Voice network service - Permanent access is defined by the number of channels, ie the connection capacity. Depending on the method of realization of the service, HT Mostar defines the required CPE equipment.

1.1.10. Business Trunking

1.1.10.1. Connection fee

Business Trunking (2 channels)

one-time

70.00

81,90

Business Trunking (2 channels), 24 month contract

one-time

1.00

1.17

Activation of an additional Business Trunking channel, per channel

one-time

10,00

11,70

Remark:

Business Trunking lets you connect your home network to a public TK network via IP.

Replacement of a POTS or ISDN telephone jack for a telephone jack realized by Business Trunking is free of charge.

1.1.10.2. Rental of terminal equipment

Remark:

There is no charge for connecting the PBX to the public TK network via IP interface (SIP protocol). To connect a home phone switchboards to the TK network via digital (ISDN BRI or ISDN PRI) or analogue (FXS) interface terminal terminal rental rates apply price list of CPE equipment lease for Net Phone services, including the benefits of terminal equipment lease with a 24-month contractual obligation. Not listed includes IP phone rental benefits.

In case of destruction, damage or alienation of terminal equipment, the prices of penalties defined in the Net Phone price list shall apply.

1.1.10.3. Monthly subscription

1.1.10.3.1. Monthly Business Trunking Subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

Business Trunking Subscription (2 channels)

per month

24,00

28,08

Remark:

The price for a monthly Business Trunking subscription includes 2 voice channels. The user has the option of renting additional voice channels. Use of the service involves renting a suitable block of telephone numbers.

36

The call tariff is defined by the call tariffs of the Basic tariff model of telephone service. The monthly subscription price includes 100 minutes of calls to their own fixed network that consume all the phone numbers of one Business Trunking port together.

1.1.10.3.2. Monthly subscription for additional channels

Measuring unit

Price without VAT in KM

Price with VAT in KM

up to 10 channels, per channel

per month

12,00

14,04

11 to 30 channels, per channel

per month

10,00

11,70

31 and more channels, per channel

per month

8,00

9,36

1.1.10.3.3. Monthly subscription to use phone numbers

Measuring unit

Price without VAT in KM

Price with VAT in KM

up to 10 phone numbers, per block of numbers

per month

10,00

11,70

up to 50 phone numbers, per block of numbers

per month

25,00

29,25

up to 100 phone numbers, per block of numbers

per month

50,00

58,50

up to 1000 phone numbers, per block of numbers

per month

500,00

585,00

1.1.10.4. Additional services

Fee for booking a stock number, by phone number

per month

0,15

0,18

Remark:

Business Trunking numbers are reserved in blocks of 10 phone numbers.

Additional voice telephone services are used by the user through their own home exchange.

For services not listed in the price list of additional services of Business Trunking service, for which there is no technical restriction, prices apply defined by price list of voice telephone service (price list of additional services for all types of connections, price list of services with special tariff and price list of changes in subscriber relationship).

1.2. Internet access service

1.2.1. ADSL / VDSL public fixed network service

1.2.1.1. Establishment of a subscriber relationship

1.2.1.1.1. Connection of ADSL service, without realized telephone connection

Measuring unit

Price without VAT in KM

Price with VAT in KM

no contracted duration for ADSL service

one-time

60,00

70,20

With a contractual period of 12 or 24 months for ADSL service

one-time

1,00

1,17

37

1.2.1.1.2. Connection of ADSL / VDSL service, with realized telephone connection

Measuring unit

Price without VAT in KM

Price with VAT in KM

no contracted duration for ADSL / VDSL service

one-time

1,00

1.17

With a contractual period of 12 or 24 months for ADSL / VDSL service one-time

1.00

1.17

1.2.1.2. Monthly subscription for ADSL packages with limited traffic

1.2.1.2.1. Monthly subscription for ADSL packages with limited traffic, without contract duration or for a contracted period of 12 months

Measuring unit

Price without VAT in KM

Price with VAT in KM

ADSL 10

per month

10,00

11,70

ADSL solo

per month

18,00

21,06

Remark:

Package description:

- ADSL 10, 1024/128 kbit / s access speed, 3 GB traffic included
- ADSL solo, 1024/128 kbit / s access speed, 3 GB traffic included; the package is available without a simultaneous subscription for the telephone service public fixed networks

For new users, the activation month is calculated in proportion to the number of days the service is used.

1.2.1.2.2. Monthly subscription for ADSL packages for a contractual period of 24 months

Measuring unit

Price without VAT in KM

Price with VAT in KM

ADSL 10

per month

10,00

11,70

ADSL solo

per month

18,00

21,06

Remark:

Package description:

- ADSL 10, 1024/128 kbit / s access speed, 3 GB traffic included
- ADSL solo, 1024/128 kbit / s access speed, 3 GB traffic included; the package is available without a simultaneous subscription for the telephone service public fixed networks

For new contracts or extending the existing contract for 24 months, the first monthly subscription is 1.17 KM (VAT included), as well as the month of inclusion for new ones.

users. ADSL solo package users do not have these benefits, and the activation month is calculated in proportion to the number of days of service use.

1.2.1.3. Monthly subscription for FLAT packages

1.2.1.3.1. Monthly subscription for FLAT packages, no contracted duration or contractual a period of 12 months

Measuring unit

Price without VAT in KM

Price with VAT in KM

FLAT plus

per month

21,00

24,57

FLAT great

per month

29,00

33,93

FLAT extra

per month

35,00

40,95

38

FLAT 25

per month

39,00

45,63

FLAT 50

per month

43,00

50,31

FLAT solo

per month

33,00

38,61

Remark:

Package description:

- FLAT plus, access speed 2048/192 kbit / s, unlimited traffic with fair use
- FLAT super, 4096/320 kbit / s access speed, unlimited traffic with fair use
- FLAT extra, access speed 6144/384 kbit / s, unlimited traffic with fair use
- FLAT 25, 25/2 Mbit / s access speed, unlimited traffic with fair use
- FLAT 50, 50/4 Mbit / s access speed, unlimited traffic with fair use

• FLAT solo, 4096/320 kbit / s access speed, unlimited traffic with fair use; package is available without concurrent subscription relationships for public fixed line telephone service
For new users, the activation month is calculated in proportion to the number of days the service is used.

1.2.1.3.2. Monthly subscription for FLAT packages for a 24-month contract period

Measuring unit

Price without VAT in KM

Price with VAT in KM

FLAT plus

per month

19,00

22.23

FLAT great

per month

25,00

29,25

FLAT extra

per month

29,00

33,93

FLAT 25

per month

35,00

40,95

FLAT 50

per month

39,00

45,63

FLAT solo

per month

33,00

38.61

Remark:

Package description:

- FLAT plus, access speed 2048/192 kbit / s, unlimited traffic with fair use
- FLAT super, 4096/320 kbit / s access speed, unlimited traffic with fair use
- FLAT extra, access speed 6144/384 kbit / s, unlimited traffic with fair use
- FLAT 25, 25/2 Mbit / s access speed, unlimited traffic with fair use
- FLAT 50, 50/4 Mbit / s access speed, unlimited traffic with fair use
- FLAT solo, 4096/320 kbit / s access speed, unlimited traffic with fair use; package is available without concurrent subscription relationships for public fixed line telephone service

For new contracts or extending the existing contract for 24 months, the first monthly subscription is 1.17 KM (VAT included), as well as the month of inclusion for new ones.

users. FLAT solo package users do not have these benefits, and the opt-in month is calculated in proportion to the number of days of service use.

1.2.1.4. Monthly subscription for ADSL service packages not on offer for new customers

Measuring unit

Price without VAT in KM

Price with VAT in KM

ADSL JUNIOR

per month

19,00

22.23

39

ADSL START

per month

29,00

33,93

ADSL MAXI

per month

49,00

57.33

ADSL MEDIUM

per month

49,00

57.33

Remark:

Package description:

- ADSL JUNIOR, access speed 1024/128 kbit / s, included traffic without a contract period of 2 GB, with a contract period of 12/24 included traffic 5 GB
 - ADSL START, access speed 4096/256 kbit / s, included traffic without a contract period of 10 GB, with a contract period of 12/24 included traffic 20 GB
 - ADSL MAXI, access speed 8192/512 kbit / s, included traffic without a contract period of 20 GB, with a contract period of 12/24 included turnover 40 GB
 - ADSL MEDIUM, 8192/512 kbit / s access speed, 20 GB traffic included
- To extend the existing contract for 24 months, the first monthly subscription is 1.17 KM (VAT included).

1.2.1.5. Monthly subscription for FLAT packages not on offer for new users

Measuring unit

Price without VAT in KM

Price with VAT in KM

FLAT elites, with no contractual duration or 12 months contractual period

per month

69,00

80.73

FLAT elites, for a contractual period of 24 months

per month
49,00
57.33
FLAT pro, with no contracted duration or for a contractual period of 12 months
per month
99.00
115.83
FLAT pro, for a contractual period of 24 months
per month
69,00
80.73

Remark:

Package description:

- FLAT elite, 8192/512 kbit / s access speed, unlimited traffic with fair use
- FLAT pro, access speed 15360/768 kbit / s, unlimited traffic with fair use

To extend the existing contract for 24 months, the first monthly subscription is 1.17 KM (VAT included).

1.2.1.6. Monthly subscription for ADSL / VDSL service packages for educational institutions

Measuring unit

Price without VAT in KM

Price with VAT in KM

ADSL / VDSL package for educational institutions

per month

50% monthly subscription of the selected package

Remark:

Monthly subscription of ADSL / VDSL service for educational institutions of any ADSL / VDSL package is 50% of the monthly subscription of the selected package.

Connection of ADSL / VDSL service for educational institutions of any ADSL / VDSL package is 1.17 KM (VAT included) regardless of the contract duration.

The rent of ADSL / VDSL modem for educational institutions is 1.17 KM (VAT included) regardless of the duration of the contract.

1.2.1.7. Rental of terminal equipment

40

1.2.1.7.1. Rent ADSL / VDSL modem

Measuring unit

Price without VAT in KM

Price with VAT in KM

Wired 1-port modem

per month

5.00

5.85

Wired 4-port modem

per month

5.00

5.85

Wireless 4-port modem

per month

9.00

10.53

1.2.1.7.2. Rental of ADSL / VDSL modem for a contractual period of 12 months

Measuring unit

Price without VAT in KM

Price with VAT in KM

Wired 1-port modem

per month

1.00

1.17

Wired 4-port modem

per month

1.00

1.17

Wireless 4-port modem

per month

3.00

3.51

1.2.1.7.3. Rental of ADSL / VDSL modem for a 24 month contract period

Measuring unit

Price without VAT in KM

Price with VAT in KM

Wired 1-port modem

per month

1.00

1.17

Wired 4-port modem

per month

1.00

1.17

Wireless 4-port modem

per month

1.00

1.17

Remark:

Modem rental for users who have ADSL packages that are not available to new users is BAM 1.17 (incl. VAT) regardless of the duration of the contract.

Rental of terminal equipment is calculated in proportion to the number of days it is used.

1.2.1.8. Penalties in case of destruction / damage, alienation or lost ADSL / VDSL modem unit of measurement

Price without VAT in KM

Price with VAT in KM

1-port modem
one-time
85,00
99,45

4-port modem
one-time
110,00
128,70

1.2.1.9. Additional services**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Additional traffic, consumption

1MB
0,010
0,012

Internet protection
per month
4,00
4,68

Static IP address
per month
150,00
175,50

Temporary shutdown of ADSL / VDSL service for up to 3 months
one-time
0,00
0,00

Monthly subscription for ADSL / VDSL services (up to 3
month)
per month
0,00
0,00

Remark:

Internet security is an additional feature of the ADSL / VDSL service, including integrated service packages.

Static IP is an optional ADSL / VDSL service (including integrated service packages) and can be assigned with one ADSL / VDSL port at most one static IP address.

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1.2.2. Big User - Permanent Internet access service**1.2.2.1. Big Customer Connection****Measuring unit****Price without VAT in KM****Price with VAT in KM**

Connection to permanent Internet access

one-time
50,00
58,50

Remark:

The Big User service provides the user with constant access to the Internet at symmetrical speeds, which implies a permanent access line without traffic restrictions.

Rental of TK water is included in the price for users with access through a permanent connection.

To configure a permanent connection to the network equipment interface (router), the user receives a public static IP address.

1.2.2.2. Monthly subscription to the Big User indefinitely**Measuring unit****Price without VAT in KM****Price with VAT in KM**

128 kbit / s
per month
230,00
269,10
256 kbit / s
per month
300,00
351,00

512 kbit / s
per month
400,00
468,00

1 Mbit / s
per month
400,00
468,00

2 Mbit / s
per month
520,00
608,40

4 Mbit / s
per month
600,00
702,00

6 Mbit / s
per month

720.00
842.40
8 Mbit / s
per month
800.00
936.00
10 Mbit / s
per month
880.00
1,029.60
12 Mbit / s
per month
1,100.00
1,287.00
15 Mbit / s
per month
1,300.00
1,521.00
20 Mbit / s
per month
1,600.00
1,872.00
30 Mbit / s
per month
2,100.00
2,457.00
40 Mbit / s
per month
2,600.00
3,042.00
50 Mbit / s
per month
2,860.00
3,346.20
60 Mbit / s
per month
3,380.00
3,954.60
70 Mbit / s
per month
3,770.00
4,410.90
80 Mbit / s
per month
4,100.00
4,797.00
90 Mbit / s
per month
4,220.00
4,937.40
100 Mbit / s
per month
4,455.00
5,212.35
200 Mbit / s
per month
6,000.00
7,020.00

Remark:

The price for other access speeds greater than 1Mbit / s is calculated by the formula: $C_{tb} = (C_{vb} - C_{nb}) / (B_v - B_n) \times (B_t - B_n) + C_{nb}$, where:

C_{tb} - Price for the requested access speed

B_v - first higher access speed

C_{vb} - price for the first higher access speed

B_n - first lower access speed

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C_{nb} - price for the first lower access speed

B_t - required access speed

The monthly subscription for the first month of use is calculated from the date of service activation by dividing the monthly subscription by 30 and multiplying by the number of days of service use.

Big User Monthly Subscription Price Discounts:

- 15% discount with 12 months contract

- 25% discount on a 24-month contract

Educational institutions are granted a 50% discount on the price of a monthly subscription to the permanent Internet access service, regardless of the duration of the contract, and

connection to the service and terminal equipment rental is free of charge.

1.2.2.3. The Big Fixed Term User Service

Measuring unit

Price without VAT in KM

Price with VAT in KM

Up to 30 days

day

130% of the fixed term subscription price / 30
30 to 90 days
day

120% of the fixed term subscription price / 30

Remark:

The Fixed Term User Service is defined for access speeds equal to or greater than 512 kbit / s.

The use of the fixed-term service is calculated by dividing the monthly subscription by the indicated amount by 30 and multiplying by the number of days use of the service.

The full cost of the connection fee is charged for connection to the service.

1.2.2.4. Rental of terminal equipment

Measuring unit

Price without VAT in KM

Price with VAT in KM

for all speeds

per month

84.00

98.28

Remark:

Customers who sign the contract for 12 months or longer are not charged for terminal equipment rental.

1.2.2.5. Changes in the Subscription Ratio

1.2.2.5.1. Change location

Measuring unit

Price without VAT in KM

Price with VAT in KM

Change service location

one-time

100% connection fee

1.2.2.5.2. Change of access speed

Measuring unit

Price without VAT in KM

Price with VAT in KM

Remark:

The user pays the difference in the connection fee of the previously used and the new access speed according to the current price list.

The monthly subscription for the month in which the change of access speed is made shall be calculated up to the date of change at the price of the monthly subscription for earlier

the access speed used, and from the date of the change in the price of the monthly subscription for the new access speed.

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1.2.3. Dial-up Internet access

1.2.3.1. Connection fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

Small user

one-time

0.00

0.00

Small plus user

one-time

0.00

0.00

Medium user

one-time

0.00

0.00

Medium plus user

one-time

0.00

0.00

Schoolboy Package

one-time

0.00

0.00

1.2.3.2. Monthly subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

Small user

per month

0.00

0.00

Small plus user

per month

10,00

11,70

Medium user

per month

20,00

23,40

Medium user, subscription for each email address

per month

3.00

3.51

Medium plus user

per month
20,00
23,40
Medium plus user, subscription for each email address (1-5 addresses)
per month
10,00
11,70
Medium plus user, subscription for each email address (6 or more addresses)
per month
8,00
9,36
Schoolboy Package
per month
0,00
0,00

Remark:

The Small User service includes: a dial-up user account, an e-mail address (300 MB), an e-mail address format: name@tel.net.ba, and a security (antispam and antivirus) protection for email. The area code for the Small Customer service is 081 892 000.

The Mali Plus user service includes: a user account for dial-up access at a cheaper rate, e-mail address (300 MB), e-mail address format: name@tel.net.ba and security (antispam and antivirus) protection for e-mail. The phone number for Mali Plus is 081 891 000.

The Medium User service includes: selected number of user account for dial-up access, e-mail address (500 MB) for each account, e-mail address format: name.name@domain or @ domain name and security (antispam and antivirus) protection for e-mail and additional services a large web server. Service code The average user is 081 892 000.

Medium plus user service includes: selected number of user account for dial-up access, e-mail address (500 MB) for each user account, e-mail address format: name.name@domain or @ domain name and security (antispam and antivirus) protection for e-mail and additional services a large web server.

The area code for the Medium user is 081 891 000.

The "Schoolboy" package is intended for educational institutions and includes: a user account for dial-up access at a cheaper rate, e-mail address (300 MB), e-mail format

addresses: name@tel.net.ba, security (antispam and antivirus) protection for e-mail and additional service business web server. The area code for the schoolboy package is 081 891 000.

1.2.3.3. Use of the service

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1.2.3.3.1. Small user, telephone connection (includes ISDN access, B channel)

Measuring unit

Price without VAT in KM

Price with VAT in KM

7am to 7pm

minute

0,030

0,035

7pm to 7am and Sundays

minute

0,020

0,023

1.2.3.3.2. Small plus user, telephone connection (includes ISDN access, B channel)

Measuring unit

Price without VAT in KM

Price with VAT in KM

7am to 7pm

minute

0,022

0,026

7pm to 7am and Sundays

minute

0,013

0,015

1.2.3.3.3. Medium user, telephone connection (includes ISDN access, B channel)

Measuring unit

Price without VAT in KM

Price with VAT in KM

7am to 7pm

minute

0,030

0,035

7pm to 7am and Sundays

minute

0,020

0,023

1.2.3.3.4. Medium plus user, telephone connection (includes ISDN access, B channel)

Measuring unit

Price without VAT in KM

Price with VAT in KM

7am to 7pm

minute

0,022

0,026

7pm to 7am and Sundays

minute

0,013

0,015

1.2.3.3.5. Guest

Measuring unit

Price without VAT in KM

Price with VAT in KM

telephone connection (includes ISDN access, per B channel)

minute

0,105

0,123

Remark:

Guest (nn user) is a service intended for all who have the occasional need to access the Internet without the need for an e-mail address and permanent registration.

The service dialing code is 081 899 000. The guest user cannot use additional dial-up Internet access services.

1.2.3.4. Additional services

Measuring unit

Price without VAT in KM

Price with VAT in KM

Small Web Server (100 MB)

per month

8,00

9,36

Large web server (500 MB)

per month

20,00

23,40

Business Web Server (1 GB, MySQL Database)

per month

35,00

40,95

Each additional 100 MB

per month

5,00

5,85

Static IP address for dial-up users

per month

140,00

163,80

Remark:

The Small Web service includes: 100 MB of disk space, a web address of the format www.tel.net.ba/name and the ability to use PHP scripts.

The Great Web service includes: 500 MB of disk space, the ability to form web address or www.naziv.tel.net.ba or name.tel.net.ba or www.domain (with registered domain), the ability to use CGI programs and PHP scripts.

The Business Web service includes: 1 GB of disk space, MySQL database, the ability to form web address: www.naziv.tel.net.ba or name.tel.net.ba or www.domain (with registered domain), the ability to use CGI programs and PHP scripts.

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1.2.3.5. Other access to the Internet

Measuring unit

Price without VAT in KM

Price with VAT in KM

Internet Access (081 891 xxx)

07 - 19 hours

minute

0,022

0,026

19 - 07 hours

minute

0,013

0,015

Internet Access (081 892 xxx)

07 - 19 hours

minute

0,030

0,035

19 - 07 hours

minute

0,020

0,023

Internet Access (081 893 xxx)

07 - 19 hours

minute

0,035

0,041

19 - 07 hours

minute

0,025

0,029

Internet Access (081 894 xxx)

07 - 19 hours

minute

0,040

0,047

19 - 07 hours

minute

0,030

0,035

Internet Access (081 895 xxx)

07 - 19 hours
 minute
 0,045
 0,053
 19 - 07 hours
 minute
 0,035
 0,041
 Internet Access (081 896 xxx)
 07 - 19 hours
 minute
 0,050
 0,059
 19 - 07 hours
 minute
 0,040
 0,047
 Internet Access (081 897 xxx)
 07 - 19 hours
 minute
 0,055
 0,064
 19 - 07 hours
 minute
 0,045
 0,053
 Internet Access (081 898 xxx)
 07-19 hours
 minute
 0,060
 0,070
 7 pm-7pm
 minute
 0,050
 0,059
 Internet Access (081 899 xxx)
 0 - 24 hours
 minute
 0,105
 0,123
 Internet access through other ISPs within the network group (081 801 xxx)
 7 - 7 pm
 minute
 0,015
 0,018
 7 - 7 pm
 minute
 0,010
 0,012
 Internet access through other ISPs between network groups (081 802 xxx)
 7 - 7 pm
 minute
 0,045
 0,053
 7 - 7 pm
 minute
 0,030
 0,035

1.3. FIX GSM public mobile telecommunications network service

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1.3.1. Establishment of a subscriber relationship

Measuring unit

Price without VAT in KM

Price with VAT in KM

Connector, indefinitely

one-time

20,00

23,40

Connection, with contract for 12 months

one-time

1.00

1.17

Connection, with a 24-month contract

one-time

1.00

1.17

Remark:

The terminal fee includes the cost of the SIM card.

1.3.2. Monthly fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

Officebox
per month
13,00
15,21
OFFICEBOX BASIC
per month
16,36
19,14

Remark:

OFFICEBOX BASIC subscription includes free 100 minutes within your own fixed network.
Additional services included in the monthly subscription of all tariff packages (OFFICEBOX BASIC, OFFICEBOX) are: CLIP (number display), CLIR (display prohibition)
, call forwarding, call waiting, call hold, conference call, barring of all incoming calls, and barring of all outgoing calls

1.3.2.1. Discount on monthly subscription for FIX GSM port for OFFICEBOX package

Measuring unit

Price without VAT in KM

Price with VAT in KM

With a contractual period of 24 months

per month

10% discount on monthly subscription

1.3.3. Rental of terminal equipment

1.3.3.1. Terminal equipment rental for the OFFICEBOX BASIC package

Measuring unit

Price without VAT in KM

Price with VAT in KM

With a contract period indefinitely

per month

20,00

23,40

With a contractual period of 12 months

per month

15,00

17,55

With a contractual period of 24 months

per month

15,00

17,55

1.3.3.2. Terminal equipment rental for the OFFICEBOX package

Measuring unit

Price without VAT in KM

Price with VAT in KM

With a contract period indefinitely

per month

15,00

17,55

With a contractual period of 12 months

per month

1,00

1,17

With a contractual period of 24 months

per month

1,00

1,17

1.3.4. Price list calls

Remark:

47

The unit of account is one second.

1.3.4.1. The price list is for the OFFICEBOX BASIC tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

Traffic to all fixed networks in BiH

minute

0,040

0,047

Traffic by HT ERONET mobile network

minute

0,170

.199

Traffic to BH Telecom mobile network

minute

0,215

0,252

Traffic to Telekom Srpske mobile network

minute

0,215

0,252

Zone 1A (Croatia)

minute

0,405

0,474

Zone 1B (Serbia, Montenegro)

minute
0,405
0,474
Zone 1C (Slovenia)
minute
0,690
.807
Zone 1 (Europe, USA, Canada, Australia)
minute
0,690
.807
Zone 2 (World, Thuraya)
minute
0,894
1,046
Zone 3 (Satellites)
minute
9,990
11,688

1.3.4.2. The price list calls for the OFFICEBOX tariff model

Measuring unit

Price without VAT in KM

Price with VAT in KM

Traffic to all fixed networks in BiH

minute

0,040

0,047

Traffic by HT ERONET mobile network

minute

0,170

.199

Traffic to BH Telecom mobile network

minute

0,215

0,252

Traffic to Telekom Srpske mobile network

minute

0,215

0,252

Zone 1A (Croatia)

minute

0,300

0,351

Zone 1B (Serbia, Montenegro)

minute

0,400

.468

Zone 1C (Slovenia)

minute

0,500

0,585

Zone 1 (Europe, USA, Canada, Australia)

minute

0,690

.807

Zone 2 (World, Thuraya)

minute

0,894

1,046

Zone 3 (Satellites)

minute

9,990

11,688

1.3.5. Monthly data tariff (MI) fee as part of the OFFICEBOX package

1.3.5.1. Monthly data tariff (MI) fee with unlimited traffic

Measuring unit

Price without VAT in KM

Price with VAT in KM

MI S

per month

10,00

11,70

WE ARE SM

per month

15,00

17,55

MI M

per month

20,00

23,40

MI L

per month

30,00

35,10

MI XL

per month

40,00

46,80

Note - Traffic included:

- MI S, traffic included in the monthly fee of 2 GB, after consuming the included traffic speed drops to 64 Kbps

48

- MI SM, traffic included in the monthly fee of 4 GB, after consuming the included traffic speed drops to 64 Kb / s
 - MI M, traffic included in the monthly fee of 8 GB, after consuming the included traffic the speed drops to 128 Kb / s
 - MI L, traffic included in the monthly fee of 16 GB, after consuming the included traffic the speed drops to 128 Kb / s
 - MI XL, traffic included in the monthly fee of 32 GB, after consuming the included traffic speed drops to 256 Kbps
- After the spent traffic is included in the monthly fee, additional traffic is not charged. The unit of account is 10 kB.

1.3.6. Additional FIX GSM services

1.3.6.1. Additional FIX GSM services on request

Measuring unit

Price without VAT in KM

Price with VAT in KM

Print call-specification for the requested month (per individual SIM card)

one-time

0.00

0.00

Print call-specification with monthly invoice (per individual SIM card)

per month

0.00

0.00

Temporary shutdown at the request of the user for up to 3 months (per individual SIM card) once

10,00

11,70

Barring international calls (per SIM card)

per month

0.00

0.00

Call barring by numbering numbers 09x xxx xxx

per month

0.00

0.00

Replacement of terminal equipment due to malfunction due to improper use and misuse

equipment

one-time

250.00

292.50

Damage due to equipment alienation or abuse

one-time

250.00

292.50

Secret number (per individual SIM card)

one-time

0.00

0.00

Number ownership transfer (per individual SIM card)

one-time

0.00

0.00

Change of subscriber number (per individual SIM card)

one-time

20,00

23,40

Voice mail, service activation

one-time

0.00

0.00

Forward incoming calls to your personal mailbox

one-time

0.00

0.00

Listening to voice messages

minute

0,170

.199

Fax service - service activation

one-time

0.00

0.00

Fax call - at the cost of an activated tariff call

minute

according to the price list of the call

Unconditional call forwarding

(Note: The forwarded call is charged according to the tariff of the user who is diverted the call)

one-time

0.00

0.00

Call forwarding when there is no answer

(Note: The forwarded call is charged according to the tariff of the user who is diverted the call)

one-time
0.00
0.00
Call forwarding when the mobile phone is switched off or out of coverage
(*Note: The forwarded call is charged according to the tariff of the user who is diverted the call*)
one-time
0.00
0.00
Call forwarding in case of busy
(*Note: The forwarded call is charged according to the tariff of the user who is diverted the call*)
one-time
0.00
0.00

49
Transferring a Subscriber Relationship with a Change of Name in the Subscriber Title, in the first hereditary order
one-time
0.00
0.00
Transfer subscription with name change in subscriber title in others cases
one-time
0.00
0.00
Change of owner to give both the old and the new owner written consent at the point of sale one-time
0.00
0.00
Change subscriber information (title, surname, or name after marriage, etc.) by subscriber relationship
one-time
0.00
0.00
Transfer of ownership of the subscription relationship in other cases
one-time
0.00
0.00

1.4. Integrated Services Packages

1.4.1. DUO integrated service packages

1.4.1.1. Establish a subscription relationship by joining services integrated into DUO packages

Measuring unit

Price without VAT in KM

Price with VAT in KM

Telephone connection for realization of DUO package of services

one-time

20,00

23,40

Telephone connection for realization of DUO package of services, with contractual obligation 12/24

months

one-time

1.00

1.17

ADSL / VDSL port for realization of DUO package of services

one-time

1.00

1.17

Internet access port through optical infrastructure for DUO packages

service

one-time

100,00

117,00

Internet access port through optical infrastructure for DUO packages

service, with a contractual obligation of 12/24 months

one-time

1.00

1.17

Replacing the optical access port of the Internet with ADSL / VDSL

connection

one-time

20,00

23,40

Remark:

The telephone port for realization of the DUO service package includes the following connections: POTS and voice telephone service port realized by IP technology.

Replacing a POTS or ISDN telephone port for a telephone port realized with IP technology is free of charge.

Switching from ADSL port to VDSL port, and vice versa, is free of charge. Switching from ADSL / VDSL port to Internet access via optical infrastructure is charged according to the price list of the new Internet access connection through the optical infrastructure.

1.4.1.2. Rental of terminal equipment

Measuring unit

Price without VAT in KM

Price with VAT in KM

Remark:

50

HT Mostar defines the required terminal equipment depending on the type of phones used and how the service is implemented. Offer depends on currently available equipment

warehouse and equipment list is available on the official website of HT Mostar.

Rental of terminal equipment is calculated in proportion to the number of days it is used.

1.4.1.2.1. Rental of basic terminal equipment

Measuring unit

Price without VAT in KM

Price with VAT in KM

Rent ADSL / VDSL modem for DUO service pack

per month

5.00

5.85

Rental of ADSL / VDSL modem for DUO service package, with contractual obligation of 12 or 24 month

per month

1.00

1.17

Hire an ADSL / VDSL Integrated Access Device (IAD) for the DUO Service Pack

per month

5.00

5.85

Rental of an ADSL / VDSL Integrated Access Device (IAD) for a DUO Service Package, with contractual obligation of 12 or 24 months

per month

1.00

1.17

Rental of FTTH Integrated Access Device (FTTH IAD) for DUO service package

per month

9.00

10.53

Rental of FTTH Integrated Access Device (FTTH IAD) for DUO Service Package, with contractual obligation of 12 or 24 months

per month

1.00

1.17

Remark:

An integrated access device (IAD / FTTH IAD) is used with a telephone service implemented with IP technology.

1.4.1.2.2. Rental of additional terminal equipment for DUO package of services realized IP

technology

Measuring unit

Price without VAT in KM

Price with VAT in KM

Analog adapter with 2 interfaces

per month

4.00

4.68

Analog adapter with 4 interfaces

per month

9.00

10.53

Analog adapter with 8 interfaces

per month

15.00

17.55

Analog adapter with 16 interfaces

per month

29,00

33,93

Analog adapter with 24 interfaces

per month

49,00

57.33

Switch with 8 interfaces

per month

15,00

17.55

Switch with 24 interfaces

per month

25,00

29,25

1.4.1.2.3. Rental of additional terminal equipment for DUO package of services realized IP

technology, with a 24 month contractual obligation

Measuring unit

Price without VAT in KM

Price with VAT in KM

Analog adapter with 2 interfaces

per month

1.00

1.17

Analog adapter with 4 interfaces

per month

1.00
1.17
Analog adapter with 8 interfaces
per month
1.00
1.17
Analog adapter with 16 interfaces
per month
1.00
1.17
Analog adapter with 24 interfaces
per month
1.00
1.17
Switch with 8 interfaces
per month
1.00
1.17
Switch with 24 interfaces
per month
1.00
1.17
1.4.1.2.4. Rent an IP Phone
Measuring unit
Price without VAT in KM
Price with VAT in KM
IP Phone Type 1
per month
5.00
5.85

51
IP Phone Type 2
per month
5.00
5.85
IP Phone Type 3
per month
5.00
5.85
1.4.1.2.5. Penalties for destroyed, damaged or alienated terminal equipment
Measuring unit
Price without VAT in KM
Price with VAT in KM
ADSL / VDSL modem
one-time
110.00
128.70
ADSL / VDSL Integrated Access Device (IAD)
one-time
140.00
163.80
FTTH Integrated Access Device (FTTH IAD)
one-time
230.00
269.10

Remark:

In case of destruction, damage or alienation of terminal equipment not listed in the DUO Office Integrated Services package price list, penalty prices shall apply, defined by the price list of the Net Phone service.

1.4.1.3. Monthly subscription

1.4.1.3.1. Monthly DUO Office Start subscription

Measuring unit
Price without VAT in KM
Price with VAT in KM
DUO Office Start Subscription Package
per month
29,00
33,93

Subscription for the first month of using the DUO Office Start suite, with a 24-month contract

one-time

1.00

1.17

Subscription for the first month of using the new DUO Office Start integrated service

package

one-time

1.00

1.17

1.4.1.3.1.1. Price list calls for the DUO Office Start suite

Measuring unit

Price without VAT in KM

Price with VAT in KM

Calls to all landline networks in BiH

minute

0,035

0,041

Cost of establishing calls for included minutes to all landline networks in BiH
call

0,030

0,035

Remark:

DUO Office Start suite includes an integrated offering of public fixed line services: voice telephone services (POTS port) and ADSL access Internet. An integral part of the DUO Office Start suite are all additional services defined by price lists for voice telephone and ADSL / VDSL services. Price list calls

to all destinations not listed in the DUO Office Start package pricelist is defined by the call rates of the Basic Telephone Model services. The unit of account is one second.

Benefits included in the monthly DUO Office Start subscription:

- 1000 minutes of calls to all landline networks within BiH with the cost of calling. After 1000 minutes have been used, the price applies calls to landline networks in BiH for the DUO Office Start suite.
- ADSL FLAT internet access up to 4096/320 kbit / s
- Additional service: Caller ID display (CLIP)

The subscription for the first month of using the DUO Office Start package, with a 24-month contract, is used in the month in which the service is activated and applies to

new users. "New users" means users who have not used any of the services covered by the DUO Office Start suite.

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1.4.1.3.2. Monthly DUO Office Start + subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

Office Start + DUO Subscription Package

per month

41.00

47.97

Subscription for the first month of using the DUO Office Start + package, with a 24-month contract

one-time

1.00

1.17

Subscription for the first month of using the new DUO Office Start + integrated service

package

one-time

1.00

1.17

1.4.1.3.2.1. Price list calls for DUO Office Start + package

Measuring unit

Price without VAT in KM

Price with VAT in KM

Calls to all landline networks in BiH

minute

0,035

0,041

Cost of establishing calls for included minutes to all landline networks in BiH

call

0,030

0,035

Remark:

The DUO Office Start + suite includes an integrated offering of public fixed line services: voice telephone services (POTS port) and VDSL access

Internet. An integral part of the DUO Office Start + suite are all additional services defined by price lists for voice telephone and ADSL / VDSL services. Price list calls

to all destinations not listed in the DUO Office Start + package price list is defined by the call rates of the Basic telephone tariff model services. The unit of account is one second.

Benefits included in the monthly DUO Office Start + subscription:

- 1500 minutes of calls to all landline networks within BiH with the cost of calling. After 1500 minutes have been used, the price applies calls to landline networks in BiH for the DUO Office Start + suite.
- VDSL FLAT Internet access up to 25/2 Mbit / s
- Additional service: Caller ID display (CLIP)

The subscription for the first month of using the DUO Office Start + package, with a 24-month contract, is used in the month in which the service is activated and applies to

new users. "New users" means users who have not used any of the services covered by the DUO Office Start + package.

1.4.1.3.3. Monthly DUO Office Extra Subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

DUO Office Extra Package Subscription

per month

36,00

42,12

Subscription for the first month of using the DUO Office Extra package, with a 24-month contract

one-time

1.00

1.17

Subscription for the first month of using the new DUO Office Extra integrated service

package

one-time

1.00

1.17

Subscription for an additional phone number, per phone number

per month

5.00

5.85

1.4.1.3.3.1. Price list calls for DUO Office Extra Package

Measuring unit

Price without VAT in KM

Price with VAT in KM

Calls between the phone numbers of the same port

minute

0,000

0,000

Calls to all landline networks in BiH

minute

0,035

0,041

Cost of establishing calls for included minutes to all landline networks in BiH

call

0,030

0,035

Remark:

53

DUO Office Extra package includes an integrated offering of public fixed line services: voice telephone services realized with IP technology and ADSL Internet access. An integral part of the DUO Office Extra package offer are all additional services defined by the price list of additional voice services for DUO packages

realized by IP technology and ADSL / VDSL services. The pricelist calls to all destinations not listed in the DUO Office Extra package pricelist

it is defined by the call rates of the Basic Tariff Model of the telephone service.

Benefits included in the monthly DUO Office Extra subscription:

• 2 phone numbers included in the subscription

(The DUO Office Extra suite can be upgraded with up to 20 additional phone numbers. At the same time, it is possible to maximize 5 voice channels.)

• 1000 minutes of calls to all landline networks within BiH with the cost of calling

(After 1,000 minutes have been used, the landline call price for the DUO Office Extra Package applies.

common to all phone numbers of one DUO Office Extra connector and do not include free calls between phone numbers of the same

the DUO Office Extra package connector.)

• ADSL FLAT internet access up to 4096/320 kbit / s

• additional services: display of number and name of caller, truncated dialing (home number, local), prohibition of display of caller number, display of number of callers per

call, call waiting, conference up to 3 participants, call forwarding: in case of busy, non-availability, unavailability and unconditional, calling

of the last dialed number, return the call and transfer the call

• admin portal (activated at user request)

The admin portal is used to manage additional services on phone numbers included in the package: outgoing call barring, creating access

personal portal, create groups, view calls and more.

The item "Subscription for the first month of using the DUO Office Extra Package, subject to a 24-month contract", is used in the month in which the service is activated and applies to

new users. "New users" are users who have not used any of the services covered by the DUO Office Extra suite.

1.4.1.3.4. Monthly DUO Office Extra + subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

DUO Office Extra + Package Subscription

per month

48,00

56,16

Subscription for the first month of using the DUO Office Extra + package, with a 24-month contract

one-time

1.00

1.17

Subscription for the first month of using the new DUO Office Extra + integrated service

package

one-time

1.00

1.17

Subscription for an additional phone number, per phone number

per month

5.00

5.85

1.4.1.3.4.1. Price list calls for DUO Office Extra + package

Measuring unit

Price without VAT in KM

Price with VAT in KM

Calls between the phone numbers of the same port

minute

0,000

0,000

Calls to all landline networks in BiH

minute

0,035

0,041

Cost of establishing calls for included minutes to all landline networks in BiH

call

0,030

0,035

Remark:

DUO Office Extra + package includes an integrated offering of public fixed line services: voice telephone services realized with IP technology and VDSL

Internet access. An integral part of the DUO Office Extra + package offer are all additional services defined by the price list of additional voice services for DUO packages

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realized by IP technology and ADSL / VDSL services. The pricelist calls to all destinations not listed in the DUO Office Extra + package pricelist it is defined by the call rates of the Basic Tariff Model of the telephone service.

Benefits included in the monthly DUO Office Extra + subscription:

- 2 phone numbers included in the subscription

(The DUO Office Extra + suite can be upgraded with up to 20 additional phone numbers. At the same time, it can be established at the same time maximum 5 voice channels.)

- 1500 minutes of calls to all landline networks within BiH with the cost of calling

(After 1500 minutes have been used, the landline call price for the DUO Office Extra + package applies. The minutes included are common to all phone numbers of one DUO Office Extra + port connector and do not include free calls between the same phone numbers the DUO Office Extra + package connector.)

- VDSL FLAT Internet access up to 25/2 Mbit / s

- additional services: display of number and name of caller, truncated dialing (home number, local), prohibition of display of caller number, display of number of callers per

call, call waiting, conference up to 3 participants, call forwarding: in case of busy, non-availability, unavailability and unconditional, calling of the last dialed number, return the call and transfer the call

- admin portal (activated at user request)

The admin portal is used to manage additional services on phone numbers included in the package: outgoing call barring, creating access personal portal, create groups, view calls and more.

The subscription for the first month of using the DUO Office Extra + package, with a 24-month contract, is used in the month in which the service is activated and applies to

new users. "New users" means users who have not used any of the services covered by the DUO Office Extra + package.

1.4.1.3.5. Monthly DUO Office Extra Fiber Package Subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

DUO Office Extra Fiber Package Subscription

per month

118.00

138.06

Subscription for the first month of using the DUO Office Extra Fiber Pack, subject to agreement 24

month

one-time

1.00

1.17

Subscription for the first month of using the new DUO Office Extra integrated service

fiber packages

one-time

1.00

1.17

Subscription for an additional phone number, per phone number

per month

5.00

5.85

1.4.1.3.5.1. Price list calls for DUO Office Extra fiber package

Measuring unit

Price without VAT in KM

Price with VAT in KM

Calls between the phone numbers of the same port

minute

0,000

0,000

Calls to all landline networks in BiH

minute

0,035

0,041

Cost of establishing calls for included minutes to all landline networks in BiH

call

0,030

0,035

Remark:

The DUO Office Extra fiber package includes an integrated offering of public fixed network services: voice telephone services realized by IP technology and access to the Internet through optical infrastructure. An integral part of the DUO Office Extra Fiber Package offer are all additional services defined by the additional price list

55

voice services for DUO packets realized with IP technology and ADSL / VDSL services. The price list calls to all destinations not listed in the price list calls for the DUO Office Extra Fiber Package are defined by the call rates of the Basic Tariff Model of the telephone service.

Benefits included in the monthly DUO Office Extra fiber package subscription:

- 2 phone numbers included in the subscription

(The DUO Office Extra fiber package can be upgraded with up to 20 additional phone numbers. At the same time, it can be established at the same time maximum 5 voice channels.)

- 1500 minutes of calls to all landline networks within BiH with the cost of calling

(After 1500 minutes have been used, the landline call price for the DUO Office Extra fiber package applies.

common to all phone numbers of one DUO Office Extra fiber package port and do not include free calls between the same phone numbers on the same DUO Office Extra fiber package

DUO Office Extra Fiber Pack connector.)

- Internet access through optical infrastructure up to 100/10 Mbit / s
- additional services: display of number and name of caller, truncated dialing (home number, local), prohibition of display of caller number, display of number of callers per call, call waiting, conference up to 3 participants, call forwarding: in case of busy, non-availability, unavailability and unconditional, calling of the last dialed number, return the call and transfer the call

- admin portal (activated at user request)

The admin portal is used to manage additional services on phone numbers included in the package: outgoing call barring, creating access personal portal, create groups, view calls and more.

The item "Subscription for the first month of using the DUO Office Extra fiber package, with 24-month contract" is used in the month in which the service and relationships are included

for new users. "New users" means users who have not used any of the services covered by the DUO Office Extra fiber package.

1.4.1.4. Price list of additional services of voice telephone service of DUO package of realized IP technology

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee for Plus package, by phone number
per month

5.00

5.85

Monthly fee for Fax to Email, per phone number
per month

2.00

2.34

Monthly service charge Look for me, by phone number
per month

2.00

2.34

Activate the Auto Broker service, by phone number
one-time

10,00

11,70

Monthly fee for Auto Broker service, by phone number
per month

10,00

11,70

Remark:

The Plus service package includes the following services: Speed dialing (8 or 100 numbers), Do not disturb, Intra group call pickup, Call parking, Connected lines, Handling calls, Direct call pickup, Different ringing, Function keys, Ringing at the same time, Call in sequence, Conference with n participants - via portals, Authorization Codes, Selective Acceptance, Selective Rejection, Selective Call Forwarding, Pre-announcement, and Music for waiting time.

For Search, Fax to Email, and Auto Broker services, in addition to the monthly fee, you also pay a monthly subscription for a phone number through which individual service uses.

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For services not listed in the price list of additional voice telephone services for DUO packets realized with IP technology, for which there is no restrictions of a technical nature, prices defined by the price list for voice telephone service (price list for additional services for all types of connections, price list apply)

special tariff service and price list of changes in subscription).

1.4.1.5. Price list for monthly fee for internet options with DUO packages

Measuring unit

Price without VAT in KM

Price with VAT in KM

Internet option fee with DUO Office Start package up to 12288/768 kbit / s
per month

10,00

11,70

Internet option fee with DUO Office Start + package up to 50/4 Mbit / s
per month

4.00

4.68

Internet option fee with DUO Office Extra up to 12288/768 kbit / s
per month

10,00

11,70

Internet option fee with DUO Office Extra + package up to 50/4 Mbit / s
per month

4.00

4.68

Internet option fee with DUO Office Extra fiber package up to 200/20 Mbit / s
per month

20,00

23,40

1.4.2. Integrated service packages not available for new customers

1.4.2.1. Monthly subscription of DUO integrated services packages

1.4.2.1.1. Monthly subscription for DUO 1 package

Measuring unit

Price without VAT in KM

Price with VAT in KM

Subscription DUO 1 package with integrated POTS services, ADSL port
per month

29,00

33,93

Subscription DUO 1 package with integrated ADSL services and ISDN standard port
per month
34,00
39.78

Subscription DUO 1 package with integrated ADSL services and ISDN comfort port
per month
39,00
45,63

1.4.2.1.1.1. Price list calls for DUO 1 package

Measuring unit

Price without VAT in KM

Price with VAT in KM

Calls to all landline networks in BiH

minute

0,035

0,041

Remark:

DUO 1 package includes an integrated offering of public fixed line services: voice telephone services (POTS or ISDN port) and ADSL access Internet. The ISDN telephone port retains all the additional services contained in the price list. All additional services are an integral part of the DUO 1 package defined by price lists for voice telephone and ADSL services. The price list calls to all destinations not listed in the price list for the DUO 1 package it is defined by the call rates of the Basic Tariff Model of the telephone service. The unit of account is one second.

Benefits included in the monthly subscription of DUO 1 packages: 100 minutes of calls within your own landline and ADSL FLAT internet access speeds up to 3072/320

kbit / s.

1.4.2.1.2. Monthly subscription for DUO 2 packages

Measuring unit

Price without VAT in KM

Price with VAT in KM

DUO 2 subscription package with integrated POTS services, ADSL port

per month

39,00

45,63

DUO 2 subscription package with integrated ADSL services and ISDN standard port

per month

44.00

51.48

DUO 2 subscription package with integrated ADSL services and ISDN comfort port

per month

49,00

57.33

1.4.2.1.2.1. Price list calls for DUO 2 package

Measuring unit

Price without VAT in KM

Price with VAT in KM

57

Calls to all landline networks in BiH

minute

0,035

0,041

Remark:

DUO 2 package includes an integrated offering of public fixed line services: voice telephone services (POTS or ISDN port) and ADSL access Internet. The ISDN telephone port retains all the additional services contained in the price list. All additional services are an integral part of the DUO 2 package offer

defined by price lists for voice telephone and ADSL services. The price list calls to all destinations not listed in the DUO 2 package price list

it is defined by the call rates of the Basic Tariff Model of the telephone service. The unit of account is one second.

Benefits included in the monthly subscription of DUO 2 packages: 200 minutes to landline networks in BiH and ADSL FLAT internet access speeds up to 8192/512

kbit / s .

1.4.2.1.3. Monthly subscription for DUO PRO packages

Measuring unit

Price without VAT in KM

Price with VAT in KM

Subscription DUO PRO package POTS and VDSL connection with contract period on indefinite and 12 months

per month

69,00

80.73

Subscription DUO PRO package with integrated POTS and VDSL port, with contract 24

month

per month

59,00

69.03

1.4.2.1.3.1. Price list calls for DUO PRO package

Measuring unit

Price without VAT in KM

Price with VAT in KM

Calls to all landline networks in BiH

minute

0,035

0,041

Remark:

The DUO PRO package includes an integrated offering of public fixed line services: voice telephone service (POTS connection) and VDSL internet access.

An integral part of the DUO PRO package offer are all additional services defined by price lists for voice telephone and ADSL services. Price list calls for everyone destinations that are not listed in the call price list for the DUO PRO package are defined by the call rates of the Basic Tariff Model of the telephone service. The unit of account is one second.

Benefits included in the monthly subscription of DUO PRO packages: 100 minutes within the HT ERONET landline, 50 minutes to the HT ERONET mobile network and

VDSL FLAT Internet access up to 25/2 Mbit / s.

1.4.2.2. Rental of terminal equipment for DUO packages

Rent ADSL / VDSL modem for DUO service pack

per month

5.00

5.85

Rental of ADSL / VDSL modem for DUO service package, with contractual obligation of 12 or 24

month

per month

1.00

1.17

1.4.2.3. Price list for monthly fee for internet options with DUO packages

Measuring unit

Price without VAT in KM

Price with VAT in KM

Internet option fee with DUO 1 package up to 8192/512 kbit / s

per month

10,00

11,70

Internet option fee with DUO 1 package up to 15360/768 kbit / s

per month

20,00

23,40

Internet option fee with DUO 2 package up to 15360/768 kbit / s

per month

10,00

11,70

Internet option fee with DUO PRO pack up to 50/4 Mbit / s

per month

30,00

35,10

58

1.4.2.4. Monthly subscription of DUET integrated services packages

Measuring unit

Price without VAT in KM

Price with VAT in KM

DUET Start

per month

33,00

38,61

DUET Medium

per month

55,00

64,35

DUET Maxi

per month

55,00

64,35

DUET FLAT plus

per month

41,00

47,97

DUET FLAT great

per month

50,00

58,50

Remark:

The DUET Start package includes tariff models of public fixed line telephone and ADSL services:

SUPER 50: 50 minutes for landline calls in Croatia, Serbia and Montenegro, additional services: number display, conference call, divert calls, options: 1 FnF number and 60 minutes for calls to landline networks in BiH,

ADSL START: speed up to 4096/256 kbit / s; 10 GB of traffic included

The DUET Medium package includes tariff models of public fixed line telephone and ADSL services:

SUPER 50 plus: 50 minutes for fixed line calls in Europe, 3 FnF numbers, free weekends within the HT ERONET landline, option: 60 minutes for calls to all landline networks in BiH

ADSL MEDIUM: speed up to 8192/256 kbit / s; 20 GB of traffic included

The DUET Maxi package includes tariff models of public fixed line telephone and ADSL services:

SUPER 50 plus: 50 minutes for fixed line calls in Europe, 3 FnF numbers, free weekends within the HT ERONET landline, option: 60 minutes for calls to all landline networks in BiH.

ADSL MAXI: speed up to 8192/512 kbit / s; 20 GB of traffic included

DUET FLAT plus includes tariff models for public fixed line telephone and ADSL services:

SUPER 50 plus: 50 minutes for fixed line calls in Europe, 3 FnF numbers, free weekend calls within fixed HT ERONET network, option: 60 minutes for calls to all landline networks in BiH.

FLAT plus: speed up to 1024/128 kbit / s; unlimited traffic

DUET FLAT super includes tariff models of public fixed line telephone and ADSL services:

SUPER 50 plus: 50 minutes for fixed line calls in Europe, 3 FnF numbers, free weekend calls within fixed HT ERONET network, option: 60 minutes for calls to all landline networks in BiH.

FLAT super: speed up to 2048/192 kbit / s; unlimited traffic

1.4.2.5. Terminal equipment rental for DUET packages

Measuring unit

Price without VAT in KM

Price with VAT in KM

ADSL modem rental

per month

1.00

1.17

Remark:

Modem rental with DUET Start, DUET Medium, DUET Maxi, DUET FLAT plus or DUET FLAT super integrated service packages, which are not available for new users, is 1 KM (without VAT) regardless of the duration of the contract.

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1.5. Data transmission services

1.5.1. Rental of power lines

1.5.1.1. Rental of internal conduits

1.5.1.1.1. Connection of subscriber terminal equipment for water leasing inland traffic

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach

one-time

575.00

672.75

analog four-wire approach

one-time

750.00

877.50

64 kbit / s digital access

one-time

800.00

936.00

128 kbit / s digital access

one-time

950.00

1,111.50

256 kbit / s digital access

one-time

1,050.00

1,228.50

512 kbit / s digital access

one-time

1,600.00

1,872.00

1024 kbit / s digital access

one-time

2,050.00

2,398.50

2 Mbit / s digital access

one-time

2,900.00

3,393.00

digital access 34 Mbit / s

one-time

10,000.00

11700.00

digital access 155 Mbit / s

one-time

20,000.00

23400.00

1.5.1.1.2. Monthly subscription for inland waterway leasing on HT Mostar network for an indefinite period (minimum 1 year)

Monthly water lease payment between two points within the settlement

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach

per month

248.00

290.16

analog four-wire approach

per month

332.00

388.44

64 kbit / s digital access

per month

180.00

210.60

128 kbit / s digital access

per month

210.00

245.70

256 kbit / s digital access

per month

300.00
351.00
512 kbit / s digital access
per month
420.00
491.40
1024 kbit / s digital access
per month
500.00
585.00
2 Mbit / s digital access
per month
650.00
760.50
digital access 34 Mbit / s
per month
3,000.00
3,510.00
digital access 155 Mbit / s
per month
7,000.00
8,190.00

Monthly water lease subscription between two points of the same network group up to 50 km distance

Measuring unit
Price without VAT in KM

Price with VAT in KM

analog two-wire approach
per month
395.00
462.15
analog four-wire approach
per month
514.00
601.38
64 kbit / s digital access
per month
500.00
585.00

60
128 kbit / s digital access
per month
747.00
873.99
256 kbit / s digital access
per month
962.00
1,125.54
512 kbit / s digital access
per month
1,560.00
1,825.20
1024 kbit / s digital access
per month
1,880.00
2,199.60
2 Mbit / s digital access
per month
2,650.00
3,100.50
digital access 34 Mbit / s
per month
17725.00
20738.25
digital access 155 Mbit / s
per month
50600.00
59202.00

Monthly water lease subscription between two points of different network groups up to 150 km distance

Measuring unit
Price without VAT in KM

Price with VAT in KM

analog two-wire approach
per month
605.00
707.85
analog four-wire approach
per month
776.00
907.92
64 kbit / s digital access
per month

750.00
877.50
128 kbit / s digital access
per month
1,050.00
1,228.50
256 kbit / s digital access
per month
1,570.00
1,836.90
512 kbit / s digital access
per month
2,320.00
2,714.40
1024 kbit / s digital access
per month
3,800.00
4,446.00
2 Mbit / s digital access
per month
5,600.00
6,552.00
digital access 34 Mbit / s
per month
25900.00
30303.00
digital access 155 Mbit / s
per month
64700.00
75699.00

Monthly water lease subscription between two points of different network groups via

150 km distance

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach

per month

605.00

707.85

analog four-wire approach

per month

776.00

907.92

64 kbit / s digital access

per month

900.00

1,053.00

128 kbit / s digital access

per month

1,200.00

1,404.00

256 kbit / s digital access

per month

1,800.00

2,106.00

512 kbit / s digital access

per month

2,620.00

3,065.40

1024 kbit / s digital access

per month

4,600.00

5,382.00

2 Mbit / s digital access

per month

6,700.00

7,839.00

digital access 34 Mbit / s

per month

33,000.00

38610.00

digital access 155 Mbit / s

per month

82,500.00

96525.00

1.5.1.1.3. Monthly subscription for long-term inland waterway leasing on an inter-operator level (minimum 1 year)

Monthly water lease payment between two points within the settlement

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach

per month

230.00

269.10

analog four-wire approach

per month

230.00

61

64 kbit / s digital access
per month
200.00
234.00

128 kbit / s digital access
per month
340.00
397.80

256 kbit / s digital access
per month
480.00
561.60

512 kbit / s digital access
per month
620.00
725.40

1 Mbit / s digital access
per month
960.00
1,123.20

2 Mbit / s digital access
per month
1,200.00
1,404.00

digital access 34 Mbit / s
per month
6,300.00
7,371.00

digital access 155 Mbit / s
per month
13100.00
15327.00

Monthly water lease subscription between two points of the same network group up to 50 km distance

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach

per month

580.00

678.60

analog four-wire approach

per month

580.00

678.60

64 kbit / s digital access

per month

500.00

585.00

128 kbit / s digital access

per month

780.00

912.60

256 kbit / s digital access

per month

1,210.00

1,415.70

512 kbit / s digital access

per month

1,560.00

1,825.20

1 Mbit / s digital access

per month

1,880.00

2,199.60

2 Mbit / s digital access

per month

2,650.00

3,100.50

digital access 34 Mbit / s

per month

18,000.00

21060.00

digital access 155 Mbit / s

per month

50600.00

59202.00

Monthly water lease subscription between two points of different network groups up to 150 km distance

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach
per month
1,000.00
1,170.00
analog four-wire approach
per month
1,000.00
1,170.00
64 kbit / s digital access
per month
750.00
877.50
128 kbit / s digital access
per month
1,050.00
1,228.50
256 kbit / s digital access
per month
1,570.00
1,836.90
512 kbit / s digital access
per month
2,320.00
2,714.40
1 Mbit / s digital access
per month
3,800.00
4,446.00
2 Mbit / s digital access
per month
5,600.00
6,552.00
digital access 34 Mbit / s
per month
25900.00
30303.00
digital access 155 Mbit / s
per month
64700.00
75699.00

Monthly water lease subscription between two points of different network groups via 150 km distance

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach
per month
1,200.00
1,404.00
analog four-wire approach
per month
1,200.00
1,404.00
64 kbit / s digital access
per month
900.00
1,053.00
128 kbit / s digital access
per month
1,200.00
1,404.00

62
256 kbit / s digital access
per month
1,800.00
2,106.00
512 kbit / s digital access
per month
2,620.00
3,065.40
1 Mbit / s digital access
per month
4,600.00
5,382.00
2 Mbit / s digital access
per month
6,700.00
7,839.00
digital access 34 Mbit / s
per month
33,000.00

38610.00
digital access 155 Mbit / s
per month
82,500.00
96525.00

Remark:

For interconnectors using 2 Mbit / s capacity a discount of 10% applies.

1.5.1.1.4. Rental of inland waterways for a fixed period

Measuring unit

Price without VAT in KM

Price with VAT in KM

Up to 10 days

day

140% of water rental for an indefinite period / 30

From 10 to 30 days

day

125% water rental for an indefinite period / 30

From 1 to 3 months

day

115% of water rental for an indefinite period of time / 30

From 3 to 6 months

day

110% water rental for an indefinite period of time / 30

Remark:

The use of the fixed-term service is calculated by increasing the monthly subscription for a long-term lease of water by the stated amount

divide by 30 and multiply by the number of days you use the service.

1.5.1.1.5. Rental of terminal equipment by user owned by HT Mostar u

domestic traffic

Measuring unit

Price without VAT in KM

Price with VAT in KM

up to 128 kbit / s

monthly by

device

84.00

98.28

up to 2 Mbit / s

monthly by

device

245.00

286.65

up to 34 Mbit / s

monthly by

device

According to the contract

According to the contract

1.5.1.2. Rental of lines in international traffic

1.5.1.2.1. Connection of subscriber terminal equipment for water leasing in international

traffic

Measuring unit

Price without VAT in KM

Price with VAT in KM

analog two-wire approach

one-time

800.00

936.00

analog four-wire approach

one-time

800.00

936.00

64 kbit / s digital access

one-time

800.00

936.00

128 kbit / s digital access

one-time

1,000.00

1,170.00

256 kbit / s digital access

one-time

1,200.00

1,404.00

512 kbit / s digital access

one-time

1,600.00

1,872.00

1024 kbit / s digital access

one-time

2,300.00

2,691.00

2 Mbit / s digital access

one-time

3,000.00

3,510.00

63

digital access 34 Mbit / s

one-time

10,000.00

11700.00

digital access 155 Mbit / s

one-time

20,000.00

23400.00

1.5.1.2.2. Monthly subscription for long-term international leasing of water**time (minimum 1 year)****Measuring unit****Price without VAT in KM****Price with VAT in KM**

analog two-wire approach

per month

1,440.00

1,684.80

analog four-wire approach

per month

1,440.00

1,684.80

64 kbit / s digital access

per month

1,080.00

1,263.60

128 kbit / s digital access

per month

1,440.00

1,684.80

256 kbit / s digital access

per month

2,160.00

2,527.20

512 kbit / s digital access

per month

3,144.00

3,678.48

1024 kbit / s digital access

per month

5,520.00

6,458.40

2 Mbit / s digital access

per month

8,040.00

9,406.80

digital access 34 Mbit / s

per month

39600.00

46332.00

digital access 155 Mbit / s

per month

60720.00

71042.40

Remark:

The price of the international leasing line service consists of a connection fee, a monthly lease fee and a monthly lease fee terminal equipment (digital lines only).

The price of an international connection is unique and implies a part up to the BiH border. The prices from the price list add a part belonging to foreign operators. HT Mostar

may contract the lease of the entire end-to-end connection. In this case, the total lease price is calculated by adding a valid HT price to the international connection

the cost of another country's link or countries through which the link passes to the end-user's location in the country of destination.

The lease term may be for an indefinite period and for a fixed term. Minimum rental period for speed lines up to 2 Mbit / s for an indefinite period is 3 months. The minimum lease period for lines exceeding 2 Mbit / s is 12 months.

The fixed-term water lease service for up to 30 days or 90 days is calculated by dividing the monthly fixed-term lease amount by 30 and multiply by the number of days of water use. A lease period of less than 10 days is calculated as a 10-day water lease.

1.5.1.2.3. Rental of terminal equipment by user owned by HT Mostar u**international traffic****Measuring unit****Price without VAT in KM****Price with VAT in KM**

up to 128 kbit / s

monthly by

device

120.00

140.40

up to 2 Mbit / s

monthly by

device

120.00

140.40

up to 34 Mbit / s

monthly by

device

According to the contract

According to the contract

1.5.1.3. Changes in customer relationship

1.5.1.3.1. Change the location of a single docking point

Measuring unit

Price without VAT in KM

Price with VAT in KM

Inside a populated area

one-time

40% of connection price

64

Outside of populated place

one-time

100% of connection price

To another state

one-time

100% of connection price

1.5.1.3.2. Change of leased line capacity

Measuring unit

Price without VAT in KM

Price with VAT in KM

Remark:

Changing the capacity of leased line with unchanged locations requires the conclusion of a monthly lease agreement. The user pays the price difference restoration of previously used and requested line according to the current price list. For lines in international traffic, an explanation of pricing is given in the section

"International Line Rental".

1.5.2. Private network

1.5.2.1. Private network - permanent access

1.5.2.1.1. Connection fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

Private network connection - permanent access

one-time

50.00

58,50

1.5.2.1.2. Monthly subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

256 kbit / s

per month

340.00

397.80

512 kbit / s

per month

450.00

526.50

1 Mbit / s

per month

500.00

585.00

2 Mbit / s

per month

740.00

865.80

4 Mbit / s

per month

1,300.00

1,521.00

6 Mbit / s

per month

1,800.00

2,106.00

8 Mbit / s

per month

2,200.00

2,574.00

10 Mbit / s

per month

2,700.00

3,159.00

12 Mbit / s

per month

3,100.00

3,627.00

15 Mbit / s

per month

3,700.00

4,329.00

20 Mbit / s

per month

4,100.00

4,797.00

30 Mbit / s
per month
4,700.00
5,499.00
40 Mbit / s
per month
5,500.00
6,435.00
50 Mbit / s
per month
6,200.00
7,254.00
60 Mbit / s
per month
7,000.00
8,190.00
70 Mbit / s
per month
7,600.00
8,892.00
80 Mbit / s
per month
8,100.00
9,477.00
90 Mbit / s
per month
8,700.00
10179.00
100 Mbit / s
per month
9,300.00
10881.00
200 Mbit / s
per month
10200.00
11934.00

65

Remark:

Private network - Permanent access is a service of accessing the private network through an access line with a minimum speed of 256 kbit / s.

At least one user location connected to a private network must have permanent access.

Rental of terminal equipment needed to make the connection is included in the monthly subscription fee. The user himself procures, configures, and maintains network equipment

(Router).

The price for other access speeds higher than 1Mbit / s is calculated by the formula:

$$CTB = (CVB - CNB) / (BV - Bn) \times (Bt - Bn) + Cnb$$

where are they:

Ctb - price for the requested access speed Bv - first higher access speed

Cvb - price for first higher access speed Bn - first lower access speed

Cnb - price for first lower access speed Bt - requested access speed

The monthly subscription for the first month of use is calculated from the date of service activation by dividing the monthly subscription by 30 and multiplying by the number

days of service use.

1.5.2.2. Private network - remote access

1.5.2.2.1. Connection fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

Private network connection - Remote access

one-time

50.00

58,50

1.5.2.2.2. Monthly subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

up to 3072/256 kbit / s

per month

200.00

234.00

up to 5120/384 kbit / s

per month

300.00

351.00

Remark:

Private network - remote access is a flat rate service of ADSL access to a private network. Rental of terminal equipment needed to make the connection is included in the monthly subscription.

Remark:

Discounts on the monthly fee for Private Network - Permanent Access and Private Network - Remote Access based on the number of locations:

- 5% discount for 5-20 locations
- 10% discount for more than 20 locations

The total number of locations includes locations of permanent and remote ADSL access to the private network.

Discounts on the monthly subscription price based on the duration of the contract:

- 5% discount with 12 months contract

- 15% discount with 24 months contract

In the case of both discounts, the monthly discount on the monthly subscription based on the number of locations applies to the monthly discount subscription based on the duration of the contract.

66

1.5.2.3. Private network - permanent Internet access

Remark:

A Private Network user may additionally request a permanent Internet access service. Permanent Internet access service Private network service user can only use in one (central) location, and all other sites access the Internet through a central location.

Extra service Private network - Permanent internet access is charged according to the price list of the Big User service with the convenience of terminal equipment rental no extra charge.

1.5.2.4. Changes in the Subscription Ratio

1.5.2.4.1. Change location

Measuring unit

Price without VAT in KM

Price with VAT in KM

Change service location

one-time

100% connection fee

1.5.2.4.2. Change of access speed

Measuring unit

Price without VAT in KM

Price with VAT in KM

Remark:

The monthly subscription for the month in which the change of access speed is made shall be calculated up to the date of change at the price of the monthly subscription for earlier

the access speed used, and from the date of the change in the price of the monthly subscription for the new access speed.

1.5.2.5. Private network at the inter-operator level

1.5.2.5.1. Connection fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

Connection fee

one-time

According to the contract

According to the contract

1.5.2.5.2. Monthly subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly subscription

one-time

According to the contract

According to the contract

Remark:

The price of the connection fee and monthly subscription is determined in a separate contract with the user and depends on the selected transfer rate, the price that HT Mostar pays

to the operator in BiH or abroad participating in the implementation of the service in its network and possible costs for establishing interconnection with the operator.

In case the service is contracted with HT Mostar and with another operator, the price of connection fee and monthly subscription depends on the selected transfer rate

and possible costs for establishing interconnection with the operator.

The prices and discounts provided for the Private network service also apply to the Private network service at the inter-operator level.

1.5.2.6. Private network and Private network at fixed-term inter-operator level

67

1.5.2.6.1. Subscription for Private and Interoperator Private Network at

specific time

Measuring unit

Price without VAT in KM

Price with VAT in KM

Up to 30 days

day

130% of the fixed term subscription price / 30

30 to 90 days

day

120% of the fixed term subscription price / 30

Remark:

The use of the fixed-term service is calculated by dividing the monthly subscription by the indicated amount by 30 and multiplying by the number of days use of the service.

The full cost of the connection fee is charged for the installation of the service.

1.6. ICT services

1.6.1. Server collocation

Remark:

Server Collocation service consists of a monthly subscription to physically place the server in a cabinet (rack design) and a monthly subscription for speed access to the internet and / or private flat rate network for speeds of 4 Mbit / s higher.

Location of server collocation is HT ERONET's data center in Grude.

Discounts on Total Cost of Server Collocation:

- 5% discount with 12 months contract
- 15% discount with 24 months contract

Discounts that the customer receives by signing a fixed-term contract for the Big Customer service and the Private network service do not apply to the service Server collocation.

1.6.1.1. Monthly subscription

1.6.1.1.1. Monthly subscription for physical accommodation

Measuring unit

Price without VAT in KM

Price with VAT in KM

up to 5 cabinet units, per unit cabinet

per month

45,00

52,65

from 6 to 15 cabinets, per unit cabinet

per month

40,50

47,39

of 16 or more cabinets, per unit of cabinets

per month

33,75

39,49

1 wardrobe

per month

972,00

1,137,24

Remark:

1 closet consists of approx. 36 In (unit) cabinets.

68

1.6.1.1.2. Monthly subscription for access

Measuring unit

Price without VAT in KM

Price with VAT in KM

Internet access

per month

50% Monthly Subscription Fee for Big Customer for

appropriate speed

Access to a private network

per month

50% of the monthly subscription fee for the Private Network service

- constant access for adequate speed

Remark:

It is access to the Internet and / or private unlimited traffic network for speeds equal to or greater than 4 Mbit / s.

1.6.2. Eronet Cloud Center

Remark:

The Eronet Cloud Center service is a business solution through which a business user can access and purchase certain HT Eronet ICT services, which is enabled through the Eronet Cloud Center portal.

You do not have to pay a fee for using the Eronet Cloud Center service. However, the use of ICT services available within the Eronet Cloud Center service is charged at the cost of individual services.

1.6.2.1. Cloud Server

Remark:

Cloud Server pricing consists of monthly OS and HDD, vCPU, RAM, additional disk, load balancing, and license fees.

Included in the offer:

- 1 private IP address per virtual server
- 1 public IP address per virtual server
- 1000 Mbit / s interface, 10 Mbit / s Internet access speed for all virtual servers of the same user
- backup storage
- antivirus protection (Trend Micro)
- DDoS protection
- protection against unauthorized intrusion (IPS)

Cloud Server is billed in proportion to the number of days it is used. The exceptions are the MS SQL database licenses and the RDS they are for charges a full monthly fee regardless of the number of days they are used, and secure remote access services for which a monthly fee is charged calculated according to the number of VPN clients and pays one time in advance for 12 months independently

1.6.2.1.1. Monthly OS and HDD Fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

69

Linux CentOS, 30 GB HDD

per month

13,50

15,76

Linux Debian, 30 GB HDD

per month

13,50

15,76

Linux Ubuntu, 30 GB HDD

per month

13,50

15,76

Windows Server 2008 R2, 50 GB HDD *

per month

47,50
55,58
Windows Server 2012 R2, 50 GB HDD *
per month
47,50
55,58
Windows Server 2008 R2, 100 GB HDD
per month
55,00
64,35
Windows Server 2012 R2, 100 GB HDD
per month
55,00
64,35
Windows Server 2016 R2, 100 GB HDD
per month
55,00
64,35
* only available to existing users
per month
55,00
64,35

1.6.2.1.2. Monthly fee for vCPU and RAM

Measuring unit
Price without VAT in KM
Price with VAT in KM

1 vCPU
per month
17,00
19,89
1 GB RAM
per month
13,00
15,21

Remark:

The minimum amount of working memory available with Windows Server is 2 GB.
The maximum number of vCPUs is 16. The maximum working memory size is 128 GB.

1.6.2.1.3. Monthly fee for additional disk

Measuring unit
Price without VAT in KM
Price with VAT in KM

HDD Basic, 50 GB
per month
7,50
8,78
HDD Fast, 50 GB
per month
15,00
17,55

Remark:

An additional drive is available in 50GB packages. You can increase the size of the extra disk in increments of 50 GB to a maximum size of 1 TB.

1.6.2.1.4. Monthly load balancing fee

Measuring unit
Price without VAT in KM
Price with VAT in KM

IP address load balancing
per month
95,00
111,15

Multiple rules can be set per IP address.

1.6.2.1.5. Monthly license fee

Measuring unit
Price without VAT in KM
Price with VAT in KM

MS SQL Standard per core, licensed
per month
260,00
304,20
MS SQL Standard per user (SAL) *
per month
29,00
33,93
MS SQL Enterprise per core, licensed
per month
1,017,00
1,189,89
MS SQL Web per core, licensed
per month
17,00
19,89
RDS, licensed
per month
9,50
11,12

Remark:

The amount of MS SQL per core licenses depends on the number of vCPUs per virtual server, as shown in the following table:
vCPU number of MS SQL licenses

70
 1-4
 2
 5-6
 3
 7-8
 4
 9-10
 5
 11-12
 6
 13-14
 7
 15-16
 8

One MS SQL license contains 2 processor licenses.

For each server running the MS SQL database and for each uninterrupted period of use of the MS SQL database in a given month

A full monthly fee is charged for the maximum number of concurrently active licenses during the specified period, regardless of the number of days they are used.

* MS SQL Standard per user (SAL) license is calculated according to the number of users (user) that the operator can check at any time.

RDS licenses are subject to a full monthly fee for the maximum number of concurrently active licenses, regardless of the number of days they are used.

1.6.2.1.6. Monthly internet access fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

20 Mbit / s

per month

105.00

122.85

50 Mbit / s

per month

220.00

257.40

100 Mbit / s

per month

405.00

473.85

Remark:

The speeds indicated are Internet access speeds for all virtual servers of the same user.

1.6.2.1.7. Monthly fee for secure remote access

Measuring unit

Price without VAT in KM

Price with VAT in KM

1-9 VPN clients, per client

per month

5.00

5.85

10-49 VPN clients, per client

per month

4.50

5.27

50-99 VPN clients, per client

per month

3.50

4.10

100 or more VPN clients, per client

per month

2.40

2.81

Remark:

The VPN client on offer is the Check Point Remote Access VPN Client.

For the secure remote access service, the monthly fee is calculated according to the number of VPN clients and is paid one time in advance for 12 months independently

about the number of days of using the service.

1.6.2.2. Cloud Storage

1.6.2.2.1. Monthly fee for Cloud Storage package

Measuring unit

Price without VAT in KM

Price with VAT in KM

5 GB - 1 user

per month

0.00

0.00

10 GB - 5 users

per month

11.00

12.87

50 GB - 10 users

per month

25.00

29.25

100 GB - 10 users

per month

30,00
35,10
100 GB - 50 users
per month
110,00
128,70
100 GB - 100 users
per month
210,00
245,70

71

Remark:

Cloud Storage is defined by the size of the disk space and the maximum number of users.
Cloud storage is billed in proportion to the number of days it is used.

1.6.3. Office 365™

1.6.3.1. Monthly subscription

1.6.3.1.1. Basic package - Business

Measuring unit

Price without VAT in KM

Price with VAT in KM

Office 365 Business

per month

14,96

17,50

Office 365 Business Essentials

per month

8,97

10,50

Office 365 Business Premium

per month

22,48

26,30

Remark:

The maximum number of licenses per user for Business packages is 300.

1.6.3.1.2. Advanced Package - Enterprise

Measuring unit

Price without VAT in KM

Price with VAT in KM

Office 365 Enterprise E1

per month

14,53

17,00

Office 365 Enterprise E3

per month

35,98

42,10

Office 365 Enterprise K1

per month

7,44

8,70

Office 365 ProPlus

per month

21,54

25,20

Exchange Online Plan1

per month

7,44

8,70

SharePoint Online (Plan 1)

per month

9,27

10,85

SharePoint Online (Plan 2)

per month

18,80

22,00

Exchange Online Kiosk

per month

3,85

4,50

Remark:

The maximum number of licenses per user for Enterprise packages is unlimited.

1.6.3.1.3. Government institutions - Government

Measuring unit

Price without VAT in KM

Price with VAT in KM

Office 365 Enterprise E1 for Government

per month

11,97

14,00

Office 365 Enterprise E3 for Government

per month

32,05

37.50
Office 365 ProPlus for Government
per month
17.95
21,00
Office 365 Enterprise K1 with Yammer for Government
per month
5.56
6.50

72
Exchange Online Kiosk for Government
per month
2.78
3.25
Exchange Online (Plan 1) for Government
per month
6.50
7.60
Remark:
Defining an institution as a Government Institution is conducted under the terms of Microsoft™ .

1.6.4. Business e-mail

1.6.4.1. Monthly subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly subscription for Business E-mail Basic Package

per month

20,00

23,40

Monthly subscription for additional 1 to 49 e-mail addresses, per e-mail address

per month

2.00

2.34

Monthly subscription for additional 50 or more e-mail addresses, per e-mail address

per month

1.00

1.17

Remark:

The Basic Business Email package includes:

- 10 e-mail addresses
- 500 MB of disk space for each e-mail address
- Highly reliable antivirus and antispam protection
- Administrator portal for service management

The monthly subscription price for the Basic Business Email Service Package is subject to a 50% discount with a 24-month contract.

1.6.4.2. Monthly fee

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee for an additional 500 MB

per month

5.00

5.85

1.6.5. Web hosting

1.6.5.1. Monthly subscription

Measuring unit

Price without VAT in KM

Price with VAT in KM

WebHost Package Monthly Subscription

per month

7.00

8.19

WebHost Package Monthly Subscription, 24 Month Contract

per month

5.60

6.55

Monthly subscription to WebHost Package for Educational Institutions

per month

0.00

0.00

Remark:

The WebHost package includes:

- 2 GB total disk space (web + mail)
- 20 GB of traffic per month
- 1 basic domain

73
• 2 addon domains
• 2 alias domains
• 2 subdomains

- 2 MySQL databases
- 10 e-mail addresses

Monthly traffic represents the total amount of traffic in one month (download and upload).

Web hosting service enables use of web and mail servers on Linux operating system, and provides: cPanel interface, MySQL, PHP, DDoS protection, FTP access, mailing lists, antivirus and antispam protection.

Registration of domains to be used within the Web hosting service is the responsibility of the user.

Educational Institutions Using Some of the Internet Access Services: Copper Internet Access (ADSL / VDSL) or Optical Infrastructure or Permanent Access The Internet (Great Customer Service) have the convenience of using the WebHost suite for free.

1.6.5.2. Monthly fee for additional services

Measuring unit

Price without VAT in KM

Price with VAT in KM

An additional 500 MB of disk space

per month

5.00

5.85

Extra 1GB of traffic

per month

1.00

1.17

1 additional addon domain

per month

0.50

0.59

1 additional alias domain

per month

0.50

0.59

1 additional subdomain

per month

0.50

0.59

1 additional MySQL database

per month

0.50

0.59

5 additional e-mail addresses

per month

2.00

2.34

Remark:

Extending the package to additional e-mail addresses does not involve increasing additional disk space.

1.6.6. FM Service / Fleet Management

1.6.6.1. Establishment of a subscriber relationship

1.6.6.1.1. Connection of the service, without agreed duration or for a contractual period of 12/24 month

Measuring unit

unit

Price without VAT in KM

Price with VAT in KM

1.6.6.1.2. Connection fee

one-time

1.00

1.17

Remark:

The connection fee includes the cost of the data SIM card and the cost of installing the equipment.

74

1.6.6.2. Monthly service charge

1.6.6.2.1. Monthly service charge, with no contracted duration or contractual period from 12/24 months

Measuring unit

unit

Price without VAT in KM

Price with VAT in KM

FM - Fleet Management

per month

19,00

22.23

Remark:

The monthly fee for the Fleet management fleet is subject to a 24-month contract discount:

- 1 to 10 vehicles

0%

- 11 to 49 vehicles

10%

- 50+ vehicles

15%

Service users are charged in proportion to the number of days they use the service.

1.6.6.3. Additional services

1.1.1.3.1.Option iButton

iButton option

per month

4.00

4.68

Remark:

The iButton option is charged in proportion to the number of days of use the day of use.

1.1.1.3.2. Roaming option

Measuring
unit

Price without VAT in KM

Price with VAT in KM

roaming

per month

5.00

5.85

Remark:

Roaming Option The option is charged in proportion to the number of days it is used.

1.6.6.4. Equipment rental

1.6.6.4.1. Rental of equipment without a contract period

Measuring

unit

Price without VAT in KM

Price with VAT in KM

Teltonics FMB120 device

per month

9.00

10.53

1.6.6.4.2. Rental of equipment for a contractual period of 12 months

Measuring

unit

Price without VAT in KM

Price with VAT in KM

75

Teltonics FMB120 device

per month

4.00

4.68

1.6.6.4.3. Rental of equipment for a contractual period of 24 months

Measuring

unit

Price without VAT in KM

Price with VAT in KM

Teltonics FMB120 device

per month

1.00

1.17

1.6.6.5. Rental of accessories without a contract period

Measuring

unit

Price without VAT in KM

Price with VAT in KM

IButton Option Kit

(Wild IButton + IButton key)

one-time

1.00

1.17

Remark:

After the expiry of the mandatory contract period, the Teltonika rental of the FMB120 will be charged at rental price without a contract period.

1.6.6.6. Penalties for destruction / damage, disposal or loss of equipment

Measuring

unit

Price without VAT in KM

Price with VAT in KM

Teltonics FMB120 device

one-time

155.00

181.35

IButton Option Kit

(Wild IButton + IButton key)

one-time

82.00

95.94

1.7. Issuance of TC approval by JP HT dd Mostar

1.7.1. Price list for issuing TC approval of JP HT dd Mostar

Measuring unit

Price without VAT in KM

Price with VAT in KM

Issuance of consent

one-time

42.74

50.00

A4 Sheet Supplement

one-time

2.48

2.90

A3 format sheet

one-time

5.00

5.85

Copy of pre-drafted and submitted consent

one-time

25,00

2. MOBILE PHONE SERVICES

77

2.1. GSM connection

2.1.1. Price of GSM connection

Measuring unit

Price without VAT in KM

Price with VAT in KM

Postpaid connector for business users

one-time

0.85

1.00

Test port in HTERONET GSM network for business users (one-off)

one-time

0.85

1.00

Postpaid connector for business users in Winback offer

one-time

0.85

1.00

Postpaid connection in HTERONET GSM network with data rates

one-time

0.85

1.00

Postpaid connection in the HTERONET GSM Fiscal Tariff Network

one-time

1.00

1.17

Mobile Internet Testing

one-time

0.85

1.00

Mobile internet connection and testing

one-time

0.85

1.00

2.1.2. SIM card replacements

Measuring unit

Price without VAT in KM

Price with VAT in KM

Replacement of SIM / USIM postpaid card for business users

one-time

0.85

1.00

Replacement of SIM / USIM prepaid card in MNP offer

one-time

0.85

1.00

Remark:

- SIM / USIM card can be: SIM, Micro or Nano

2.1.3. Moving from postpaid to prepaid and vice versa

Measuring unit

Price without VAT in KM

Price with VAT in KM

Moving from prepaid to postpaid

one-time

0.85

1.00

Moving from postpaid to prepaid

one-time

10,00

11,70

2.1.4. Change of carrier - Number Portability

Measuring unit

Price without VAT in KM

Price with VAT in KM

Change of carrier at customer request

one-time

0.00

0.00

Fee for waiving the MNP request for postpaid users

one-time

8.55

10,00

78

2.2. Postpaid service - business users**2.2.1. Voice services****2.2.1.1. Business MIX tariffs****2.2.1.1.1. Tariff - Business Mix 5****Measuring unit****Price without VAT in KM****Price with VAT in KM**

Monthly fee

per month

5.00

5.85

Monthly fee - no device with 24 month contract

per month

4.00

4.68

Call within HTERONET mobile network

minute

0,200

0.234

Call to other mobile networks in BiH

minute

0,200

0.234

Call within the HTERONET landline

minute

0,160

0,187

Call to other landline networks in BiH

minute

0,160

0,187

SMS message within BiH

message

0,060

0,070

SMS from outside BiH

message

0,120

0,140

MMS within BiH

message

0,120

0,140

MMS from outside BiH

message

0,120

0,140

Services Included:

-

*100 free SMS messages to all networks in BiH**Remark:*

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.1.2. Tariff - Business Mix 15

Monthly fee

per month

15,00

17.55

Monthly fee - no device with 24 month contract

per month

12,00

14,04

Call within HTERONET mobile network

minute

0.16

0,187

Call to other mobile networks in BiH

minute

0.16

0,187

Call within the HTERONET landline

minute

0.16

0,187

Call to other landline networks in BiH

minute

0.16

0,187

SMS message within BiH

message

0.06

0,070

SMS from outside BiH
message

0,12

0,140

MMS within BiH
message

0,12

0,140

MMS from outside BiH
message

0,12

0,140

Services Included:

- 200 free minutes to mobile networks in BiH, 200 free minutes to fixed networks in BiH, 500 free SMS messages to all networks in BiH, 3 GB of traffic with the maximum possible baud rate (after consuming 3 GB the baud rate goes down to 64kbit / s)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.1.3. Tariff - Business Mix 25

79

Monthly fee

per month

25,00

29,25

Monthly fee - no device with 24 month contract

per month

20,00

23,40

Call within HTERONET mobile network

minute

0,160

0,187

Call to other mobile networks in BiH

minute

0,160

0,187

Call within the HTERONET landline

minute

0,160

0,187

Call to other landline networks in BiH

minute

0,160

0,070

SMS message within BiH

message

0,060

0,140

SMS from outside BiH

message

0,120

0,140

MMS within BiH

message

0,120

0,140

MMS from outside BiH

message

0,120

0,140

Services Included:

- 800 free minutes to mobile networks in BiH, 800 free minutes to fixed networks in BiH, 1000 free SMS to networks in BiH, 6 GB of traffic with the maximum possible baud rate (after consuming 6 GB the baud rate goes down to 64kbit / s)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.1.4. Tariff - Business Mix 35

Monthly fee

per month

35,00

40,95

Monthly fee - no device with 24 month contract

per month

25,20

29,48

Call within HTERONET mobile network

minute

0,140

0,164

Call to other mobile networks in BiH

minute

0,140

0,164
Call within the HTERONET landline
minute
0,140
0,164
Call to other landline networks in BiH
minute
0,140
0,164
SMS message within BiH
message
0,040
0,047
SMS from outside BiH
message
0,090
0,011
MMS within BiH
message
0,080
.094
MMS from outside BiH
message
0,080
.094

Services Included:

- 1500 free minutes to mobile networks in BiH, 1500 free minutes to fixed networks in BiH, 1500 free SMS messages to networks in BiH, 15 free minutes according to Zone 2 international calls, 15 GB of traffic with the highest possible transfer rate (after 15 GB data rate consumed down to 64kbit / s)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).
- The billing unit for data transfer is 10 kB.

2.2.1.1.5. Tariff - Business Mix 50

Monthly fee
per month
50.00
58,50
Monthly fee - no device with 24 month contract
per month
35.00
40.95

Call within HTERONET mobile network
minute
0,140
0,164
Call to other mobile networks in BiH
minute
0,140
0,164
Call within the HTERONET landline
minute
0,140
0,164
Call to other landline networks in BiH
minute
0,140
0,164

80
SMS message within BiH
message
0,040
0,047
SMS from outside BiH
message
0,090
0,011
MMS within BiH
message
0,080
.094
MMS from outside BiH
message
0,080
.094

Services Included:

- 3000 free minutes to mobile networks in BiH, 3000 free minutes to fixed networks in BiH, 3000 free SMS to networks in BiH, 60 free minutes per Zone 2 international calls, 30 GB of traffic with the highest possible transfer rate (after 30 GB of data rate consumed down to 128 kbit / s)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).
- The billing unit for data transfer is 10 kB.

2.2.1.1.6. Tariff - Business Mix 75

Monthly fee
per month
75.00
87,75
Monthly fee - no device with 24 month contract
per month
51,75
60,55
Call within HTERONET mobile network
minute
0,140
0,164
Call to other mobile networks in BiH
minute
0,140
0,164
Call within the HTERONET landline
minute
0,140
0,164
Call to other landline networks in BiH
minute
0,140
0,164
SMS message within BiH
message
0,040
0,047
SMS from outside BiH
message
0,090
0,011
MMS within BiH
message
0,080
.094
MMS from outside BiH
message
0,080
.094

Services Included:

- 5000 free minutes to mobile networks in BiH, 5000 free minutes to fixed networks in BiH, 5000 free SMS messages to networks in BiH, 75 free minutes per Zone 2 international calls, 50 GB of traffic with the highest possible transfer rate (after 50 GB of data rate consumed down to 128 kbit / s)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).
- The billing unit for data transfer is 10 kB.

2.2.1.1.7. Tariff - Business Mix 100

Monthly fee
per month
100.00
117.00
Monthly fee - no device with 24 month contract
per month
67.00
78.39
Call within HTERONET mobile network
minute
0,100
0,117
Call to other mobile networks in BiH
minute
0,100
0,117
Call within the HTERONET landline
minute
0,100
0,117
Call to other landline networks in BiH
minute
0,100
0,117
SMS message within BiH
message
0,020
0,023
SMS from outside BiH
message
0,060
0,070
MMS within BiH
message
0,060
0,070
MMS from outside BiH
message
0,060

0,070

Services Included:

81

- 7500 free minutes to mobile networks in BiH, 7500 free minutes to fixed networks in BiH, 7500 free SMS messages to networks in BiH, 120 free minutes per Zone 2 international calls, 100 GB of traffic with the highest possible transfer rate (after 100 GB of data rate consumed down to 256 kbit / s consumed)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.1.8. Tariff - Business Mix 150

Monthly fee

per month

150.00

175.50

Monthly fee - no device with 24 month contract

per month

100.50

117.59

Call within HTERONET mobile network

minute

0,100

0,117

Call to other mobile networks in BiH

minute

0,100

0,117

Call within the HTERONET landline

minute

0,100

0,117

Call to other landline networks in BiH

minute

0,100

0,117

SMS message within BiH

message

0,020

0,023

SMS from outside BiH

message

0,060

0,070

MMS within BiH

message

0,060

0,070

MMS from outside BiH

message

0,060

0,070

Services Included:

- 10000 free minutes to mobile networks in BiH, 10000 free minutes to fixed networks in BiH, 10000 free SMS to networks in BiH, 120 free minutes according to Zone 2 international calls, 150 GB of traffic with the maximum possible transfer rate (after 150 GB of data rate consumed down to 256 kbit / s)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.1.9. Tariff - Business Mix 250

Monthly fee

per month

250.00

292.50

Monthly fee - no device with 24 month contract

per month

162.50

190.13

Call within HTERONET mobile network

minute

0,100

0,117

Call to other mobile networks in BiH

minute

0,100

0,117

Call within the HTERONET landline

minute

0,100

0,117

Call to other landline networks in BiH

minute

0,100

0,117

SMS message within BiH
message
0,020
0,023

SMS from outside BiH
message
0,060
0,070

MMS within BiH
message
0,060
0,070

MMS from outside BiH
message
0,060
0,070

Services Included:

- 3000 free minutes to mobile networks in BiH, 3000 free minutes to fixed networks in BiH, 3000 free SMS to networks in BiH, 100 free minutes per Zone 2 international calls, 64 GB of traffic with the highest possible transfer rate (after 64 GB of data rate consumed down to 256 kbit / s consumed)

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

82

- The billing unit for data transfer is 10 kB.

2.2.1.1.10. Business Group - Business Mix tariffs

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within a business group

minute

0,000

0,000

SMS within a business group

message

0,000

0,000

A business user has the ability to bundle connections on Business Mix tariffs into a business group. By including connections with Business Mix tariffs in business group calls and SMS messages between business group members (ports) are free of charge. Calls and SMS messages between roaming business group members

are charged according to the roaming price list. Minutes and SMSs included in the monthly fee Tariffs cannot be used for calls and SMSs within the business groups. Inclusion of tariff connections into a business group will be automatically made based on the business user ID / VAT number. In case there are ports which are suspended at the request of the user will not be included in the business group. They will only be added to the business group after the temporary suspension has ended.

2.2.1.1.11. International calls - Business Mix rates 5, 15, 25 and 35

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone 1a

minute

0,440

0,515

Zone 1b

minute

0,550

.644

Zone 1c

minute

0,440

0,515

Zone 1d

minute

0,550

.644

Zone 2

minute

0,690

.807

Zone 3

minute

0,894

1,046

Zone 4

minute

9,900

11,583

2.2.1.1.12. International calls - Business Mix 50 tariff

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone 1a

minute

0,440

0,515

Zone 1b
minute
0,550
.644
Zone 1c
minute
0,440
0,515
Zone 1d
minute
0,550
.644
Zone 2
minute
0,650
0,761
Zone 3
minute
0,894
1,046
Zone 4
minute
9,900
11,583

2.2.1.1.13. International calls - Business Mix 75 tariff

Measuring unit
Price without VAT in KM
Price with VAT in KM

Zone 1a
minute
0,440
0,515
Zone 1b
minute
0,550
.644
Zone 1c
minute
0,440
0,515
Zone 1d
minute
0,550
.644
Zone 2
minute
0,550
.644
Zone 3
minute
0,894
1,046
Zone 4
minute
9,900
11,583

2.2.1.1.14. International calls - Business Mix 100 tariff

Measuring unit
Price without VAT in KM
Price with VAT in KM

Zone 1a
minute
0,440
0,515
Zone 1b
minute
0,470
0,550
Zone 1c
minute
0,440
0,515
Zone 1d
minute
0,470
0,550

83
Zone 2
minute
0,350
0,410
Zone 3

minute
0,650
0,760
Zone 4
minute
9,900
11,583

2.2.1.1.15. International calls - Business Mix 150 and 250 rates

Measuring unit
Price without VAT in KM
Price with VAT in KM

Zone 1a
minute
0,440
0,515
Zone 1b
minute
0,470
0,550
Zone 1c
minute
0,440
0,515
Zone 1d
minute
0,470
0,550
Zone 2
minute
0,350
0,410
Zone 3
minute
0,500
0,585
Zone 4
minute
9,900
11,583

2.2.1.2. Business rates

2.2.1.2.1. Minimum amount of monthly consumption of Business Tariff

Measuring unit
Price without VAT in KM
Price with VAT in KM

Tariff XXS 30
Per month
30,00
35,10
XS 80 tariff
Per month
80,00
93,60
Tariff S 140
Per month
140,00
163,80
Tariff M 220
Per month
220,00
257,40
Tariff L 420
Per month
420,00
491,40

remarks:

- Minimum monthly spending can be used for all types of services, except for calls and SMS with added value and for option fees.
- Maximum number of members within tariffs amount:
 - XXS 30 - maximum 1 subscriber numbers
 - XS 80 - maximum 3 subscriber numbers
 - With 140 - maximum 5 subscriber numbers
 - M 220 - maximum 8 subscriber numbers
 - L 420 - maximum 15 subscriber numbers

2.2.1.2.2. Prices of services in domestic traffic Business rates XXS 30, XS 80, S 140, M 220 and L 420

Call within HTERONET mobile network
minute
0,180
.211
Call to other mobile networks in BiH
minute
0,180
.211
Call within the HTERONET landline
minute
0,170
.199
Call to other landline networks in BiH

minute
0,170
.199
Call within a business group
Minute
0,000
0,000
SMS message within BiH
message
0,060
0,070
SMS from outside BiH
message
0,120
0,140
SMS within a business group
Message
0,000
0,000
MMS within BiH
message
0,130
0,152
MMS from outside BiH
message
0,130
0,152
Remark:

84

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.2.3. International call rates - Business rates XXS 30, XS 80, S 140, M 220 and L 420

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone 1a

minute

0,440

0,515

Zone 1b

minute

0,550

.644

Zone 1c

minute

0,440

0,515

Zone 1d

minute

0,550

.644

Zone 2

minute

0,690

.807

Zone 3

minute

0,894

1,046

Zone 4

minute

9,900

11,583

2.2.1.2.4. Business group - Business rates

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within a business group

minute

0,000

0,000

A business user has the ability to bind multiple individual Business Tariffs into a group. By including connections with Business rates in the business group calls and SMS

between members (affiliates) of the business group are free. Calls and SMS messages between roaming business group members are charged according to the roaming price list.

2.2.1.3. PRO tariffs

2.2.1.3.1. Minimum amount of monthly consumption of PRO tariff

Measuring unit

Price without VAT in KM

Price with VAT in KM

PRO 100 tariff

Per month

100.00

117.00
 PRO 150 tariff
 Per month
 150.00
 175.50
 PRO 160 tariff
 Per month
 160.00
 187.20
 PRO 400 tariff
 Per month
 400.00
 468.00
 PRO 450 tariff
 Per month
 450.00
 526.50
 PRO 650 tariff
 Per month
 650.00
 760.50
 PRO 750 tariff
 Per month
 750.00
 877.50
 PRO 1000 tariff
 Per month
 1,000.00
 1,170.00
 PRO 1100 tariff
 Per month
 1,100.00
 1,287.00
 PRO 1500 tariff
 Per month
 1,500.00
 1,755.00
 PRO 2000 tariff
 Per month
 2,000.00
 2,340.00
 PRO 3500 tariff
 Per month
 3,500.00
 4,095.00
 PRO 6500 tariff
 Per month
 6,500.00
 7,605.00
 PRO 10000 tariff
 Per month
 10,000.00
 11700.00

remarks:

- Minimum monthly spending can be used for all types of services, except for calls and SMS with added value and for option fees.
- Maximum number of members within tariffs amount:
- PRO 100 - maximum 2 subscriber numbers
- PRO 150 - maximum 2 subscriber numbers
- PRO 160 - maximum 5 subscriber numbers
- PRO 400 - maximum 5 subscriber numbers
- PRO 450 - maximum 10 subscriber numbers

85

- PRO 650 - maximum 10 subscriber numbers
- PRO 750 - maximum 15 subscriber numbers
- PRO 1000 - maximum 15 subscriber numbers
- PRO 1100 - maximum 25 subscriber numbers
- PRO 1500 - maximum 25 subscriber numbers
- PRO 2000 - maximum 50 subscriber numbers
- PRO 3500 - max 100 subscriber numbers
- PRO 6500 - max 200 subscriber numbers
- PRO 10000 - unlimited number of subscriber numbers

2.2.1.3.2. Call rates in domestic traffic PRO tariffs 100, 160, 450, 750 and 1100

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within HTERONET mobile network

minute

0,220

0,257

Call to other mobile networks in BiH

minute

0,240

.281

Call within the HTERONET landline
minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

Call within a business group

Minute

0,000

0,000

SMS message within BiH

message

0,070

0,082

SMS from outside BiH

message

0,070

0,082

MMS within BiH

message

0,130

0,152

MMS from outside BiH

message

0,130

0,152

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.3.3. Call rates in domestic traffic PRO tariffs 150, 400, 650, 1000, 1500, 2000 and

3500

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within HTERONET mobile network

minute

0,180

.211

Call to other mobile networks in BiH

minute

0,220

0,257

Call within the HTERONET landline

minute

0,140

0,164

Call to other landline networks in BiH

minute

0,140

0,164

Call within a business group

Minute

0,000

0,000

SMS message within BiH

message

0,060

0,070

SMS from outside BiH

message

0,060

0,070

MMS within BiH

message

0,130

0,152

MMS from outside BiH

message

0,130

0,152

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.3.4. Call rates in domestic traffic PRO tariff 6500

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within HTERONET mobile network

minute

0,160

0,187

Call to other mobile networks in BiH

minute

0,200

0,234
Call within the HTERONET landline
minute
0,120
0,140

86
Call to other landline networks in BiH
minute
0,120
0,140

Call within a business group
Minute
0,000
0,000

SMS message within BiH
message
0,060
0,070

SMS from outside BiH
message
0,060
0,070

MMS within BiH
message
0,130
0,152

MMS from outside BiH
message
0,130
0,152

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).
- The billing unit for data transfer is 10 kB.

2.2.1.3.5. Call rates in domestic traffic PRO tariff 10000

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within HTERONET mobile network
minute
0,140
0,164

Call to other mobile networks in BiH
minute
0,180
.211

Call within the HTERONET landline
minute
0,100
0,117

Call to other landline networks in BiH
minute
0,100
0,117

Call within a business group
Minute
0,000
0,000

SMS message within BiH
message
0,060
0,070

SMS from outside BiH
message
0,060
0,070

MMS within BiH
message
0,130
0,152

MMS from outside BiH
message
0,130
0,152

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).
- The billing unit for data transfer is 10 kB.

2.2.1.3.6. International calling rates - PRO tariffs 100, 150, 160, 400, 450, 650, 750, 1000 and 1100

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone 1a
minute

0,440
 0.515
 Zone 1b
 minute
 0,550
 .644
 Zone 1c
 minute
 0,440
 0.515
 Zone 1d
 minute
 0,550
 .644
 Zone 2
 minute
 0,690
 .807
 Zone 3
 minute
 0.894
 1,046
 Zone 4
 minute
 9,900
 11,583
2.2.1.3.7. International calling rates - PRO tariffs 1500, 2000, 3500, 6500 and 10000
Measuring unit
Price without VAT in KM
Price with VAT in KM
 Zone 1a
 minute
 0,440
 0.515
 Zone 1b
 minute
 0.470
 0,550
 Zone 1c
 minute
 0,440
 0.515
 Zone 1d
 minute
 0.470
 0,550
 Zone 2
 minute
 0,690
 .807
 Zone 3
 minute
 0.894
 1,046
 Zone 4
 minute
 9,900
 11,583

87
2.2.1.4. Super rates
2.2.1.4.1. Tariff - Super 15
Measuring unit
Price without VAT in KM
Price with VAT in KM
 Monthly fee
 per month
 15,00
 17,55
 Monthly fee - no device with contract for 12 months
 per month
 14,00
 16,38
 Monthly fee - no device with 24 month contract
 per month
 12,00
 14,04
 Call within HTERONET mobile network
 minute
 0,180
 .211
 Call to other mobile networks in BiH
 minute
 0,180

.211
Call within the HTERONET landline
minute
0,170
.199

Call to other landline networks in BiH
minute
0,170
.199

SMS message within BiH
message
0,060
0,070

SMS from outside BiH
message
0,090
0,105

MMS within BiH
message
0,060
0,070

MMS from outside BiH
message
0,090
0,105

Data Transfer (APN web.eronet.ba)
MB
0,000
0,000

Services Included:

- 100 minutes for calls to all mobile and landline networks within BiH
- 100 SMS / MMS messages to all networks within BiH
- 200 MB of traffic with the maximum possible baud rate (after consuming 200 MB the baud rate goes down to 64kbit / s)

Unused included services are not carried over to the next month

Remark:

- The billing unit for all calls is 60 + 10 seconds (except in roaming).
- The billing unit for data transfer is 10 kB.

2.2.1.4.2. Tariff - Super 25

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

25,00

29,25

Monthly fee - no device with contract for 12 months

per month

23,00

26,91

Monthly fee - no device with 24 month contract

per month

20,00

23,40

Call within HTERONET mobile network

minute

0,180

.211

Call to other mobile networks in BiH

minute

0,180

.211

Call within the HTERONET landline

minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

SMS message within BiH

message

0,060

0,070

SMS from outside BiH

message

0,090

0,105

MMS within BiH

message

0,060

0,070

MMS from outside BiH

message

0,090

0,105

Data Transfer (APN web.eronet.ba)

MB

0,000

0,000

Services Included:

- 200 minutes for calls to all mobile and landline networks within BiH

- 1000 SMS / MMS messages to all networks within BiH

- 2GB of traffic with maximum possible baud rate (after consuming 2GB the baud rate goes down to 64kbit / s)

Unused included services are not carried over to the next month

88

Remark:

- The billing unit for all calls is 60 + 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.4.3. Tariff - Super 25 Net

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

25,00

29,25

Monthly fee - no device with contract for 12 months

per month

23,00

26,91

Monthly fee - no device with 24 month contract

per month

20,00

23,40

Call within HTERONET mobile network

minute

0,180

.211

Call to other mobile networks in BiH

minute

0,180

.211

Call within the HTERONET landline

minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

SMS message within BiH

message

0,060

0,070

SMS from outside BiH

message

0,090

0,105

MMS within BiH

message

0,060

0,070

MMS from outside BiH

message

0,090

0,105

Data Transfer (APN web.eronet.ba)

MB

0,000

0,000

Services Included:

- 125 minutes for calls to all mobile and landline networks within BiH

- 1000 SMS / MMS messages to all networks within BiH

- 5GB of traffic with maximum possible baud rate (after consuming 2GB the baud rate goes down to 64kbit / s)

Unused included services are not carried over to the next month

Remark:

- The billing unit for all calls is 60 + 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.4.4. Tariff - Super 35

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

35,00

40,95

Monthly fee - no device with contract for 12 months

per month

32,00

37,44
 Monthly fee - no device with 24 month contract
 per month
 25,00
 29,25
 Call within HTERONET mobile network
 minute
 0,180
 .211
 Call to other mobile networks in BiH
 minute
 0,180
 .211
 Call within the HTERONET landline
 minute
 0,170
 .199
 Call to other landline networks in BiH
 minute
 0,170
 .199
 SMS message within BiH
 message
 0,060
 0,070
 SMS from outside BiH
 message
 0,090
 0,105
 MMS within BiH
 message
 0,060
 0,070
 MMS from outside BiH
 message
 0,090
 0,105
 Data Transfer (APN web.eronet.ba)
 MB
 0,000
 0,000
 Services Included:
 - 450 minutes for calls to all mobile and landline networks within BiH
 - 1000 SMS / MMS messages to all networks within BiH
 - 6GB of traffic with maximum possible baud rate (after consuming 4GB the baud rate goes down to 64kbit / s)

89
 Unused included services are not carried over to the next month
Remark:
 - The billing unit for all calls is 60 + 10 seconds (except in roaming).
 - The billing unit for data transfer is 10 kB.

2.2.1.4.5. Tariff - Super 50

Measuring unit
Price without VAT in KM
Price with VAT in KM

Monthly fee
 per month
 50.00
 58,50
 Monthly fee - no device with contract for 12 months
 per month
 45.00
 52,65
 Monthly fee - no device with 24 month contract
 per month
 35.00
 40.95
 Call within HTERONET mobile network
 minute
 0,180
 .211
 Call to other mobile networks in BiH
 minute
 0,180
 .211
 Call within the HTERONET landline
 minute
 0,170
 .199
 Call to other landline networks in BiH
 minute
 0,170
 .199

SMS message within BiH
message
0,060
0,070

SMS from outside BiH
message
0,090
0,105

MMS within BiH
message
0,060
0,070

MMS from outside BiH
message
0,090
0,105

Data Transfer (APN web.eronet.ba)
MB
0,000
0,000

Services Included:

- 650 minutes for calls to all mobile and landline networks within BiH
- 1000 SMS / MMS messages to all networks within BiH
- 8GB of traffic with maximum possible baud rate (after 8GB of data is consumed it goes down to 128kbit / s)

Unused included services are not carried over to the next month

Remark:

- The billing unit for all calls is 60 + 10 seconds.
- The billing unit for data transfer is 10 kB.

2.2.1.4.6. Tariff - Super 80

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

80,00

93,60

Monthly fee - no device with contract for 12 months

per month

65,00

76,05

Monthly fee - no device with 24 month contract

per month

55,00

64,35

Call within HTERONET mobile network

minute

0,180

.211

Call to other mobile networks in BiH

minute

0,180

.211

Call within the HTERONET landline

minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

SMS message within BiH

message

0,060

0,070

SMS from outside BiH

message

0,090

0,105

MMS within BiH

message

0,060

0,070

MMS from outside BiH

message

0,090

0,105

Data Transfer (APN web.eronet.ba)

MB

0,000

0,000

Services Included:

- 1050 minutes for calls to all mobile and landline networks within BiH
- 1000 SMS / MMS messages to all networks within BiH



90

- 16 GB of traffic with maximum possible baud rate (after consuming 16 GB the baud rate goes down to 128kbit / s)
 Unused included services are not carried over to the next month

Remark:

- The billing unit for all calls is 60 + 10 seconds (except in roaming).
 - The billing unit for data transfer is 10 kB.

2.2.1.4.7. Tariff - Super VIP

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

150.00

175.50

Monthly fee - no device with contract for 12 months

per month

-

-

Monthly fee - no device with 24 month contract

per month

-

-

Call within HTERONET mobile network

minute

0,180

.211

Call to other mobile networks in BiH

minute

0,180

.211

Call within the HTERONET landline

minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

SMS message within BiH

message

0,060

0,070

SMS from outside BiH

message

0,090

0,105

MMS within BiH

message

0,060

0,070

MMS from outside BiH

message

0,090

0,105

Data Transfer (APN web.eronet.ba)

MB

0,000

0,000

Services Included:

- 10000 minutes for calls within BiH (fair use principle: 8000 minutes for HT ERONET mobile and landline + 2000 minutes for others mobile and landline networks in BiH)

- 1000 SMS / MMS messages to all networks within BiH

- 32 GB of traffic with maximum possible baud rate (after consuming 32 GB the data rate drops to 256kbit / s)

Unused included services are not carried over to the next month

Remark:

- The billing unit for all calls is 60 + 10 seconds (except in roaming).

- The billing unit for data transfer is 10 kB.

2.2.1.4.8. Business group - rates Super

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within a business group

minute

0,000

0,000

SMS within a business group

message

0,000

0,000

The business user has the ability to bundle Super Tariff connections into a business group. By including Super Tariff connectors in a business group calls and SMS messages between business group members (ports) are free of charge. Calls and SMS messages between roaming business group members are charged

by roaming price list. Minutes and SMS messages included in the monthly fee Tariffs cannot be used for calls and SMS messages within a business group.

Inclusion of tariff connections into a business group will be automatically made based on the business user ID / VAT number. In case there are ports

which are suspended at the request of the user will not be included in the business group. They will only be added to the business group after the interim is completed suspension.

2.2.1.4.9. International calls for Super Zone Zones

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone 1a

minute

0,440

0,515

Zone 1b

minute

0,550

.644

91

Zone 1c

minute

0,440

0,515

Zone 1d

minute

0,550

.644

Zone 2

minute

0,690

.807

Zone 3

minute

0,894

1,046

Zone 4

minute

9,900

11,583

2.2.1.5. Eronet tariffs

2.2.1.5.1. Tariff model - Eronet 20

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

20,00

23,40

Call within HTERONET mobile network

minute

0,250

0,293

Call to other mobile networks in BiH

minute

0,250

0,293

Call within the HTERONET landline

minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

SMS message within BiH

message

0,090

0,105

SMS from outside BiH

message

0,090

0,105

MMS within BiH

message

0,130

0,152

MMS from outside BiH

message

0,130

0,152

Services Included:

- The amount of the monthly fee can be spent on calls within the HTERONET mobile network.

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

2.2.1.5.2. Tariff model - Eronet 40

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

40,00

46,80

Call within HTERONET mobile network

minute

0,200

0,234

Calls to all mobile networks in BiH: First minute of calls

minute

0,250

0,293

Calls to all mobile networks in BiH: Second minute of calls

minute

0,238

0,278

Calls to all mobile networks in BiH: Third minute of calls

minute

0,225

0,263

Calls to all mobile networks in BiH: Four minute call

minute

.213

.249

Calls to all mobile networks in BiH: The fifth and every subsequent minute of calls

minute

0,200

0,234

Call within the HTERONET landline

minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

SMS message within BiH

message

0,090

0,105

SMS from outside BiH

message

0,090

0,105

MMS within BiH

message

0,130

0,152

MMS from outside BiH

message

0,130

0,152

Services Included:

- The amount of the monthly fee can be spent on calls to all fixed and mobile networks in BiH.

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

2.2.1.5.3. Tariff model - Eronet 80

Measuring unit

Price without VAT in KM

Price with VAT in KM

92

Monthly fee

per month

80,00

93,60

Calls to all mobile networks in BiH: First minute of calls

minute

0,250

0,293

Calls to all mobile networks in BiH: Second minute of calls

minute

0,225

0,263

Calls to all mobile networks in BiH: Third minute of calls

minute

0,200

0,234

Calls to all mobile networks in BiH: Four minute call

minute

0,175

0,205
Calls to all mobile networks in BiH: The fifth and every subsequent minute of calls
minute

0,150

0,176

Call within the HTERONET landline

minute

0,170

.199

Call to other landline networks in BiH

minute

0,170

.199

SMS message within BiH

message

0,090

0,105

SMS from outside BiH

message

0,090

0,105

MMS within BiH

message

0,130

0,152

MMS from outside BiH

message

0,130

0,152

Services Included:

- Monthly fee can be spent on calls to all mobile and landline networks in BiH and international calls

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).

2.2.1.5.4. Business group - Eronet tariffs 20/40/80

Measuring unit

Price without VAT in KM

Price with VAT in KM

Call within a business group

minute

0,000

0,000

Making calls within a business group for groups of 3-5 ports

call

0,100

0,117

Making calls within a business group for groups of 6-100 ports

call

0,050

0,059

Establish business-to-business calls for groups larger than 100 ports

call

0,020

0,023

Business user with 3 or more ports, has the ability to bind Eronet 20/40/80 ports to a business group. By including connectors in a business group

calls between members (ports) are free of charge. All calls within a business group are charged for a one-time call setup. Cost of making a call

depends on the size of the business group. Calls between members of a roaming business group are charged at the roaming price list. In case there are connectors

that are

suspended at the user's request, they will not be included in the business group. They will only be added to the business group after the temporary suspension has

ended.

2.2.1.5.5. International calls for Eronet tariffs by zone

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone 1a

minute

0,440

0,515

Zone 1b

minute

0,550

.644

Zone 1c

minute

0,440

0,515

Zone 1d

minute

0,550

.644

Zone 2

minute

0,690

.807

Zone 3

minute

0,894

1,046

Zone 4
minute
9,900
11,583
2.2.1.6. Free
2.2.1.6.1. Tariff model - Free
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee
per month
0.00
0.00
Call within the HTERONET mobile network (Mon-Fri 7am - 7pm)
minute
0,400
.468
Call within the HTERONET mobile network (Monday-Friday 19-7h)
minute
0,300
0,351

93
Call within HTERONET mobile network (weekends and holidays 7-19h)
minute
0,300
0,351
Call within the HTERONET mobile network (weekends and holidays 7 pm-7pm)
minute
0,200
0,234
Call to other mobile networks in BiH
minute
0,660
.772
Call within the HTERONET landline
minute
0,170
.199
Call to other landline networks in BiH
minute
0,170
.199
SMS message within BiH
message
0,100
0,117
SMS from outside BiH
message
0,100
0,117
MMS within BiH
message
0,130
0,152
MMS from outside BiH
message
0,130
0,152

Remark:

- The billing unit for all calls is 10 seconds (except in roaming).
- The Free tariff model is not commercially available

2.2.1.6.2. International calls to Free by Zone

Measuring unit
Price without VAT in KM
Price with VAT in KM

Zone 1a
minute
0,440
0,515
Zone 1b
minute
0,550
.644
Zone 1c
minute
0,440
0,515
Zone 1d
minute
0,550
.644
Zone 2
minute

0,690
.807
Zone 3
minute
0.894
1,046
Zone 4
minute
9,900
11,583

2.2.1.7. Tariff options with voice tariffs

2.2.1.7.1. Tariff option Super number with Super tariffs

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

3.00

3.51

Call to the selected Super number

minute

0,000

0,000

Establishing call

call

0,080

.094

On:

- 500 minutes of call calling according to the selected Super number

Remark:

Option available with Super rates

2.2.1.7.2. Business INO tariff option

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

5.00

5.85

Cost of calls to Zone 1a and 1b and price of incoming roaming call in Croatia

minute

0,400

.468

Cost of calls to Zone 2 and price of incoming roaming calls to Zone 2

minute

0,500

0,585

Remark:

- The unit of account is equal to the unit of account of the tariff model

- Some operators charge additional incoming call costs and the price of received calls will be calculated according to the price list of the activated option and increased by

additional cost charged by the Roaming operator.

Option available with PRO, Business, Super and Business Mix rates

94

2.2.1.7.3. My network tariff option

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee for users of Eronet 20 tariff model

per month

8.00

9,360

Monthly fee for Eronet 40 tariff model users

per month

5.00

5.85

Monthly fee for users of Eronet 80 tariff model

per month

3.00

3.51

Call within HTERONET mobile network

minute

0,000

0,000

Establishing call

call

0,100

0,117

On:

- 500 minutes of call calling within the HTERONET mobile network

Remark:

Option for Eronet tariffs. Not on offer since 01/06/2017.

2.2.1.7.4. Tariff option Fixed

Measuring unit**Price without VAT in KM****Price with VAT in KM**

Monthly fee for users of Eronet 20 tariff model

per month

8.00

9.36

Monthly fee for Eronet 40 tariff model users

per month

5.00

5.85

Monthly fee for users of Eronet 80 tariff model

per month

3.00

3.51

Call within the HTERONET landline

minute

0,000

0,000

Call to other landline networks in BiH

minute

0,000

0,000

Establishing call

call

0,100

0,117

On:

- 500 minutes of calls for calls to the HTERONET landline and for calls to other landlines in BiH

Remark:

Option for Eronet tariffs. Not on offer since 01/06/2017.

2.2.1.7.5. Mobile tariff option**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Monthly fee for users of Eronet 20 tariff model

per month

12,00

14,04

Monthly fee for Eronet 40 tariff model users

per month

9,00

10,53

Monthly fee for users of Eronet 80 tariff model

per month

7,00

8,19

Call to other mobile networks in BiH

minute

0,000

0,000

Establishing call

call

0,100

0,117

On:

- 200 minutes of calls for calls to other mobile networks in BiH

Remark:

Option for Eronet tariffs. Not on offer since 01/06/2017.

2.2.1.7.6. Tariff option All networks**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Monthly fee for users of Eronet 20 tariff model

per month

150,00

175,50

Monthly fee for Eronet 40 tariff model users

per month

100,00

117,00

Monthly fee for users of Eronet 80 tariff model

per month

50,00

58,50

Call within HTERONET mobile network

minute

0,000

0,000

Call to other mobile networks in BiH

minute

0,000

0,000

Call within the HTERONET landline

minute

0,000

0,000

Call to other landline networks in BiH
minute
0,000
0,000

95
Establishing call
call
0,100
0,117
On:
- 1500 minutes of calls for calls to all mobile and landline networks within BiH

Remark:
Option for Eronet tariffs. Not on offer since 01/06/2017.

2.2.1.7.7. Roaming tariff option

Measuring unit
Price without VAT in KM
Price with VAT in KM

Monthly fee for users of Eronet 20 tariff model
per month
8,00
9,360

Monthly fee for Eronet 40 tariff model users
per month
8,00
9,360

Monthly fee for users of Eronet 80 tariff model
per month
8,00
9,360

Incoming roaming call
minute
0,000
0,000

On:
- 200 minutes of calls for incoming calls within Croatia, Serbia, Montenegro and Slovenia

Remark:
- Not in commercial offer since 1.4.2011. years

2.2.1.7.8. Tariff option Messages

Measuring unit
Price without VAT in KM
Price with VAT in KM

Monthly fee for users of Eronet 20 tariff model
per month
10,00
11,70

Monthly fee for Eronet 40 tariff model users
per month
10,00
11,70

Monthly fee for users of Eronet 80 tariff model
per month
10,00
11,70

SMS message within BiH
message
0,000
0,000

MMS within BiH
message
0,000
0,000

On:
- 200 SMS / MMS messages within BiH

Remark:
Option for Eronet tariffs. Not on offer since 01/06/2017.

2.2.1.7.9. Tariff option Super number with Eronet tariffs

Measuring unit
Price without VAT in KM
Price with VAT in KM

Monthly fee
per month
0,00
0,00

Call to the selected Super number
minute
0,000
0,000

Establishing call
call
0,000
0,000
First change to Super number
one-time

0.00
0.00
Every subsequent change to the Super number
one-time
5.00
5.85
On:
- 1000 minutes of call calling according to the selected Super number
Remark:
- Super number is one number from HTERONET mobile network
Option available with Eronet tariffs
2.2.1.7.10. Option Eronet
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee per connection
per month
5.00
5.85
Price calls to HT Eronet network with option activated
minute
0,100
0,117
Option available with PRO and Business rates

96
2.2.1.7.11. Fixed option
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee per connection
per month
5.00
5.85
Price for calls to all fixed networks in BiH network with activated option
minute
0,100
0,117
Option available with PRO and Business rates
2.2.1.7.12. Other mobile option
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee per connection
per month
5.00
5.85
Price calls to all other mobile networks in BiH with activated option
minute
0,120
0,140
Option available with PRO and Business rates
2.2.1.7.13. The All Networks option
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee per connection
per month
12,00
14,04
Price calls to HT Eronet network with option activated
minute
0,100
0,117
Price calls to all other mobile networks in BiH with activated option
minute
0,120
0,140
Option available with PRO and Business rates
2.2.1.7.14. SMS option
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee per connection
per month
3,00
3,51
Price of SMS message to all networks in BiH
message
0,020
0,023
Option available with PRO and Business rates
2.2.1.7.15. Option Roaming Europe
Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee per connection

per month

10,00

11,70

Price of incoming roaming calls in Croatia

minute

0,400

.468

Price of incoming roaming calls in Europe

minute

0,600

0,702

The option cannot be activated as of 01.07.2012

2.2.1.7.16. Roaming Croatia option

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee per connection

per month

8,00

9,360

Price of incoming roaming calls in Croatia

minute

0,300

0,351

The option cannot be activated as of 01.07.2012

2.2.1.7.17. Option Roaming World

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee per connection

per month

10,00

11,700

Price of incoming roaming calls worldwide *

minute

0,600

0,702

The option cannot be activated as of 01.07.2012

2.2.1.7.18. Option Eronet neighbors

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee per connection

per month

10,00

11,700

Price of incoming roaming calls worldwide *

minute

0,600

0,702

The option cannot be activated as of 01.07.2012

2.2.1.8. Additional services for PRO and Business rates

97

2.2.1.8.1. Price list for prepaid business group members

Measuring unit

Price without VAT in KM

Price with VAT in KM

Including a prepaid number in a business group

One-time

0,00

0,00

Monthly fee for prepaid member

Per month

12,82

15,00

Monthly recharge to prepaid accounts

Per month

8,55

10,00

Calls within a business group

minute

0,000

0,000

Remark:

Binding of a prepaid member to a business group is possible after activation of the additional VPN service for users of Business and PRO tariffs.

Other calls and services are charged according to the price list and terms of use of the prepaid service, except for roaming calls that are charged according to the price list of the postpaid service in roaming.

2.2.1.8.2. Price list for FIXGSM business group members

Measuring unit

Price without VAT in KM

Price with VAT in KM

Include a FIXGSM number in a business group

One-time

0.00

0.00

Monthly fee for FIXGSM member

Per month

8.55

10,00

Calls within a business group

minute

0,000

0,000

Remark:

Other calls and services are charged according to the price list and conditions of use of the selected FIXGSM tariff.

2.2.1.9. Mobile Internet tariff options with voice tariffs

2.2.1.9.1. Tariff option Mobile Internet 200 MB

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

3.00

3.51

Data transmission within the HTERONET mobile network

MB

0,000

0,000

On:

- 200 MB of traffic

Remark:

- APN: web.eronet.ba

- After 200 MB of bandwidth has been consumed, the data rate drops to 64 kbit / s

- The unit of account is 10kB

2.2.1.9.2. Tariff option Mobile Internet 500 MB

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

8.00

9.36

Data transmission within the HTERONET mobile network

MB

0,000

0,000

On:

- 500 MB of traffic

Remark:

- APN: web.eronet.ba

- After 500 MB of bandwidth has been consumed, the data rate drops to 64 kbit / s

- The unit of account is 10kB

2.2.1.9.3. Tariff option Mobile Internet S

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

10,00

11,70

98

Data transmission within the HTERONET mobile network

MB

0,000

0,000

On:

- 2GB of traffic

Remark:

- APN: web.eronet.ba

- After 2GB of bandwidth is consumed, the data rate drops to 64kbit / s

- The unit of account is 10kB

2.2.1.9.4. Tariff option Mobile Internet SM

Measuring

unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

15,00

17.55

Data transmission within the HTERONET mobile network

MB

0,000

0,000

On:

- 4GB of traffic

Remark:

- APN: web.eronet.ba

- After 4GB of traffic has been consumed, the data rate drops to 64kbit / s

- The unit of account is 10kB

2.2.1.9.5. Tariff option Mobile Internet M

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

20,00

23,40

Data transmission within the HTERONET mobile network

MB

0,000

0,000

On:

- 8 GB of traffic

Remark:

- APN: web.eronet.ba

- After 8 GB of bandwidth is consumed, the data rate drops to 128 kbit / s

- The unit of account is 10kB

2.2.1.9.6. Tariff option Mobile Internet L

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

30,00

35,10

Data transmission within the HTERONET mobile network

MB

0,000

0,000

On:

- 16 GB of traffic

Remark:

- APN: web.eronet.ba

- After 16 GB of bandwidth is consumed, the data rate drops to 128 kbit / s

- The unit of account is 10kB

2.2.1.9.7. Tariff option Mobile Internet XL

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

40,00

46,80

Data transmission within the HTERONET mobile network

MB

0,000

0,000

On:

- 32 GB of traffic

Remark:

99

- APN: web.eronet.ba

- After 32 GB of bandwidth has been consumed, the data rate drops to 256 kbit / s

- The unit of account is 10kB

2.2.1.10. Non-geographical telephone numbers

2.2.1.10.1. Information services

Measuring unit

Price without VAT in KM

Price with VAT in KM

090 810 8xx - the first tariff group

minute

0,320

0,374

090 820 8xx - Second tariff group

minute

0,400

.468

090 830 8xx - Third tariff group

minute

0,530

0,620

090 840 8xx - fourth tariff group

minute

1,050

1,229
090 850 8xx - Fifth tariff group
minute
1,580
1,849
090 860 8xx - Sixth tariff group
minute
3,160
3.697
090 870 8xx - Seventh tariff group
call
0,500
0,585
090 880 8xx - Eighth tariff group
call
1,000
1,170
090 890 8xx - Ninth tariff group
call
2,000
2,340

2.2.1.10.2. Entertaining services - except for content not permitted for children and young people

Measuring unit

Price without VAT in KM

Price with VAT in KM

092 810 8xx - first tariff group
minute
0,320
0.374
092 820 8xx - other tariff group
minute
0,400
.468
092 830 8xx - Third tariff group
minute
0,530
0.620
092 840 8xx - fourth tariff group
minute
1,050
1,226
092 850 8xx - Fifth tariff group
minute
1,580
1,849
092 860 8xx - Sixth tariff group
minute
3,160
3.697
092 870 8xx - Seventh tariff group
call
0,500
0,585
092 880 8xx - Eighth tariff group
call
1,000
1,170
092 890 8xx - Ninth tariff group
call
2,000
2,340

2.2.1.10.3. Entertainment content services - other content

Measuring unit

Price without VAT in KM

Price with VAT in KM

094 810 8xx - the first tariff group
minute
0,320
0.374
094 820 8xx - other tariff group
minute
0,400
.468
094 830 8xx - Third tariff group
minute
0,530
0.620
094 840 8xx - Fourth tariff group
minute
1,050
1,229
094 850 8xx - Fifth tariff group
minute
1,580
1,849
094 860 8xx - Sixth tariff group
minute

3,160
3.697
094 870 8xx - Seventh tariff group
call
0,500
0,585
094 880 8xx - Eighth tariff group
call
1,000
1,170
094 890 8xx - Ninth tariff group
call
2,000
2,340
2.2.1.10.4. Real-time services
Measuring unit
Price without VAT in KM
Price with VAT in KM
096 810 8xx - First tariff group
minute
0,320
0.374

100
096 820 8xx - other tariff group
call
0,500
0,585
096 830 8xx - Third tariff group
call
0,800
0,936
096 840 8xx - Fourth tariff group
call
1,000
1,170
096 850 8xx - Fifth tariff group
call
1,500
1,755
096 860 8xx - Sixth tariff group
minute
3,160
3.697
096 870 8xx - Seventh tariff group
call
0,500
0,585
096 880 8xx - Eighth tariff group
call
1,000
1,170
096 890 8xx - Ninth tariff group
call
2,000
2,340
2.2.1.11. Services with special tariff
Measuring unit
Price without VAT in KM
Price with VAT in KM
Police - 122
call
0,000
0,000
Firefighters - 123
call
0,000
0,000
Emergency Medical Services - 124
call
0,000
0,000
Alert and Alert Center - 121
call
0,000
0,000
Failure Report HT doo Mostar - 1278
call
0,000
0,000
Telephone information on the numbers of HT doo Mostar - 1188
call
0,300

0,351
Call Completion (automatic call through information service 1188)
call
0,200
0.234
International Telephone Information HT doo Mostar - 1266
call
0,440
0.515
Telephone information Telekom Srpske - 1185
call
0,300
0,351
Telephone Information BH Telecom - 1182
call
0,300
0,351
Exact time - 125
call
0,280
0.328
Handing over telegram by phone - 1202
call
0,110
0,129
Road Assistance - 1288, 1282, 1285
call
0,050
0,056

2.2.2. Data services

2.2.2.1. Tariff Mobile Internet S

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

10,00

11,70

Data transmission within the HTERONET mobile network

MB

0,000

0,000

SMS inside and outside BiH

message

0,090

0,105

On:

- 2 GB of traffic

Remark:

- APN: web.eronet.ba

- After 2 GB of bandwidth has been consumed, the data rate drops to 64 kbit / s

- The unit of account is 10kB

2.2.2.2. Tariff Mobile SM

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

15,00

17,55

Data transmission within the HTERONET mobile network

MB

0,000

0,000

SMS inside and outside BiH

message

0,090

0,105

On:

101

- 4 GB of traffic

Remark:

- APN: web.eronet.ba

- After 4 GB of bandwidth has been consumed, the data rate drops to 64 kbit / s

- The unit of account is 10kB

2.2.2.3. Tariff Mobile Internet M

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

20,00

23,40

Data transmission within the HTERONET mobile network
MB
0,000
0,000
SMS inside and outside BiH
message
0,090
0,105
On:
- 8 GB of traffic
Remark:
- APN: web.eronet.ba
- After 8 GB of bandwidth is consumed, the data rate drops to 128 kbit / s
- The unit of account is 10kB

2.2.2.4. Tariff Mobile Internet L

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

30,00

35,10

Data transmission within the HTERONET mobile network

MB

0,000

0,000

SMS inside and outside BiH

message

0,090

0,105

On:

- 16 GB of traffic

Remark:

- APN: web.eronet.ba

- After 16 GB of bandwidth is consumed, the data rate drops to 128 kbit / s

- The unit of account is 10kB

2.2.2.5. Tariff Mobile Internet XL

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

40,00

46,80

Data transmission within the HTERONET mobile network

MB

0,000

0,000

SMS inside and outside BiH

message

0,090

0,105

On:

- 32 GB of traffic

Remark:

- APN: web.eronet.ba

- After 32 GB of bandwidth has been consumed, the data rate drops to 256 kbit / s

- The unit of account is 10kB

2.2.2.6. Tariff Data 0

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

3,00

3,51

Data transmission within the HTERONET mobile network

MB

1,300

1,521

SMS inside and outside BiH

message

0,090

0,105

Remark:

102

- APN: data0.eronet.ba

- The unit of account is 1kB

This tariff has not been on sale since 1.2.2017. years.

2.2.2.7. Tariff Data 5

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee
per month
6.00
7.02
Data transmission within the HTERONET mobile network
MB
1,200
1,404
SMS inside and outside BiH
message
0,090
0,105
5 MB of data transfer included
Remark:
- APN: data5.eronet.ba
- After 5 MB of traffic has been consumed, data transfer is charged at the above price
- The unit of account is lkB
This tariff has not been on sale since 1.2.2017. years.

2.2.2.8. M2M tariff

Measuring unit
Price without VAT in KM
Price with VAT in KM

Monthly fee
per month
10,00
11,70
Data transmission within the HTERONET mobile network
MB
0,500
0,585
SMS inside and outside BiH
message
0,090
0,105
25 MB of data transfer included
Remark:
- APN: data.eronet.ba
- After 25 MB of traffic has been consumed, data transfer is charged at the above price
- The unit of account is lkB
This tariff has not been on sale since 1.2.2017. years.

2.2.2.9. M2M tariffs

2.2.2.9.1. M2M XXS tariff

Measuring unit
Price without VAT in KM
Price with VAT in KM

Monthly fee
per month
3.00
3.51
Data transmission within the HTERONET mobile network
MB
0.15
0,176
SMS message within BiH
message
0.06
0,070
SMS from outside BiH
message
0.15
0,176
10 MB of data transfer included.

Remark:

- APN: m2m.eronet.ba
- Voice service is not enabled
- The unit of account is lkB

2.2.2.9.2. M2M S tariff

Measuring unit
Price without VAT in KM
Price with VAT in KM

Monthly fee
per month
5.00
5.85
Data transmission within the HTERONET mobile network
MB
0.15
0,176
SMS message within BiH
message
0.06
0,070
SMS from outside BiH
message
0.15
0,176

103

50 MB of data transfer included.

Remark:

- APN: m2m.eronet.ba
- Voice service is not enabled
- The unit of account is 1kB

2.2.2.9.3. M2M M tariff**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Monthly fee

per month

8.00

9.36

Data transmission within the HTERONET mobile network

MB

0.15

0,176

SMS message within BiH

message

0.06

0,070

SMS from outside BiH

message

0.15

0,176

100 MB of data transfer included.

Remark:

- APN: m2m.eronet.ba
- Voice service is not enabled
- The unit of account is 1kB

2.2.2.9.4. M2M L tariff**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Monthly fee

per month

10,00

11,70

Data transmission within the HTERONET mobile network

MB

0.15

0,176

SMS message within BiH

message

0.06

0,070

SMS from outside BiH

message

0.15

0,176

250 MB of data transfer included.

Remark:

- APN: m2m.eronet.ba
- Voice service is not enabled
- The unit of account is 1kB

2.2.2.9.5. Benefits based on the number of active ports

Total number of active ports with M2M (XXS, S, M and L) tariffs

The amount of the discount on the monthly fee

10 to 99 ports

5%

From 100 to 299 ports

8%

From 300 to 499 ports

10%

From 500 to 999 ports

15%

From 1000+ connections

20%

Note: The total number of active ports includes all ports that have one of the M2M tariffs. Discounts apply for that month to all ports that are under the same aggregate account.

2.2.2.9.6. Benefits based on the duration of the contractual obligation for M2M (XXS, S, M and L) tariffs

Contract duration

The amount of the discount on the monthly fee

Mandatory contract duration 12 months

15%

Mandatory contract duration 24 months

30%

104

Note: Discounts apply for that month to all ports under the same consolidated account. In case of simultaneous application of benefits based on the number of active

of connections and based on the duration of the contractual obligation, a discount is applied to the amount obtained by applying a discount to the monthly fee based on the number of connections

based on the duration of the contract.

2.2.2.9.7. Roaming option with M2M (XXS, S, M and L) tariffs

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

2.00

2.34

2.2.2.9.8. Price list for roaming services for M2M (XXS, S, M and L) tariffs (data transfer)

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone I

MB

1,000

1,170

Zone II

MB

1,000

1,170

Zone III

MB

3,000

3,510

Zone IV

MB

3,000

3,510

Zone V

MB

22,493

26,317

2.2.2.9.9. Price list for roaming services for M2M (XXS, S, M and L) tariffs (data transfer) with activated roaming option

Measuring unit

Price without VAT in KM

Price with VAT in KM

Zone I

MB

0,500

0,585

Zone II

MB

0,500

0,585

Zone III

MB

0,900

1,053

Zone IV

MB

0,900

1,053

Zone V

MB

22,493

26,317

List of countries by M2M tariff zone:

Zone List of countries

Zone I Croatia

Zone II Serbia, Montenegro, Macedonia

Zone III Slovenia, Hungary, Turkey, Austria, Germany, Switzerland, Italy, Greece, Netherlands, Spain, Romania, United Kingdom,

Denmark, Sweden, Norway, Poland, Portugal, Ireland, Albania, Malta, Cyprus, Finland, Bulgaria, Lithuania, Latvia, Estonia, Moldova, Belarus,

Monaco, San Marino, Ukraine, Kosovo, Czech Republic, Slovakia, Liechtenstein, Gibraltar

Zone IV Luxembourg, Belgium, Iceland, France, USA, Canada, Australia, Russia

Zone V All other countries

2.2.2.10. Tariff MI Team 1

Measuring unit

Price without VAT in KM

Price with VAT in KM

Monthly fee

per month

100.00

117.00

Data transmission within the HTERONET mobile network

MB

0,010

0,012

SMS

message

0,090

0,105
20 GB of data transfer included.
Maximum number of ports that can share the traffic package included in the monthly subscription 5.
Remark:
- APN: data3.eronet.ba
- The unit of account is 10kB

105
2.2.2.11. Tariff MI Team 2
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee
per month
180.00
210.60
Data transmission within the HTERONET mobile network
MB
0,010
0,012
SMS
message
0,090
0,105
40 GB of data transfer included.
Maximum number of ports that can share the traffic package included in the monthly subscription 5.
Remark:
- APN: data3.eronet.ba
- The unit of account is 10kB

2.2.2.12. Tariff MI Team 3
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee
per month
280.00
327.60
Data transmission within the HTERONET mobile network
MB
0,010
0,012
SMS
message
0,090
0,105
40 GB of data transfer included.
Maximum number of ports that can share the traffic package included in the monthly subscription 5.
Remark:
- APN: data3.eronet.ba
- The unit of account is 10kB

2.2.2.13. Fiscal tariffM
Measuring unit
Price without VAT in KM
Price with VAT in KM
Monthly fee
Per month
8.00
9.36
Data transmission within the HTERONET mobile network
MB
0,000
0,000
SMS inside and outside BiH
message
0,090
0,105
25 MB of data transfer included

Remark:
- Tariff intended for the functioning of fiscal cash registers in the FBiH
- APN: tax.eronet.ba
- The unit of account is 1kB
If multiple cards are activated in one consolidated account, the business user is entitled to a discount on the amount of the monthly fee. In case of activation 100-250 SIM card discount is 5%, from 251-500 SIM card 10%, and for more than 501 SIM card discount is 15%

2.2.2.14. CSD pricelist calls from standalone data rates at home and international traffic
Measuring unit
Price without VAT in KM
Price with VAT in KM
Call within HTERONET mobile network
minute
0,190
0,222
Call to other mobile networks in BiH
minute

0,290
.339
Call within the HTERONET landline
minute
0,170
.199
Call to other landline networks in BiH
minute
0,170
.199
Call to Zone 1a
minute
0,440
0.515
Call to Zone 1b
minute
0,440
0.515
Call to Zone 1c
minute
0,440
0.515
Call to Zone 1d
minute
0,440
0.515
Invitation to Zone 2
minute
0,690
.807

106
Invitation to Zone 3
minute
.8940
1,046
Invitation to Zone 4
minute
9,900
11,583
Remark:
The unit of account is 10 s, except in roaming
CSD roaming calls are charged according to the standard roaming tariff
2.2.3. Additional services
2.2.3.1. Additional services for a fee upon request
Measuring unit
Price without VAT in KM
Price with VAT in KM
Print call-specification for the requested month (per individual SIM card)
one-time
0.00
0.00
Print call-specification with monthly invoice (per individual SIM card)
per month
0.00
0.00
Print call-specification with monthly invoice - electronic format (email delivery)
one-time
0.00
0.00
Issuance of Certificate - Certificate of Settlement of Debt for Services by Phone Number
one-time
0.00
0.00
Temporary shutdown at user's request for up to 3 months (per individual SIM card)
one-time
10,00
11,70
Change of postpaid number (per individual SIM card)
one-time
20,00
23,40
2.2.3.2. Free additional services - included in the monthly fee
Measuring unit
Price without VAT in KM
Price with VAT in KM
Choosing a number
per month
0.00
0.00
View Number (CLIP)
per month
0.00

0.00
 Prohibition of own number display (CLIR)
 per month
 0.00
 0.00
 Call waiting and holding a call
 per month
 0.00
 0.00
 Conference connection
 per month
 0.00
 0.00
 Who-is-called
 per month
 0.00
 0.00
 Cell Name Info
 per month
 0.00
 0.00
2.2.3.3. Free additional services upon request
Measuring unit
Price without VAT in KM
Price with VAT in KM
 Secret number (per individual SIM card)
 one-time
 0.00
 0.00
 Postpaid number ownership transfer (per SIM card)
 one-time
 0.00
 0.00
2.2.3.4. Additional charge-based services
2.2.3.4.1. Voicemail
Measuring unit
Price without VAT in KM
Price with VAT in KM
 Service activation
 one-time
 0.00
 0.00
 Forward incoming calls to your personal mailbox
 one-time
 0.00
 0.00
 Listening to voice messages
 minute
 according to the tariff list
 according to the tariff list
Remark:
 - according to the tariff list - the call is charged according to the tariff list of the user who diverted the call, as a *Call within the HTERONET mobile network*
2.2.3.4.2. Call forwarding
Measuring unit
Price without VAT in KM
Price with VAT in KM
 Unconditional call forwarding
 one-time
 0.00
 0.00
 Call forwarding when there is no answer
 one-time
 0.00
 0.00
 Call forwarding when the mobile phone is switched off or out of coverage
 one-time
 0.00
 0.00
 Call forwarding in case of busy
 one-time
 0.00
 0.00

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Remark:

- Call forwarding is charged according to the tariff of the call forwarding user, as a *Call within the HTERONET mobile network*
 - Forwarding calls from HT ERONET network to a member of a business (VPN) group based in BiH is free of charge

2.2.3.4.3. Fax service

Measuring unit

Price without VAT in KM

Price with VAT in KM

Service activation

one-time

0.00

0.00

Fax call - at the cost of an activated tariff call
minute

according to the tariff list
according to the tariff list

Remark:

- according to the tariff list - the call is charged according to the tariff of the customer as a *Call within the HTERONET mobile network*

2.2.3.4.4. Data (CSD) service - 9.6kbit / s

Measuring unit

Price without VAT in KM

Price with VAT in KM

Service activation

one-time

0.00

0.00

Data (CSD) call - at the cost of the activated tariff call
minute

according to the tariff list
according to the tariff list

Remark:

- according to the tariff list - the call is charged according to the tariff of the customer as a *Call within the HTERONET mobile network*

2.2.3.5. Prohibition services

2.2.3.5.1. Free bans

Measuring unit

Price without VAT in KM

Price with VAT in KM

Bar all incoming calls - via your mobile device

one-time

0.00

0.00

Bar all outgoing calls - via your mobile device

one-time

0.00

0.00

2.2.3.5.2. Operator-controlled prohibition services

Measuring unit

Price without VAT in KM

Price with VAT in KM

Barring of outgoing international calls

one-time

0.00

0.00

Ban on all roaming services

one-time

0.00

0.00

Call barring for Premium Rate numbers (09x xxx xxx)

one-time

0.00

0.00

Data roaming ban

one-time

0.00

0.00

2.2.3.5.3. Bans with toll monthly fees

Measuring unit

Price without VAT in KM

Price with VAT in KM

Barring international and roaming calls

one-time

4.00

4.68

2.2.3.6. Additional SMS services

2.2.3.6.1. SMS_2_mail

Measuring unit

Price without VAT in KM

Price with VAT in KM

Price of SMS

message

0,090

0,105

2.2.3.6.2. imenik.SMS

Measuring unit

Price without VAT in KM

Price with VAT in KM

Price of SMS

message

0,090

0,105

2.2.3.6.3. Chat.SMS

Measuring unit

Price without VAT in KM

Price with VAT in KM

Price of SMS

message

0,090

0,105

2.2.3.6.4. Vic.SMS
Measuring unit
Price without VAT in KM
Price with VAT in KM
Price of SMS
message
0,090
0,105

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2.2.3.6.5. Horoskop.SMS
Measuring unit
Price without VAT in KM
Price with VAT in KM
Price of SMS
message
0,090
0,105

2.2.3.6.6. Flert.SMS
Measuring unit
Price without VAT in KM
Price with VAT in KM
Price of SMS
message
0,090
0,105

2.2.3.6.7. Balance
Measuring unit
Price without VAT in KM
Price with VAT in KM
Price of SMS
message
0,090
0,105

2.2.3.6.8. National roaming
Measuring unit
Price without VAT in KM
Price with VAT in KM
Price of SMS for activation / deactivation
message
according to the tariff list
according to the tariff list

Remark:
- according to the tariff list - the call is charged according to the tariff of the user as *SMS within the HTERONET mobile network*

2.2.4. Roaming price list

Zone I: Croatia (T-Mobile-HR)

Ib Zone: Croatia (other networks)

Zone II: Serbia, Montenegro, Northern Macedonia, Kosovo, Albania

Zone III: Slovenia, Hungary, Turkey, Austria, Germany, Switzerland, Italy, Greece, Netherlands, Spain, Romania, United Kingdom, Denmark, Sweden, Norway, Poland, Portugal, Ireland, Malta, Cyprus, Finland, Bulgaria, Lithuania, Latvia, Estonia, Moldova, Belarus, Monaco, San Marino, Ukraine, Czech Republic, Slovakia,

Liechtenstein, Gibraltar, Luxembourg, Belgium, Iceland, France

Zone IV: USA, Canada, Australia, Russia

Zone : All other countries, Manx Telecom North America, WINS - Maritime Service, Maritime Communications Partner, Satellite Thuraya, GSM on the Ship - maritime, OceanCell - maritime service, M2M Orange France, M2M Telecom Deutschland GmbH, M2M Vodafone Malta Limited

Remark:

When sending an MMS message, the data traffic is charged according to the roaming price list for the area in which the user is located. When receiving an MMS message in

roaming is charged for the data traffic generated by the roaming price list for the area in which the user is located.

For zones I, III, IV, V the units of account are:

- a) Outgoing calls: 60 seconds
- b) Incoming calls: Depending on the tariff model of the customer
- c) SMS: 1 message
- d) data transfer: 10 kB

For zone II, the units of account are:

- a) Outgoing calls: 30 + 1 second
- b) Incoming calls: 30 + 1 second
- c) SMS: 1 message,
- d) data transfer: 1kB

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The traffic generated by the operators from the zone Satellite is charged according to the valid price list of the roaming operator whose network the customer is increased by 15% fees.

2.2.4.1. Postpaid user is located in Ia zone

Measuring unit
Price without VAT in KM
Price with VAT in KM
Calls to BiH
minute
.812

0,950
Calls to Croatia
minute
.812
0,950
Calls to Serbia, Montenegro, Northern Macedonia, Kosovo and Albania
minute
1,667
1,950
Calls to Europe + USA, Canada and Australia
minute
1,667
1,950
Calls to other countries
minute
1,667
1,950
Call to Satellite (Thuraya, GSM ships)
minute
20,000
23,400
SMS
message
0,188
0,220
Incoming calls
minute
At prices for
international calls,
according to the tariff model
At prices for
international calls,
according to the tariff model
Mobile Internet
10 kB
0.0333
.0390

2.2.4.2. Postpaid user is located in Ib zone

Measuring unit
Price without VAT in KM
Price with VAT in KM

Calls to BiH
minute
.812
0,950
Calls to Croatia
minute
.812
0,950
Calls to Serbia, Montenegro, Northern Macedonia, Kosovo and Albania
minute
1,667
1,950
Calls to Europe + USA, Canada and Australia
minute
1,667
1,950
Calls to other countries
minute
1,667
1,950
Call to Satellite (Thuraya, GSM ships)
minute
20,000
23,400
SMS
message
0,188
0,220
Incoming calls
minute
At prices for
international calls,
according to the tariff model
At prices for
international calls,
according to the tariff model
Mobile Internet
10 kB
0.0333
.0390

2.2.4.3. Postpaid user is in zone II
Measuring unit
Price without VAT in KM
Price with VAT in KM
Calls to BiH
minute

0,270
0,316
Calls to Croatia
minute
3,700
4,329
Calls to Serbia, Montenegro, Northern Macedonia, Kosovo and Albania
minute
0,270
0,316
Calls to Europe + USA, Canada and Australia
minute
3,800
4,446
Calls to other countries
minute
4,100
4,797
Call to Satellite (Thuraya, GSM ships)
minute
20,000
23,400
SMS
message
0,100
0,117
Incoming calls
minute
0,080
.094
Mobile Internet
10 kB
0.0026
.0031
2.2.4.4. The postpaid user is in zone III
Measuring unit
Price without VAT in KM
Price with VAT in KM
Calls to BiH
minute
1,800
2,106

110
Calls to Croatia
minute
2,550
2,984
Calls to Serbia, Montenegro, Northern Macedonia, Kosovo and Albania
minute
3,100
3,627
Calls to Europe + USA, Canada and Australia
minute
3,500
4,095
Calls to other countries
minute
4,000
4,680
Call to Satellite (Thuraya, GSM ships)
minute
20,000
23,400
SMS
message
0,600
0,702
Incoming calls
minute
At prices for
international calls,
according to the tariff model
At prices for
international calls,
according to the tariff model
Mobile Internet
10 kB
0,220
0,257
2.2.4.5. Postpaid user is in zone IV
Measuring unit
Price without VAT in KM

Price with VAT in KM

Calls to BiH
minute

2,600

3,042

Calls to Croatia

minute

3,050

3,566

Calls to Serbia, Montenegro, Northern Macedonia, Kosovo and Albania

minute

3,530

4,130

Calls to Europe + USA, Canada and Australia

minute

3,800

4,446

Calls to other countries

minute

4,100

4,797

Call to Satellite (Thuraya, GSM ships)

minute

20,000

23,400

SMS

message

0,600

0,702

Incoming calls

minute

At prices for
international calls,
according to the tariff model

At prices for
international calls,
according to the tariff model

Mobile Internet

10 kB

0,220

0,257

2.2.4.6. Postpaid user is in zone V**Measuring unit****Price without VAT in KM****Price with VAT in KM**

Calls to BiH

minute

5,000

5,850

Calls to Croatia

minute

5,500

6,435

Calls to Serbia, Montenegro, Northern Macedonia, Kosovo and Albania

minute

5,700

6.669

Calls to Europe + USA, Canada and Australia

minute

5,800

6.786

Calls to other countries

minute

6,000

7,020

Call to Satellite (Thuraya, GSM ships)

minute

20,000

23,400

SMS

message

0,600

0,702

Incoming calls

minute

At prices for
international calls,
according to the tariff model

At prices for
international calls,
according to the tariff model

Mobile Internet

MB

0,220

0,257

2.2.5. International calls - Call zones

111

Zone 1a - Croatia landline: Landline networks from Croatia**Zone 1b - Croatian mobile:** Mobile networks from Croatia**Zone 1c - Serbia and Montenegro landline:** Landline networks from Serbia and Montenegro**Zone 1d - Serbia and Montenegro mobile:** Mobile networks from Serbia and Montenegro**Zone 2 - Other European Countries + USA / Canada / Australia:** Greece, Netherlands, Belgium, France, Spain, Hungary, Italy, Vatican City, Romania, Switzerland,

Austria, United Kingdom, Denmark, Sweden, Norway, Poland, Germany, Gibraltar, Portugal, Luxembourg, Ireland, Iceland, Albania, Malta, Cyprus, Finland, Bulgaria, Latvia, Lithuania, Estonia, Moldova, Armenia, Belarus, Andorra, Monaco, San Marino, Ukraine, Slovenia, Macedonia, Czech Republic, Liechtenstein, Turkey,

Russia, USA, Alaska, Hawaii, Australia.

Zone 3 - Non-European countries: Falkland Islands, Egypt, South Africa, Peru, Mexico, Cuba, Argentina, Brazil, Chile, Colombia, Venezuela, Malaysia, Indonesia,

Philippines, New Zealand, Singapore, Thailand, Japan, South Korea, Vietnam, China, India, Pakistan, Afghanistan, Sri Lanka, Myanmar, Iran, South Sudan, Morocco, Algeria,

Tunisia, Libya, The Gambia, Senegal, Mauritania, Mali, Guinea, Ivory Coast, Burkina Faso, Niger, Togo, Benin, Mauritius, Liberia, Sierra Leone, Ghana, Nigeria, Chad,

Central African Republic, Cameroon, Cape Verde, Sao Tome and Principe, Equatorial Guinea, Gabon, Congo, Democratic R. Congo, Angola, Guinea-Bissau, Diego

Garcia, Ascension, Seychelles, Sudan, Rwanda, Ethiopia, Somalia, Djibouti, Kenya, Tanzania, Uganda, Burundi, Mozambique, Zambia, Madagascar, Reunion, Zimbabwe,

Namibia, Malawi, Lesotho, Botswana, Swaziland, Mayotte, St Helena, Eritrea, Aruba, Faroe Islands, Greenland, Belize, Guatemala, El Salvador, Honduras, Nicaragua, Costa Rica, Panama, St Pierre & Miquelon, Haiti, Guadeloupe, Bolivia, Guyana, Ecuador, French Guiana, Paraguay, Martinique, Suriname, Uruguay, Netherlands Antilles, East Timor, former Guam, Antarctica - Australia, Brunei, Nauru, Papua New Guinea, Tonga, Solomon Islands, Vanuatu, Fiji, Palau, Wallis &

Futuna, Cook Islands, Niue, Former American Samoa, Western Samoa, Kiribati, New Caledonia, Tuvalu, French Polynesia, Tokelau, Micronesia, Marshall Islands,

North Korea, Hong Kong, Macau, Cambodia, Laos, Bangladesh, Taiwan, Maldives, Lebanon, Jordan, Syria, Iraq, Kuwait, Saudi Arabia, Yemen, Oman, Palestine,

United Arab Emirates, Israel, Bahrain, Qatar, Bhutan, Mongolia, Nepal, Tajikistan, Turkmenistan, Azerbaijan, Georgia, Kyrgyzstan, Uzbekistan, Bahamas, Barbados,

Anguilla, Antigua and Barbuda, British Virgin Islands, US-Virgin Islands, Cayman Islands, Bermuda, Grenada, Turks and Caicos, Montserrat, Northern Mariana Islands, Guam, American Samoa, Sint Marteen, St Lucia, Dominica, St. Vincent and the Grenadines, Puerto Rico, Dominican Republic, Trinidad and Tobago, St. Kitts / Nevis,

Jamaica.

Zone 4 - Satellite: Inmarsat, Thuraya, Global Networks, Norway (Sea) - Maritime Communications, Vodafone Malta Limited (Vodafone M2M), France Telecom Orange

Izvorni tekst

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